

## Johnson & Wales University 2004–2005 Charlotte Catalog

901 W. Trade Street, Suite 175 Charlotte, North Carolina 28202

Phone: 1-866-598-2427 or (980) 598-1000

Fax: (980) 598-1111 www.jwu.edu

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This Catalog is an official publication of Johnson & Wales University. As such, it is subject to revision at any time. The University reserves the right to add, withdraw or revise any course, program of study, provision or requirement described within the Catalog as may be deemed necessary.

Occasionally, program requirements will vary by the printing date of the catalog. Requirements stated in the edition printed closest to the September enrollment date will take precedence. Summer enrollees will follow the catalog requirements for the upcoming year.

Students should read and fully understand the rules, regulations and policies described in this Catalog. Additionally, all enrolled students are expected to be familiar with the contents of the Student Handbook.

The Handbook contains important information concerning the academic performance and personal conduct of students as well as University grievance procedures. It also outlines the conditions under which students may be placed on probation or suspension from the University. Student Handbooks are distributed during check-in activities. Additional copies are available from the Student Affairs Office.

# 2004–2005 Academic Calendar

#### **FALL TERM**

Sept. 2-6	Freshman and returning student check-in
Sept. 7	Classes begin
Sept. 10	Friday classes
Oct. 11	Columbus Day — no classes
Oct. 15	Friday classes
Nov. 12	Friday classes
Nov. 15	Last day of academic classes for Business, Hospitality and Culinary Arts students
Nov. 18	Last day of labs for Culinary Arts students
Nov. 16-18	Exams for Business, Hospitality and Culinary Arts students

#### WINTER TERM

Nov. 29 Check-in for incoming students

Nov. 30	Classes begin
Dec. 3	Friday classes
Dec. 16	Last day of classes before winter holiday break
Jan. 3	Classes resume
Jan. 17	Martin Luther King Jr. Day — no classes
Jan. 21	Friday classes
Feb. 18	Friday classes
Feb. 21	Last day of academic classes for Business, Hospitality and Culinary Arts students
Feb. 24	Last day of labs for Culinary Arts students
Feb. 22-24	Exams for Business, Hospitality and Culinary Arts students

#### SPRING TERM

SPRING TERM		
March 7	Check-in for incoming students	
March 8	Classes begin	
March 11	Friday classes	
May 13	Friday classes	
May 16	Last day of academic classes for Business, Hospitality and Culinary Arts students	
May 19	Last day of labs for Culinary Arts students	
May 17-19	Exams for Business, Hospitality and Culinary Arts students	

<sup>\*</sup>This unofficial University calendar is offered for planning purposes only, and is subject to change.

# Programs of Study

#### TWO-PLUS-TWO AND FOUR-YEAR PROGRAMS

#### **College of Business**

Any of the following associate in science degrees can track into any of the bachelor of science degrees listed to the right.

Associate in Science Degree Bachelor of Science Degree

Accounting Accounting
Business Administration Management
Fashion Merchandising Marketing

Management Marketing

Undeclared (no A.S. degree)

**College of Culinary Arts** 

Associate in Applied Science Degree Bachelor of Science Degree

Baking & Pastry Arts<sup>1</sup> Food Service Management<sup>1</sup>

Culinary Arts<sup>1</sup>

The Hospitality College

Associate in Applied Science Degree Bachelor of Science Degree

Food & Beverage Management<sup>1</sup> Food Service Management<sup>1</sup>

Restaurant Management<sup>1</sup> International Hotel & Tourism Management<sup>1</sup>

Hotel Management<sup>1</sup> Hotel Management<sup>1</sup>

International Hotel & Tourism Management<sup>1</sup>

Bachelor of Science Degree Sports/Entertainment/Event Management<sup>1</sup>

NOTE: Other programs and options are also offered at Johnson & Wales campuses in Denver, Colo.; N. Miami, Fla.; and Providence, R.I.

NOTE: The Charlotte Campus opens to freshman students in Fall 2004. As a result, sophomore- and junior-level classes will only be offered at this campus beginning September 2005, and senior level classes will only be offered beginning September 2006.

**IMPORTANT NOTE:** Certain programs of study at Johnson & Wales University, including programs in the College of Culinary Arts and The Hospitality College, include technical standards in the academic requirements essential to the program. Students with disabilities or special needs should contact the Center for Academic Support for information about and descriptions of the applicable technical standards.

¹ Program has technical standards. Students with disabilities or special needs should contact the Center for Academic Support.

# Accreditations & Affiliations

Johnson & Wales University is accredited by the New England Association of Schools and Colleges, Inc. (NEAS&C), through its Commission on Institutions of Higher Education. Inquiries regarding the accreditation status by the New England Association should be directed to the University's administrative staff. Individuals may also contact: Commission on Institutions of Higher Education, New England Association of Schools and Colleges, 209 Burlington Road, Bedford, MA 01730-1433, (617) 271-0022 E-mail: cihe@neasc.org.

Legal control is vested in the Board of Trustees.

The University is approved for the training of veterans. The University is an institutional member of Servicemembers Opportunity Colleges.

The University is authorized under federal law to enroll non-immigrant alien students.

Johnson & Wales University is listed in the Education Directory of Colleges & Universities issued by the U.S. Department of Education.

The State of Rhode Island has chartered Johnson & Wales University as a nonprofit, degree-granting institution of higher learning.

Johnson & Wales University, its faculty, and members of the administrative staff hold affiliations with numerous organizations, including:

#### **General University Affiliations**

Academy of International Business American Association for Higher Education American Association of Collegiate Registrars and Admissions Officers

American Association of Presidents of Independent Colleges and Universities

American Association of University Women

American Bar Association

American Booksellers Association

American Civil Liberties Union

American College Personnel Association

American Corporate Counsel Association

American Council on Education

American Counseling Association

American Culinary Federation

American Dietetic Association

American Educational Research Association

The Honorable Order of the Golden Toque

American Hotel & Lodging Association

American Institute of Certified Public Accountants

American Institute of Wine and Food

American Library Association

American Management Association

American Marketing Association

American Payroll Association

American Planning Association

American Society for Training and Development

American Statistical Association

Associated Press

Association for the Advancement of Computing in Education

Association for Career and

Technical Education (ACTE)

Association for Institutional Research

Association for Multicultural Counseling

and Development

Association for Student Judicial Affairs

Association for Supervision & Curriculum

Development

Association of College & Research Libraries

Association of College & University Facility Officers

Association of College & University

Telecommunications Administrators

Association of Governing Boards of

Universities and Colleges

Better Business Bureau

Boy Scouts of America

Bristol County Convention and Visitors Bureau

**Business Network International** 

Business Professionals of America

Business Volunteers for the Arts

Career College Association

Career Counselors Consortium

Choristers Guild

Coalition of Library Advocates

The College Board

College & University Personnel Association

Confrerie de la Chaine des Rotisseurs

Consortium of Rhode Island Academic

& Research Libraries

Cooperative Education Association

Council for the Advancement and Support

of Education (CASE)

Dorcas Place

East Bay Chamber of Commerce

East Bay Tourism Council

Eastern Association of Colleges and Employers Inc.

**Employment Management Association** 

European Council of Hotel Restaurant

& Institutional Education

European Council of Independent Schools

Fall River Chamber of Commerce

Family, Career and Community Leaders of America

Future Business Leaders of America

Future Farmers of America

Greater Attleboro Chamber of Commerce

Greater Providence Chamber of Commerce

Higher Education Library Information Network

Institute for International Human Resources

Institute of International Education

Institute of Management Accountants

Interfaith Counseling Center

Interfaith Health Care Ministries

International Association of Assembly Managers

International Association of Culinary Professionals

International Association of Hotel School Directors

International Career Counselors

International Council on Hotel, Restaurant and Institutional Education

International Food Service Editorial Council International Hotel & Restaurant Association International Special Events Society

James Beard Foundation

Junior Achievement

Kiwanis

Landmark Restaurants Advisory Board

Leadership Rhode Island

Malaysian American Commission on

Education Exchange

Marriott Hospitality High School Education Committee

Modern Language Association

Multicultural Foodservice & Hospitality Alliance

National Advisory Committee on Institutional Quality and Integrity for the U.S. Department of Education

National Alliance for Business

National Association for Counseling and Development

National Association for Developmental Education

National Association of

College & University Attorneys

National Association of

College & University Business Officers

National Association of

College Admissions Counselors

National Association of College Stores

National Association of Colleges & Employers

National Association of Educational Buyers

National Association of Female Executives

National Association of Foreign Student Advisors

National Association of

Independent Colleges and Universities

National Association of Social Workers

National Association of

Student Financial Aid Administrators

National Association of

Student Personnel Administrators

National Commission for Cooperative Education

National DECA Inc.

National Education Association

National Restaurant Association

National Society for Experiential Education

National Society of Fundraising Executives

New England Association for Cooperative Education

and Field Experience

New England Association of

College Admissions Counselors

New England Association of

Collegiate Registrars and Admissions Officers

New England Board of Higher Education

New England Business Educators Association

New England Faculty Development Consortium

New England Innkeepers' Association

New England Legal Foundation

New England Library Association

New England Library Network

The Noble Academy of

Empress St. Theodora, Inc., U.S.A.

Northeast Association for Institutional Research

The Providence Foundation

Providence Public Library

Providence Warwick Convention and Visitors Bureau

Public Education Fund

Public Relations Society of America Publicity Club of New England

Radcliffe Culinary Friends

Rhode Island Association of

Admissions Officers (RIAAO)

Rhode Island Association of Institutional Researchers

Rhode Island Association of

Student Financial Aid Administrators

Rhode Island Association of Teacher Education

Rhode Island Bar Association

Rhode Island Business Educators Association

Rhode Island Campus Compact

Rhode Island Community Food Bank

Rhode Island Counseling Association

Rhode Island Department of Education

Rhode Island Department of Education Rhode Island Food Security Coalition

Rhode Island Higher Education

Telecommunication Association

Rhode Island Historical Society

Rhode Island Hospitality and Tourism Association

Rhode Island Independent

Higher Education Association

Rhode Island Library Association

Rhode Island Payroll Association

Rhode Island Registrars Association

Rhode Island Society of Certified Public Accountants

Rhode Island Technology Council

Rhode Island Telecommunications Association

Rhode Island Public Expenditure Council

Rotary Club of Providence

Save the Bay

Skills-USA (VICA)

Society for College and University Planning

Society for Human Resource Management (SHRM)

Society Organized Against Racism

Studiorum Universitas Constantiniana

(The Constantinian University)

Traveler's Aid Society

University Continuing Education Association (UCEA)

WaterFire Providence Board of Directors

Weybosset Street Community Centers

World Association for Hospitality & Tourism Training

Young Men's Christian Association

#### **Charlotte Campus Affiliations**

Arts & Sciences Council

**Business Strengthening America** 

Carolina Association of Collegiate Registrars

& Admissions Officers

Charlotte Business Journal

Charlotte Center City Partners

Charlotte Chamber of Commerce

Charlotte Regional Sports Commission

Charlotte Rotary

Charlotte World Affairs Council

Chefs Association

Classroom Central

Community Culinary School of Charlotte

Hospitality Finance Technology Professionals (HFTP)

Hotel International Technology Association (HITA)

Institute of Food Technologists

National Association of Executive Secretaries

and Administrative Assistants

Research Chefs Association

Women Chefs & Restauranteurs

## Education for Careers

## THE MISSION STATEMENT OF THE UNIVERSITY

The mission of Johnson & Wales University is to empower its diverse student body to succeed in today's dynamic world by integrating general education, professional skills, and career-focused education. To this end, the University employs its faculty, services, curricula, and facilities to equip students with the conceptual and practical tools required to become contributing members of society and to achieve success in employment fields with high growth potential.

#### **PURPOSES OF THE UNIVERSITY**

Johnson & Wales University supports the following purposes in accordance with the mission:

- to monitor the external and internal environment of the University through regular and effective planning and assessment;
- to develop and assess sound programs and curricula that allow students to attain proficiencies in general education and professional disciplines;
- to evaluate and assess regularly the rigor of all academic programs;
- to recruit and admit students with potential from varied backgrounds and to give them every opportunity to excel in their academic and professional lives;
- to provide an experiential education approach throughout the curriculum, by integrating practicums, internships, externships, co-op opportunities, international experiences, directed work projects, and community service activities;
- to assure that curricula, activities and services reflect the cultural diversity of the institution:
- to plan for and provide facilities and resources that meet the needs of students, faculty and staff:
- to manage all departments effectively, efficiently and professionally;

- to hold each academic, administrative and support department individually and collectively accountable for the achievement of the mission:
- to provide students with educational and experiential opportunities to contribute to the community through service learning.

#### **CORE VALUES**

#### Johnson & Wales University is: Market Driven

We are market driven, focusing both on the needs of our students and the needs of our students' future employers.

#### **Experientially Based**

We integrate hands-on learning with a careerfocused curriculum, to enable our students to gain real-world experience.

#### **Employment Focused**

Our business is developing employmentready, motivated graduates for world-class employers in all industries.

#### **Student Centered**

We are strongly student centered, stressing personal development as well as career management skills.

#### **Globally Oriented**

We respond to the increasingly global nature of business by fostering multiculturalism and providing an international educational experience.

## OUTCOMES ASSESSMENT STATEMENT OF PURPOSE

The definition of a well-educated college graduate will continue to evolve throughout this new millennium. In accordance with our mission to empower students to succeed in today's dynamic world, and to become contributing members of society, Johnson & Wales University integrates general education, professional skills and career-focused education.

Johnson & Wales University is committed to outcomes assessment. Faculty and students are therefore part of an ongoing effort to determine and refine the effectiveness of instruction and learning. Names of individual students will not be used when reporting results.

#### A PHILOSOPHY OF CAREER EDUCATION

Johnson & Wales University is a private, coeducational institution that offers students an opportunity to pursue practical career education in business, food service, hospitality or technology.

A variety of two-year associate degree programs and four-year bachelor of science degree programs permit students to select the educational path best suited to their career interests and objectives.

Graduate programs leading to the degrees of Master of Arts, Master of Business Administration, and Doctor of Education are also offered at Johnson & Wales. For details on these programs, please request the Graduate and Doctoral catalogs.

The educational philosophy of Johnson & Wales University is to learn by doing. Every attempt is made to provide our students with relevant learning experiences and exposure to all facets of a professional operation.

The goal of all academic programs at the University is to prepare students to enter the business world with a solid foundation in their chosen careers.

#### **EDUCATION FOR LIFE**

Today's employers want employees who will be successful in tomorrow's economy. These people will not only possess important specialized job skills, but will also be able to think critically, communicate clearly, manage ethically and contribute to the community. To meet these needs, Johnson & Wales University offers a wide selection of liberal

arts courses such as psychology, communication skills, leadership studies, environmental science and ethics. Students may take part in in-depth studies through concentrations. Students also learn to contribute to their community through service learning and community service. By integrating these vital general studies with intensive career education, Johnson & Wales prepares students to be more effective employees as well as more responsible citizens.

#### THE JOHNSON & WALES DIFFERENCE

Our differences are what set an education at Johnson & Wales University apart. Unique programs and facilities, in addition to flexible program options, allow Johnson & Wales students access to unparalleled career education opportunities.

#### Flexible, Specialized Programs

Johnson & Wales has designed options into its educational programs so that students can choose the right paths to their futures. Students may select a Two-Plus-Two program, earning two degrees in four years, or they may opt for a more traditional approach, beginning with an Undeclared Major and moving into a bachelor's degree program.

BUSINESS: Johnson & Wales offers a wide variety of two- and four-year business programs ranging from Advertising Communications to Marketing, from the most traditional majors like Accounting and Business Administration to the most innovative programs like Fashion Merchandising. A flexible curriculum structure permits transferability from any A.A.S. or A.S. major to any of a group of B.S. majors without losing time to graduation. J&W also offers some of these programs at its campuses in Providence, Rhode Island; North Miami, Florida; and Denver, Colorado.

FOOD SERVICE: Culinary Arts and Baking & Pastry Arts — these are a couple of the two- and four-year programs for which Johnson & Wales University has become famous. The largest food service educator of its kind in the world. Johnson & Wales also

offers some of these programs at additional campuses in Providence, Rhode Island; North Miami, Florida; and Denver, Colorado.

HOSPITALITY: Through various centers and schools within J&W's Hospitality College, students can choose such majors as Hotel Management, Restaurant Management, Sports/Entertainment/Event Management, International Hotel & Tourism Management and many more. Some of these programs may be taken at additional campuses in Providence, Rhode Island; North Miami, Florida; and Denver, Colorado.

Once a student chooses a program, there are still more options. Hands-on training facilities at the University and University-affiliated sites provide the opportunity for practicums, or students may apply for cooperative education positions with prestigious participating employers — locally, nationally or internationally.

Students who wish to accelerate their studies can apply for such programs as Advanced Standing and SHARP (Special Honors And Rewards Program). (See page 46 for more information on SHARP.)

#### Three-Term Schedule

Johnson & Wales University's academic calendar is divided into terms. Three 11-week sessions in an academic year enable students to take three or four classes at a time, instead of the usual four or five. The reduced course load gives students the opportunity to earn better grades.

#### **Upside-Down Curriculum**

In Johnson & Wales' Two-Plus-Two programs, students begin courses in their major from the first day, learning right away if their career choice is the right one for them.

#### **Two Degrees in Four Years**

The upside-down curriculum at J&W enables students in most majors to earn two degrees in four years. At the end of two years of study, students earn an associate degree and the opportunity to go on to earn a bachelor's degree in two more years.

#### Four-Day Week

Students appreciate the four-day school week. Classes generally meet Monday through Thursday, except in cases of Monday holidays or final exams. This gives students a longer weekend for personal and academic pursuits, co-curricular activities or a part-time job to help pay for college expenses.

#### Learning by Doing

"Learning by doing" is an important part of education at Johnson & Wales University. Many programs provide students with valuable experiential education — both in the classroom and on the job.

Practicums including internships, externships and career co-ops, as well as Computer, Culinary Arts, Baking & Pastry Arts, Culinary Nutrition, and Technology laboratories, all place students within a practical situation to further develop their career knowledge and skills.

J&W utilizes numerous practicum facilities, from hotels and restaurants to various business enterprises.

#### **Academic Support**

Helping students to succeed is our numberone priority at Johnson & Wales University. The Center for Academic Support is dedicated to making sure each student is given every opportunity for success, with special courses, workshops and tutoring. Special needs students can also find assistance at the Center for Academic Support with special programs, adaptations and reasonable accommodations to ensure every opportunity for their success. All support services are available without extra charge to all Johnson & Wales students.

#### HANDS-ON LEARNING

## Internship and Practicum Opportunities CULINARY ARTS EXTERNSHIP

During their sophomore year as Culinary Arts majors, students will be scheduled for termlong assignments at University-approved sites; these may include the Chartwell's dining center, Marriott and Westin hotels.

FASHION & RETAILING INTERNSHIP/EXTERNSHIP Retail and marketing majors have the option to participate in a term-long internship at a University-approved site.

During this internship, students will apply their learning about all phases of retail store operations firsthand, including sales, merchandise presentation, catalog operations, inventory control, receiving and marking, and buyer's clerical duties. Students will also complete sales and inventory analysis from the computerized inventory control system and take field trips to Charlotte market centers, selected manufacturers and various retail outlets. The retail internship and seminar total 13.5 quarter credit hours. Students must have a GPA of at least 2.75 to participate in externship.

#### HOTEL EXTERNSHIP

Hotel Management students will enjoy unique opportunities for hands-on learning. This required internship is completed at the University-affiliated Doubletree Hotel.

This facility, which is open to the public, serves as a training site for our students. As interns, students have an opportunity to gain practical experience in lodging and food service operations.

FOOD SERVICE MANAGEMENT EXTERNSHIP During their sophomore year as Restaurant Management and Food & Beverage Management majors, students will be scheduled for termlong assignments at University-approved sites; these may include the Chartwell's dining center, Marriott and Westin hotels.

## SPORTS/ENTERTAINMENT/EVENT MANAGEMENT EXTERNSHIP

This senior-level capstone work experience is designed to allow students to apply what they have learned within a supervised industry-based setting. While the externship focus and job position vary depending on site selection and student career interest, the externship will enable students to gain valuable work experience in the areas of sales/marketing, facility operations and financial management. In addition to their work

experience, students will have the opportunity to complete a comprehensive, site-based management project.

#### ACCOUNTING PRACTICUM

Students meeting eligibility requirements may receive hands-on experience by performing accounting functions for local businesses. Students completing these practicums may graduate with experience in payroll, accounts payable, general ledger maintenance, financial reporting and internal audit.

INTERNATIONAL EXPERIENTIAL LEARNING
The College of Business offers two types of
international programs, conducted during
the summer, which broaden the student's
global perspective. Both of these programs
may be used to satisfy the requirements of
IBUS4099, International Business Experience.

The Summer Term Abroad Program is a three-to-four-week experience in varied international areas. Students, in teams of 15–20, join two faculty plus business partners to investigate business practice, politics and culture. Recent year programs have been held in the Netherlands, Belgium and Germany; Italy; Czech Republic, Hungary and Poland; Singapore, Malaysia, Russia, and Australia, to name a few destinations. The program combines classroom, case study and partner visits, creating an intense-yet-intimate learning experience.

The Summer Work Abroad Program is conducted under the sponsorship of a key business partner. A spring-term seminar prepares teams of 10 students for an intense, two-week visit to the partner's overseas site. The students work as a continuous improvement consulting team, in areas such as operations or human resources, on important company projects. Recent key business partners have included Textron in England and France, and Texas Instruments in Brazil.

A traditional co-op experience is a one-term, 13.5 credit experience with a business partner anywhere in the world. Students complete a specific, business-building project during the co-op, which is reviewed by the faculty advisor and the business partner.

#### CAREER STUDIES PROGRAM

More extensive than a one-term co-op, this program pairs a student and a local business partner for four terms. Students compete for positions in this program, which begins during the spring term of their junior year. This is a paid, 15–20 hour/week program which, due to its length, allows the student to delve deeply into important areas of the business. A key output of this program is the Continuous Improvement Project, the goal of which is to make a meaningful contribution to the partner's business. Licensing and professional certification are also possible.

MARKETING EXTERNSHIP/PRACTICUM
By participating in the Marketing
Externship/Practicum, students will have the opportunity to apply basic knowledge in actual, ongoing marketing research projects for the University and its outside clients. Students will work together in groups for project managers under the guidance of faculty members and meet weekly in classroom seminars.

## Selective Career Cooperative Education (Co-op)

Eligible students may apply for a Selective Career Cooperative Education assignment run through the Career Development Office. These paid cooperative education assignments allow students to gain academic credit for a work experience within their chosen profession, to gain valuable knowledge about their profession and to develop a professional network within their industry. Upon completion of this term-long course, students will have a more global understanding of the demands and expectations of business and industry.

To be eligible to apply for the domestic co-op program, students must maintain a cumulative grade point average of 2.75 during the entire pre-program application process and a clean record of behavior as defined by the Student Code of Conduct, have completed all prerequisite coursework, have appropriate elective or practicum credit available in their degree audits

and have the sponsorship of a faculty advisor. In addition to the traditional eligibility requirements, students desiring placement outside of the United States must maintain a 3.25 GPA. Students in the College of Business can apply to participate in the three-term co-op called the Career Studies Program.

Students from every college or school at the University are eligible to apply for the co-op program. Selection or assignment to the co-op sites is competitive and only those students demonstrating the best fit are chosen by the co-op staff to represent the University.

#### THE SCHOOL OF ARTS & SCIENCES

The mission of the School of Arts & Sciences is to integrate liberal arts courses with career education to prepare students to be productive and responsible citizens. As a leader in career education among American universities, Johnson & Wales University has placed its School of Arts & Sciences in this key role of providing general education to enable its students to achieve career success and personal fulfillment.

To accomplish these objectives, students take approximately 33% of all their credits in Arts & Sciences. In addition, the School of Arts & Sciences offers Across-the-Curriculum programs in Writing, Critical Thinking, Ethics and Community Service Learning. Writing Across the Curriculum is a University-wide program that encourages students to use writing as a way of learning and communicating knowledge, thereby enabling students to acquire skills empowering them to pursue their professional goals. The Writing Across the Curriculum program at Johnson & Wales was developed to integrate the "writing to learn" concept across all majors. All students are required to complete at least one writing-intensive (WI) course within their major field of study. Additionally, students may take WI courses as they are offered in general studies and elective areas.

#### HISTORY OF THE UNIVERSITY

The special approaches to career education at Johnson & Wales University have evolved over more than 80 years' time and continue to adapt as Johnson & Wales responds to the changing needs of business and industry. Johnson & Wales University was founded as a business school in 1914 in Providence, Rhode Island by Gertrude I. Johnson and Mary T. Wales. From its origins as a school devoted to business education, Johnson & Wales has grown to a junior college, to a senior college, and ultimately to university status.

The University became well established because of its strong commitment to specialized business education and the high ideals of its founders. In 1993, Johnson & Wales received regional accreditation from the Commission on Institutions of Higher Education of the New England Association of Schools and Colleges (NEAS&C). Accredited since 1954 by the Accrediting Council for Independent Colleges and Schools, the University consolidated its institutional accreditation efforts under NEAS&C on June 30, 2000.

In 1963, the State of Rhode Island granted a charter which authorized the University to operate as a nonprofit, degree-granting institution of higher learning and to award associate degrees in the arts and sciences. In 1970, the State of Rhode Island approved a revision in the University's charter to award baccalaureate degrees. In 1980, the Governor and General Assembly of the State of Rhode Island granted a legislative charter to the University, authorizing the awarding of advanced degrees.

The charter was amended in 1988, changing the institution's name to Johnson & Wales University. In 1992, the governor of the State of Rhode Island signed into law a new legislative charter with university status.

A new career emphasis was introduced at J&W in 1973, when the University announced the opening of what is now known as the College of Culinary Arts and the addition of a new associate degree program in that field.

This proved to be one of the most far-reaching changes in the educational expansion of the University, leading to additional two- and four-year degree programs in the hospitality and food service fields.

In 1984, a new J&W campus was established in Charleston, South Carolina, which now offers a variety of programs in food service, hospitality and travel-tourism. The Norfolk, Virginia Campus, opened to the public in 1986, offers one- and two-year food service programs.

In 1985, graduate degree programs were introduced at the University. The Alan Shawn Feinstein Graduate School now offers an M.B.A. degree program in Global Business Leadership with concentrations in Accounting, Financial Management, International Trade, Marketing and Organizational Leadership. It also offers an M.B.A. degree program in Hospitality and Tourism with concentrations in Event Leadership, Finance, Marketing and Tourism Planning. The Center for Education offers a master's degree in Teacher Education in Business or Food Service, and a Doctor of Education degree in Educational Leadership.

In 1992, a joint educational agreement allowed the University to begin programs on the campus of the IHM Business School in Göteborg, Sweden. Johnson & Wales established a formal, independent learning site there from 1994–2004, giving business and hospitality students the opportunity to complete one year of study in Sweden and finish their degrees at one of the University's domestic campuses.

Also in 1992, Johnson & Wales opened another campus in North Miami, Florida, which now offers two- and four-year food service, business and hospitality programs.

That year also marked the University's formal establishment of the College of Business, The Hospitality College, the College of Culinary Arts and the School of Technology. A new emphasis on general studies was introduced in 1992 as well, with the development of the School of Arts & Sciences.

Technology programs offered by the University include Network Engineering, Computer Graphics and New Media, Computing Technology Services, Engineering Design and Configuration Management, and Technology Services Management.

The University's School of Technology also offered courses in Worcester, Massachusetts from 1992–2002.

In 1993, the University opened a campus in Vail, Colorado, which offered an accelerated associate degree program in Culinary Arts to college graduates. That year also marked the beginning of a four-year bachelor's degree offering in Culinary Arts.

In 1995, Johnson & Wales created an International Hotel & Tourism Management program which offers unprecedented opportunities in international hotel management education. Students from around the world may choose from a variety of options both at J&W and abroad.

September 2000 marked the opening of the Denver, Colorado campus, which offers two-and four-year degrees in baking & pastry arts, culinary arts, hospitality, business, criminal justice and education programs, as well as the "Garnish Your Degree" accelerated associate degree program originally offered in Vail.

In June 2002, the University unveiled its plan to develop a new campus in downtown Charlotte, N.C. Scheduled to open in fall 2004, the Johnson & Wales Charlotte Campus will offer associate and bachelor's degree programs in business, culinary arts and hospitality.

Each year finds the University growing in program offerings, physical facilities and student enrollment. At the same time, the University also grows in recognition and prestige, making contributions to the community, government and industry.

#### THE CAMPUS

Johnson & Wales University's Charlotte Campus is located near the center of downtown activity in the Gateway Village development in the city's third ward. It's an exciting area with a vibrant mix of residential, retail and commercial spaces. New campus facilities include two residence halls, a dining facility operated by industry partner Compass Group, N.A., and an academic center with state-of-the-art culinary laboratories as well as classrooms, computer labs and a 220-seat amphitheater with demonstration kitchen.

In addition, a student services complex located in the existing Gateway Village includes a bookstore and library as well as career development and student academic and financial services offices. The full-service, University-owned Doubletree Hotel – Gateway Village is also conveniently located in the heart of the campus area.

J&W's library includes a collection of books, journals, magazines, newspapers, full-text databases, videos and other resources to serve the research needs of Johnson & Wales students. The library also provides photocopiers, televisions with VCR and DVD players, and other appropriate equipment for student use. In addition to its own resources, the library has a unique partnership with the Charlotte Public Library system, which allows students full access to its resources. NC Live, a consortium of libraries in the state of North Carolina, offers students and faculty another means of obtaining research materials on the Web.

#### **CHARLOTTE, NORTH CAROLINA**

Located in the western part of North Carolina, Charlotte is within a day's drive of over 50 percent of the population of the United States. Even though it's the second largest financial center in the country, and home to seven Fortune 500 companies, Charlotte maintains a distinctive small town feel that makes it the perfect place for Johnson & Wales to continue its tradition of market-driven education and genuine career preparation.

Charlotte is served by an international airport that is a main U.S. hub. It is a city of opportunity with a practical, businesslike approach to life that meshes nicely with the career focus of the University. When it's time to have fun, the city abounds with extra-curricular activities. Charlotte boasts a lively arts scene, as well as a number of professional sports teams including the Carolina Panthers, Charlotte Wildcats, NASCAR racing, and the Charlotte Knights AAA baseball team. What's more, Charlotte is conveniently situated between beautiful, warm beaches a few hours drive to the east and cool, relaxing mountains a couple of hours' drive to the west.

#### **RESIDENCE HALLS**

CEDAR HALL NORTH 101 West 4th Street Charlotte, NC 28202 (370 beds)

CEDAR HALL SOUTH 201 South Cedar Street Charlotte, NC 28202 (382 beds)

These suite-style residence facilities accommodate two students per room with a private bathroom shared between two rooms. All rooms are non-smoking and have cable and Internet access. Common areas within each hall include TV/recreation lounges, study rooms and laundry facilities.

All first-year students under the age of 21 are required to live on campus, unless permission to live off campus is granted by the Director of Admissions. Students with previous college experience, living in the Charlotte area or with families, are exempt from living on campus.

#### **DINING FACILITIES**

A state-of-the-art dining hall, operated by Johnson & Wales' Covenant partner, Compass Group, N.A., is located in Cedar Hall North.

#### **ADDITIONAL CAMPUSES**

Johnson & Wales University, in an effort to expand its educational outreach, has established several additional campuses. For more information, please consult the catalog for each campus.

#### PROVIDENCE. RHODE ISLAND

Since its opening in 1914, Johnson & Wales University's original campus in Providence, R.I. has grown from a small business school to a large, international university featuring business, culinary arts, hospitality and technology programs.

For more information about Johnson & Wales University's Providence Campus, please write the Admissions Office, 8 Abbott Park Place, Providence, RI 02903, or call toll free, 1-800-342-5598.

Students enrolling at our Charleston, S.C. and Norfolk, Va. campuses in September 2003 may complete only their associate degrees at these campuses, with the opportunity to transfer to one of our campuses in Providence, North Miami, Denver or Charlotte to complete their bachelor's degree.

#### **Programs offered**

#### College of Business

The following associate in science degrees can track into any of the bachelor of science degrees listed to the right.

#### ASSOCIATE DEGREE BACHELOR'S DEGREE

Accounting Accounting
Advertising Entrepreneurship
Communications Financial Services
Business Administration Management
Entrepreneurship Management
Financial Services Marketing

nancial Services Marketing
Management Marketing Communications

Management Marketing

Fashion Merchandising Undeclared (no A.S. degree)

Retail Marketing & Management The following associate in science degrees have restricted track options for bachelor of science degrees as listed.

ASSOCIATE DEGREE BACHELOR'S DEGREE

Criminal Justice

Criminal Justice

Equine Business Management

Equine Business Management

Equine Studies

Equine Business Management Equine Business

Management/Riding

Paralegal Studies

Criminal Justice Paralegal Studies

BACHELOR'S DEGREE

International Business

CERTIFICATE PROGRAM Paralegal Studies

College of Culinary Arts

The following associate in science degrees can track into any of the bachelor of science degrees listed to the right.

ASSOCIATE DEGREE

BACHELOR'S DEGREE

Baking & Pastry Arts Culinary Arts

Baking & Pastry Arts Culinary Arts Culinary Nutrition Food Marketing Food Service Entrepreneurship Food Service Management

#### The Hospitality College

The following associate in science degrees can track into any of the bachelor of science degrees listed to the right.

ASSOCIATE DEGREE BACHELOR'S DEGREE

Food & Beverage Management

Food Service Management Hospitality Management Restaurant Management International Hotel

& Tourism Management

Hotel Management

Hospitality Management Hotel Management International Hotel & Tourism Management

Travel-Tourism Management Hospitality Management International Hotel & Tourism Management

Travel-Tourism Management

Undeclared Major (no A.S. degree) Food Service Management Hotel Management Sports/Entertainment/Event Management

Travel/Tourism Management

BACHELOR'S DEGREE

Sports/Entertainment/Event Management

#### School of Technology

The following associate in science degrees can track into any of the bachelor of science degrees listed to the right.

ASSOCIATE DEGREE BACHELOR'S DEGREE

**Computer Graphics** & New Media

Computer Graphics & New Media

Computer Programming

Information Science

Computer/Business Applications

Accounting Information Science

Management

Computerized Drafting

Engineering Design & Configuration Management

Computing Technology Services

**Technology Services** Management Information Science

Web Site Development

Web Management and Internet Commerce Information Science

BACHELOR'S DEGREES

Electronics Engineering Network Engineering

#### **DENVER. COLORADO**

J&W's campus in Denver, Colorado offers twoyear and four-year culinary arts, education, business and hospitality programs. Denver, named the "second best city in America to work and live" by *Fortune Magazine*, offers an exciting range of cooperative education opportunities in fine restaurants and mountain resorts.

For more information about the Johnson & Wales Denver Campus, write or call the Admissions Office, Johnson & Wales University, 7150 Montview Boulevard, Denver, CO 80220, or call 1-877-JWU-DENVER (598-3367).

#### **Programs offered**

#### College of Business

Any of the following associate in science degrees can track into any of the bachelor of science degrees listed to the right.

#### ASSOCIATE DEGREE BACHELOR'S DEGREE

Accounting Advertising Communications Business Administration Entrepreneurship Fashion Accounting Entrepreneurship Financial Services Management Management Marketing

Merchandising Marketing Undeclared Program (no A.S. degree)

The following associate in science degrees have restricted track options for bachelor of science degrees as listed.

ASSOCIATE DEGREE BACHELOR'S DEGREE

Criminal Justice Criminal Justice

BACHELOR'S DEGREE International Business

#### College of Culinary Arts

The following associate in applied science degrees can track into the bachelor of science degree listed to the right.

#### ASSOCIATE DEGREE BACHELOR'S DEGREE

Baking & Pastry Arts Culinary Arts Food Service Management

#### The Hospitality College

The following associate in science degrees can track into the bachelor of science degrees listed to the right.

#### ASSOCIATE DEGREE BACHELOR'S DEGREE

Food & Beverage Management Restaurant Management

Food Service Management

Hotel Management

Hotel Management

BACHELOR'S DEGREE Sports/Entertainment/

Event Management

School of Education

BACHELOR'S DEGREES Business Marketing

Education

Consumer and Family Studies Education

#### NORTH MIAMI, FLORIDA

The Florida campus offers two- and four-year culinary arts, hospitality and business programs. This campus is conveniently close to the tourism-rich areas of Fort Lauderdale and Miami, offering a superb setting for a J&W education.

For more information about Johnson & Wales' Florida Campus, write or call the Admissions Office, Johnson & Wales University, 1701 N.E. 127th Street, North Miami, FL 33181, 1-866-JWU-FLORIDA (598-3567).

#### **Programs offered**

Baking & Pastry Arts

ASSOCIATE DEGREE BACHELOR'S DEGREE

Accounting Accounting

Management Marketing

Walketing

Culinary Arts Food Service Management

Business Administration Accounting

Management Marketing

Criminal Justice Criminal Justice

Culinary Arts Culinary Arts

Food Service Management

Fashion Merchandising Accounting

Management Marketing

Food & Beverage

Management

Food Service Management Hospitality Management

Hotel Management

Hospitality Management Hotel Management

Management

Accounting Management Marketing

Marketing

Accounting Management Marketing

Restaurant Management Food Service Management Hospitality Management

Travel-Tourism Management Hospitality Management

#### BACHELOR'S DEGREE

Sports/Entertainment/Event Management

#### **CHARLESTON, SOUTH CAROLINA**

Johnson & Wales University's Charleston Campus was founded in 1984 and offers associate degrees in areas of food service, hospitality and travel-tourism.

For more information, about Johnson & Wales' Charleston Campus, write or call the President's Office, Johnson & Wales University, 701 East Bay Street, Charleston, SC 29403, (843) 727-3008.

NOTE: Due to the consolidation of Johnson & Wales' southeastern presence in Charlotte, N.C., the University is no longer enrolling students at this campus.

#### Programs offered

ASSOCIATE DEGREE Baking & Pastry Arts

Culinary Arts

Food & Beverage Management

Hotel Management

Restaurant Management

Travel-Tourism Management

#### NORFOLK. VIRGINIA

Johnson & Wales University's Norfolk Campus is located in the heart of the Hampton Roads area of beautiful coastal Virginia. The Hampton Roads area is rich in history and beauty, as well as education. A number of prestigious schools join Johnson & Wales in calling the area home.

For more information about Johnson & Wales' Norfolk Campus, write or call the President's Office, Johnson & Wales University, 2428 Almeda Avenue, Suite 316, Norfolk, VA 23513, (757) 853-3508, ext. 250.

NOTE: Due to the consolidation of Johnson & Wales' southeastern presence in Charlotte, N.C., the University is no longer enrolling students at this campus.

#### **Programs offered**

CERTIFICATE (ONE YEAR)
Culinary Arts

ASSOCIATE DEGREE Culinary Arts

## THE ALAN SHAWN FEINSTEIN GRADUATE SCHOOL

Johnson & Wales University's Graduate School consists of approximately 775 students from 58 countries.

The schedule includes courses offered during days and evenings. Students can complete their studies in one year or more.

#### **Programs of Study**

MASTER OF BUSINESS ADMINISTRATION IN GLOBAL BUSINESS LEADERSHIP with concentrations in:

Accounting

Financial Management

International Trade

Marketing

Organizational Leadership

MASTER OF BUSINESS ADMINISTRATION IN HOSPITALITY & TOURISM with

concentrations in:

**Event Leadership** 

Finance

Marketing

Tourism Planning

#### MASTER OF ARTS

Teacher Education (for Business or Food Service undergraduate majors)

#### DOCTOR OF FDUCATION

Educational Leadership (Elementary-Secondary)
Educational Leadership (Higher Education)

For a catalog and more information, please contact:

Alan Shawn Feinstein Graduate School Graduate School Admissions Johnson & Wales University 8 Abbott Park Place Providence, RI 02903 1 (800) DIAL-JWU ext. 1015 (401) 598-1015

Fax: (401) 598-1286

# Applying for Admission

Johnson & Wales University seeks students who have a true desire for practical career preparation in their chosen fields and who have the ability to achieve academic success.

Although academic qualifications are important, students' motivation and interest in succeeding in their chosen careers are given strong consideration. The educational methods of the University are designed to assist students who qualify for admission to succeed in the career programs of their choice. Graduation from high school or equivalent education as certified by state departments of education is required for undergraduate admission.

Due to the technical standards and requirements essential to certain technical programs at the University, applicants with special needs or physical limitations should inquire of the Center for Academic Support prior to enrolling at the University. For more information about technical standards see pages 84–85. Copies of the technical standards applicable to various programs are available from the Center for Academic Support.

#### **APPLICATION PROCEDURE**

Applications for admission should be completed in full and sent to the Admissions Office, Johnson & Wales University, 901 West Trade Street, Suite 175, Charlotte, NC 28202.

Students applying for admission to our Providence, Florida or Denver campuses should refer to the University viewbook or campus catalogs for admissions information.

There is no deadline for submitting applications, but students are advised to apply as early as possible before their intended date of enrollment to ensure full consideration.

An official application form is available online at www.jwu.edu. Click on "admissions," then "applying." No application fee is required.

In completing the application form, students must indicate the term in which they wish to enroll. Applications are accepted for terms beginning in September 2004, December 2004 and March 2005.

A student may apply for honors or general admission by noting so on the application.

If students are applying for a bachelor of science degree program, they are required to indicate on their application for admission their choice of associate degree major, which results in Johnson & Wales students receiving two degrees in four years. Certain bachelor's degree programs are selective and require submission of an application at the end of the associate degree program. Students should check program descriptions if they are interested in applying for both an associate and a bachelor's degree program.

If students are applying for the Undeclared Major or Sports/Entertainment/Event Management, they need not indicate an associate degree choice.

After completing the application form, students are responsible for requesting that their high school guidance office forward to the University an official copy of the secondary school record for admissions consideration. Specific verification documents must be submitted to the admissions office. Verification documents include at least one of the following: a letter from an authorized high school administrator, an official high school transcript, a G.E.D. certificate, or a passing score on a test approved by the U.S. Department of Education.

It is the student's responsibility to provide verification of high school completion. Without such verification, the student may not be allowed to check-in or continue enrollment.

When possible, Johnson & Wales University would appreciate receiving students' high school transcripts at the same time as the application for admission. Transfer students must also submit official transcripts from all colleges attended.

#### **Test Scores**

SAT and ACT scores are generally not required for admission to the University, but are recommended.

Candidates for the University's honors program or International Business program must submit SAT or ACT scores for acceptance consideration.

#### **Minimum Grade Requirements**

Students within The Hospitality College who are interested in pursuing a bachelor's degree in International Hotel & Tourism Management must apply through their department chair. Preference is given to students who achieve a 3.00 GPA or higher upon completion of their associate degree program.

#### **Admissions Decision**

The rolling admissions policy of the University makes it possible to notify students of the admissions decision, of their acceptance or of any additional conditions necessary for admission, soon after all of their academic records have been received and reviewed.

Upon receiving notice of acceptance, students are required to forward to the University a \$300 tuition reservation deposit. Students requesting residence hall accommodations must submit their housing contract at the same time. This deposit is credited to students' initial billings and is nonrefundable.

#### **Transfer Students**

Transfer students are eligible to apply for most J&W majors; however, they are not guaranteed credit. Credit is usually granted for courses completed with a grade of "C" or better (with a numeric value of 2.00) at another accredited institution. Grades of "pass" are also acceptable for transfer if credit was awarded (and a grade of "P" has the numeric value of 2.00 or greater). Credits earned in developmental and remedial courses or CEUs are nontransferable. Transfer credit evaluations are based on previous college work as it relates to the student's intended field of study.

As with prospective freshmen, acceptances are made on a rolling basis as an application becomes complete.

Transfer candidates must submit official college transcripts from all colleges previously attended prior to enrolling at Johnson & Wales. Students must verify high school completion as well.

It is the responsibility of those candidates who are currently attending another college to have their updated transcripts sent to J&W as soon as final grades become available and no later than the first term of enrollment. If official transcripts or other requested materials are not received within that designated time period, tentative transfer credit will be forfeited.

The University reserves the right to substitute courses at the discretion of the department chairs, directors or deans.

#### **Early Admissions**

ACCESS (A College Career Experience for Secondary School Students) is an early admissions program that gives high school seniors an opportunity to enroll full time in college courses at Johnson & Wales during their senior year of high school. Students should apply for admission to ACCESS during their junior year.

ACCESS, the first program of its kind in Rhode Island, was designed to help students investigate the variety of college and career options available to them. ACCESS students earn college credits while completing high school graduation requirements.

For more information on the ACCESS program, please request a brochure from the Admissions Office.

#### **Honors Program**

This program offers academically talented students the opportunity to explore challenging and stimulating courses. Eligible applicants must have taken two college prep mathematics courses and one college prep English course, maintained an average of B or better, placed in the top 25 percent of the high school graduating class, submitted SAT scores of a minimum of 500 in English and 500 in math or ACT total composite of 21 in English and 21 in math, and entered J&W in the fall.

For more information on the Honors Program, please see page 45.

#### **Undeclared Major**

All students who enroll in the Undeclared Major at Johnson & Wales University pursue a general studies program for the first two years. During the fifth term, they must select a major from a variety of business programs.

Students who begin their studies in an Undeclared Major at Johnson & Wales will earn only a bachelor of science degree at the end of four years of study.

#### **Conditional Acceptance Policy**

The University provides special student status to students who are unable to provide official documentation that they meet our admissions standards. Students with "special student status" are permitted to enroll in the program and earn credits which will not be applicable toward a degree until official records are received. Furthermore, students conditionally accepted will not be officially granted financial aid until the student's application for admission has been accepted. Students who have been conditionally accepted will not be permitted to continue beyond the first term of enrollment until all necessary official documentation has been provided.

#### **FACTS FOR MILITARY**

Johnson & Wales University is approved for the training of veterans in accordance with the rules and regulations administered by the U.S. Veteran's Administration.

Eligible veterans should contact the Department of Veterans Affairs. The regional telephone number for those living in the state of Virginia is 1-800-827-1000. Those living elsewhere in the U.S. should look in the Government Listings section of the Verizon White Pages to obtain the telephone number for their state's Department of Veterans Affairs office.

## STANDARDIZED TESTING AFTER ADMISSION

PLACEMENT TESTS (NON-CREDIT, NO FEES): These tests are administered for placement purposes only to all new students, including transfer students, upon entrance. In situations where two or more levels of a subject are required for graduation, the student's academic career in this subject begins at the level determined by the placement test. This is particularly true when a student has previous academic experience in a subject. Placement tests are currently administered to determine math and foreign language placement. For a student placing out of all required levels of a foreign language, departmental policy and recommendation will determine if a Departmental Challenge Examination is in order for credit.

#### PRIOR LEARNING ASSESSMENT

PORTFOLIO ASSESSMENT: Students may earn credits for the knowledge or skills they have mastered outside the classroom through volunteer work, employment, travel programs, organizations or other comparable sources.

To apply for a Portfolio Assessment, students must meet the University's residency requirements and complete the Portfolio Development non-credit seminar. This seminar will meet for three two-hour sessions. Students must discuss this option with a Student Academic Services counselor before they are eligible to enroll.

The seminar assists students with the development of a portfolio that describes and documents how the learning took place. The completed portfolio is submitted to the appropriate department designee for review. The assessor will review the portfolio and either validate the student's learning by awarding college credits, request additional information, or deny the request for credits. Portfolios will not be returned to the students; they become the property of the University.

Once the seminar is completed, eligible students, in consultation with a Student Academic Services counselor, may submit additional portfolios. Refer to the Prior Learning Assessment Brochure, available at Student Academic Services or our Web site, www.jwu.edu, for more information on required fees.

CLEP EXAMINATION (FOR-CREDIT, WITH FEES):
The College-Level Examination Program of
the College Board tests are widely accepted
national examinations in various subjects.
The American Council on Education's recommended score is required to earn credit. J&W
subject equivalencies are determined by each
department for each exam. These exams are
treated as transfer credit for entering freshmen
and juniors transferring to J&W, or from one
J&W college or school to another. J&W is a
national CLEP examination site. Students
must take and pass these exams during their
freshman and junior years only. Consult the
CLEP application for required fees.

# DEPARTMENTAL CHALLENGE EXAMINATIONS (CREDIT BY EXAMINATION: FOR-CREDIT, WITH FEES): Departmental exams may be taken for specifically designated courses within a department. Because of previous academic and/or work experience, all matriculating students may request such an exam when they feel they have completed the requirements of a specific J&W course. Some testing options require specific criteria in order to take tests. Refer to the Prior Learning Assessment Brochure, available at Student Academic Services, for criteria and fees, or contact the testing office. Students may apply for

For annual examination schedules with examination dates and application deadlines, refer to the University's Prior Learning Assessment Brochure. This brochure may be obtained from Student Academic Services.

Challenge Exams during their freshman or

junior years only.

In all cases, the academic department determines policy as it relates to the testing options for each course in the department. Several options may be available to students, and it is recommended that students seek the advice of an academic counselor.

## Policies for Portfolio Assessment, Challenge and CLEP Examinations:

- Portfolio Assessment and Challenge
   Examinations cannot be repeated if failed and may not be substituted for a class previously taken.
- Students may apply for Portfolio Assessment, Challenge and/or CLEP examinations during their freshman and junior years only.
- Portfolio Assessment, Challenge or CLEP Examinations may not be substituted for a class previously taken or a class in which the student is presently registered.
- 4. The standardized examinations or portfolios mentioned above must fall within the residency requirement for each degree.
- 5. Seminar, application and processing fees are nonrefundable.
- The University recognizes up to a maximum of 45 quarter credits earned through Prior Learning Assessment.
- 7. Students must present a valid picture ID when testing.

After being determined eligible to test or enroll in a seminar, students will be notified by mail of the time and location of their test or seminar. The Prior Learning Assessment Brochure listing course options may be obtained from Student Academic Services. For additional policies/information for Portfolio, Challenge and CLEP options, refer to the brochure.

#### **Culinary Advanced Standing**

Prospective students who possess advanced knowledge and skills in these food-related areas may apply for the Culinary Arts or Baking & Pastry Arts Advanced Standing Examination. The results of the examination are considered in addition to academic records and a letter of recommendation from a food-related employer and/or teacher.

It is generally recommended that applicants have completed advanced food service curriculum or have a minimum of two years of extensive food service work experience.

Students who are selected for this accelerated program are required to complete a 10-week summer program. Upon successful completion of the summer program, students attain sophomore standing in the fall.

Students must be accepted for admission to Johnson & Wales University prior to applying for Advanced Standing. Contact the Admissions Office for further information.

#### **FAST & Credit for College Programs**

Johnson & Wales University offers students an opportunity to earn credits toward a Johnson & Wales degree while they are still in high school through approved articulation agreements between Johnson & Wales University and the student's high school. Culinary Arts students enrolled in approved tech-prep programs who meet academic requirements may be eligible to earn up to 15 quarter credits toward their Culinary Arts associate degree through our Freshman Advanced Study Track (FAST). Students enrolled in approved hospitality, business and technology programs who meet the academic requirements may also be eligible to earn transfer credits through our Credit for College Program.

For more information about the Freshman Advanced Studies Track, articulation agreements or Credit for College programs, contact the Admissions Office.

#### INTERNATIONAL STUDENTS

#### **International Admissions Requirements**

Listed below are the requirements for applying for undergraduate admission to Johnson & Wales University. In order to expedite the admission process, students must enclose ORIGINAL or CERTIFIED copies of the following documents (with English translations) when submitting an application. Please note that photocopies without certification or notarization, or fax copies, are not valid.

- An accurate, complete and legible International Application form that has been signed and dated by the applicant. Please list all schools attended, even if you do not wish to have transfer credits reviewed.\*
- Certified bank statement or government sponsorship letter verifying financial support for one academic year.
- The results of the Test of English as a Foreign Language (TOEFL) with a minimum score of 550 on the written TOEFL examination, proof of a minimum score of 210

- on the computerized TOEFL examination, or other acceptable proof of English proficiency.
- Official documentation of higher secondary (high school) graduation, e.g. diploma or examination results certificate.
- Complete transcripts, marksheets, diplomas or certificates from previous study, along with course descriptions or syllabi (for transfer credit).

NOTE: It is highly recommended that international students submit a copy of the biographical section of their current passport.

\* If important information cannot be read by the International Admissions staff, the admission process is delayed and, as a result, so is the acceptance/Form I-20 process.

All documents must be sent to:
Johnson & Wales University
International Admissions
901 West Trade Street, Suite 175
Charlotte, NC 28202 USA
Telephone: (980) 598-1101
Fax: (980) 598-1111

#### **International Transfer Credit**

Johnson & Wales University employs a full-time International Credentials Evaluator to evaluate secondary school credentials, as well as any college or university credits for which students may wish to gain academic credit. Generally, a grade point average equivalent to a U.S. "C", or 2.00, is required for admission to Johnson & Wales University. International students must also receive a grade of "C" or better in each individual course completed at their previous schools in order to be considered for transfer credit. The International Credentials Evaluator will be able to determine grade equivalencies based on each country's educational system and the school of origin.

Students who wish to transfer to Johnson & Wales must submit official, translated marksheets, grades or transcripts from all postsecondary schools attended. Whenever possible, course descriptions and course syllabi should also be provided. Official transcripts or examination results certifying completion of upper secondary education must also be submitted with official English translations.

Transfer credit is determined through an individual course-by-course evaluation of each transcript submitted; transfer credit is not based on total years of study. Credit is awarded for courses of similar level, content, and duration to Johnson & Wales courses, which can be applied to a Johnson & Wales degree. If a course cannot be applied to the chosen Johnson & Wales degree, transfer credit is not awarded, regardless of a student's total years of previous study.

Transfer credit is awarded on previous postsecondary academic work only. However, once students have entered Johnson & Wales, they may apply for prior learning assessment credit or, for students who have proficiency in a subject area and are not eligible for transfer credit, there are challenge and CLEP examination options.

The University reserves the right to substitute courses at the discretion of the department chairs, directors or deans.

#### International Baccalaureate

Johnson & Wales University recognizes International Baccalaureate credentials and awards credits and other special program status on an individual basis to students who have achieved a grade of four or better on the International Baccalaureate exams, up to a maximum of 45 credits or equivalent, in accordance with department policies.

#### **English Language Proficiency**

Johnson & Wales University's English as a Second Language program allows students to focus on the areas where they need the most improvement. Some advanced-level students are allowed to take regular classes in an undergraduate degree program at the same time. This flexibility provides students with the most efficient transition into college. Applicants whose native language is not English must take the Test of English as a Foreign Language (TOEFL). In addition to accepting standardized TOEFL results, the University administers the Institutional TOEFL. Students may request to take the Institutional TOEFL only once, prior to the start of classes. Students who submit proof of English proficiency may go directly into regular academic course work.

Acceptable proof of English proficiency should include one of the following:

- TOEFL score of 550 on the written examination, or 210 on the computerized examination
- ELS, Level 112
- Berlitz, Level 12
- IELTS, Band 6.5
- Aspect Level 6 or 7
- City & Guilds Pitman ESOL Examinations (higher intermediate and advanced level)

Other English examination results will also be reviewed, and experience studying in the English language will be taken into consideration.

#### **TOEFL Requirements**

Upon acceptance, students should submit an official TOEFL score. If the TOEFL score is not available, Johnson & Wales University will give students *one* opportunity to take the Institutional TOEFL. Johnson & Wales University requires a minimum score of 550 on the written TOEFL test or a minimum score of 210 on the computerized TOEFL test, in order to exempt students from the ESL program and allow them to enroll directly into a degree program. Johnson & Wales reserves the right to require ESL classes to increase proficiency in a particular area, regardless of the total TOEFL score.

Students who score below 550 on the written TOEFL test or below 210 on the computerized TOEFL test will have their individual TOEFL section scores reviewed in the areas of Listening, Structure/Writing, Reading, and Writing. Section scores of a minimum of 55 on the written TOEFL test, 21 on the computerized TOEFL, and 4.5 on the Test of Written English/Essay Writing, will exempt the student from the corresponding ESL class. A higher level class will be substituted for the exempted sections.

#### **Written Assessment**

All students who pass the TOEFL requirement with a score between 550–573 (210–230 computerized) or who waive the TOEFL based on previous study, and who have a TWE score below 4.5 or no TWE

score, may be required to take a written assessment prior to check-in. Based on this written assessment, students may be required to take additional ESL writing classes as necessary to improve writing proficiency.\*

\* Written assessment requirements may vary depending on J&W campus attended.

#### **Articulation Agreements**

J&W is proud to have approximately 100 articulation agreements (formal transfer credit agreements) in place with schools in the following countries:

Argentina Germany Mexico Australia Greece Morocco New Zealand Austria Iceland Bahamas India Singapore Indonesia Bahrain Spain Isle of Mann Sweden Barbados Israel Switzerland Belgium Bermuda Italy Taiwan Botswana Jamaica Thailand Brazil Japan Trinidad and Tobago Canada Kenya Turkey Cyprus Korea United Arab Emirates France Malaysia United Kingdom

Please contact the director of your school for further information.

Johnson & Wales has adopted the Principles of Good Practice in Overseas International Education Programs for Non-U.S. Students.

#### **Traveling to Charlotte**

The nearest international ports of entry to Charlotte are Atlanta, Georgia and Charleston, South Carolina. Train, airline and bus services to Charlotte are available from these cities.

## REGIONAL ADMISSIONS REPRESENTATIVES

The admissions staff of the University includes regional admissions representatives who visit high schools and personally assist students from their areas.

The admissions representative from your area will be happy to meet with you and answer any questions you may have about the University, application procedures and financial aid programs. Please write or call the Admissions Office for assistance at 1-800-DIAL-JWU (342-5598).

#### Alabama

R. Lee Stauter (601) 434-2760

#### Alaska

Stephanie Waltosz (360) 720-1210

#### Arizona

Adele Catalani (602) 369-3254

#### **Arkansas**

R. Lee Stauter (601) 434-2760

#### California: Central

Jim Ingersoll (562) 965-3352

#### California: Northern

Jeannie Sousa (530) 514-7097

#### California: Southern

Aimee Rosengrant (619) 459-5066

#### Colorado: Metro Denver

Tracy Burke (303) 520-1536

#### Colorado: Northern

Bob Purfurst (303) 522-6865

#### Colorado: Southern

Scott Behan (303) 520-1596

#### Connecticut: Eastern/Southwestern

Margie Coupe (401) 954-2477

#### **Connecticut: Northwestern**

Fran Ridolfo (413) 222-1233

#### Delaware

Becky Smith (484) 769-2761

#### Florida: Central

Jane Bowers (772) 713-6025

#### Florida: Greater Miami

Rena Mohammed (305) 725-9515

#### Florida: Northern Panhandle

Greg Harker (904) 534-0163

#### Florida: Southeastern

Denise D'Andrea (561) 714-5470

#### Florida: Southwestern

Robin Phifer (813) 495-1425

#### Georgia: Northern

Pamela Hughes (678) 360-0813

#### Georgia: Southern

Greg Harker (904) 534-0163

#### Hawaii

Stephanie Waltosz (360) 720-1210

#### Idaho

Allison Andronaco (702) 734-0639

#### Illinois

Thomas Strzycki (630) 886-1597

#### Indiana

Vicki Summers (317) 201-1852

#### Iowa

Wendy Dintino (816) 645-3562

#### Kansas

Wendy Dintino (816) 645-3562

#### Kentucky

Kathy Barnes (615) 473-3208

Louisiana

R. Lee Stauter (601) 434-2760

Maine

Tim Lorenz (603) 682-5973

Maryland

Pamela Rouch (240) 498-0054

Massachusetts: Boston Metro/South Shore

Conrad Fecteau (401) 954-3886

Massachusetts: Central/Northeastern

Bob Dumas (617) 504-1795

Massachusetts: Southeastern/Cape Cod &

the Islands

Barbara DiSaia (401) 954-2007

Massachusetts: Western

Fran Ridolfo (413) 222-1233

Michigan

Barbara Franks (989) 798-3238

Minnesota

Jennifer Stephens (320) 492-4705

Missouri

Wendy Dintino (816) 645-3562

Mississippi

R. Lee Stauter (601) 434-2760

Montana

Lance Wellborn (307) 237-5485

Nebraska

Wendy Dintino (816) 645-3562

Nevada

TBD

**New Hampshire** 

Tim Lorenz (603) 682-5973

New Jersey

Mary Ann LaPorte (570) 228-6583 Mike LaPorte (570) 228-6213

New Mexico

Barbara Ashcraft (505) 463-4877

New York: Long Island, New York City

Steve Raptis (516) 864-6689

New York: Northeastern, Albany, Orange County Carl Winters (518) 221-1527

New York: Western

Tammy Linder (585) 802-5958

North Carolina: Central

Margaret Yoder (919) 539-6124

North Carolina: Eastern

Marisa Marsey (757) 575-9265

North Carolina: Western

Jan Jordan (704) 207-9577

North Dakota

Jennifer Stephens (320) 492-4705

Ohio: Northern/Southeastern

Susan Puffer (330) 554-2990

**Ohio: Southwestern** 

Vicki Summers (317) 201-1852

**Oklahoma** 

Elena Doerrie (214) 563-0721

Oregon

Sara Lum (503) 569-9018

Pennsylvania: Northeastern/N. Central

Sharon Macko (484) 554-1092

Pennsylvania: Southeastern/S. Central

Becky Smith (484) 769-2761

Pennsylvania: Western

Betsy Miller (724) 513-9567

**Puerto Rico** 

Dave Freitas (305) 527-2763

**Rhode Island** 

Barbara DiSaia (401) 954-2007

**South Carolina** 

Melisa Bates (843) 324-3037

**South Dakota** 

Jennifer Stephens (320) 492-4705

**Tennessee** 

Kathy Barnes (615) 473-3208

**Texas: Northern** 

Elena Doerrie (214) 563-0721

**Texas: Southern** 

Josie Tinnin (254) 466-7432

Utah

TBD

Vermont

Tim Lorenz (603) 682-5973

Virgin Islands

Dave Freitas (305) 527-2763

Virginia: Northern

B.J. Friedery (703) 864-2420

Virginia: South Central

Margaret Yoder (919) 539-6124

Virginia: Southeastern

Marisa Marsey (757) 575-9265

Virginia: Southwestern

Jan Jordan (704) 207-9577

Washington

Stephanie Waltosz (360) 720-1210

Washington, D.C.

B.J. Friedery (703) 864-2420

West Virginia

B.J. Friedery (703) 864-2420

wisconsin

Jennifer Stephens (320) 492-4705

Wyoming

Lance Wellborn (307) 237-5485

**National Student Organizations** 

Representatives

Al-Nisa Salaam: SkillsUSA-VICA, FCCLA

Mike Murray: DECA

Luis Faria: FBLA

800-342-5598 (to reach all NSO reps)

# Financing Your Education

#### **TUITION & FEES**

The following tuition and fees schedule is effective for the 2004–2005 academic year. Tuition and fees are subject to change annually and vary between colleges due to differing program and facility needs.

#### Tuition & Fees: 2004-2005 Academic Year

College of Business	\$16,650.
The Hospitality College	\$16,650
College of Culinary Arts	\$19,182.
General Fee (all students)	\$810.
Room & Board	
Residence Halls	\$8,985
Weekend Meal Plan (Optional)	\$891.

**Tuition** is applicable to all students, including those on approved off-campus programs. Students enrolled in courses in excess of a normal full-time schedule will be assessed an additional tuition charge. For purposes of tuition billing and financial aid eligibility, full-time status is determined on a term basis and consists of 12 to 18 quarter credit hours per term. Students carrying more than 20.5 quarter credit hours will be charged for each guarter credit over 18. The Guaranteed Tuition Plan guarantees students who enter the University by or before the term beginning June 2005 no tuition increases while continuously enrolled at the University, subject to the conditions described on the next page.

The **General Fee**, which is nonrefundable, includes social and athletic activities, student health and accident insurance and student publications.

**Room & Board** is for the academic year and includes residence hall accommodations and meals.

The **Optional Weekend Meal Plan** provides two meals daily from Friday through Sunday for students who wish to have weekend meals in a University dining facility (excluding designated holiday periods). Residence hall students may only make changes to the plan through the first two weeks of each

term. After that time, the charge **cannot** be removed for that term.

#### **DEPOSITS AND OTHER FEES**

#### **Reservation Deposit**

\$300.

Required of all new students after receipt of official acceptance from the University. This nonrefundable deposit will reserve the student's seat in class and is credited to tuition due upon entrance.

#### Orientation Fee

\$200.

This nonrefundable fee, which is uniformly charged, is required of all new students for orientation and check-in activities. It is charged only during the fall term.

#### Transcripts

\$2.

Issued only upon written request. Official transcripts bearing the University Seal must be mailed directly to the authorized agencies from Student Academic Services. Students may also request an unofficial transcript for personal use. No transcript will be issued unless the student is current in all financial obligations to Johnson & Wales University.

#### **Extension Courses**

Tuition rates for extension courses (i.e. courses taken by students in excess of, or less than, a full-time schedule) will be the student's current term tuition rate divided by 18.

#### **ACCESS Tuition**

ACCESS tuition is 50% of the 2004–2005 tuition charge for the college in which students enroll. Refer to page 20 for a description of the **ACCESS** Early Admissions program. ACCESS students are also subject to appropriate University fees, including full general fee and full room and board charges. ACCESS students are not eligible for any federal financial aid while enrolled in the program. ACCESS students should contact Student Financial Services for information on alternative funding and to determine how scholarships they are receiving will be affected while in the ACCESS program.

#### Student Health and Accident Insurance

All day students are covered by a health and accident insurance plan. Insurance brochures are mailed to students with their initial billing for the academic year, and will be available at check-in(s) and several locations throughout the University. Refer to the insurance brochure for a definition of the effective date of coverage, policy limits, policy termination, and the opportunity to continue coverage over the summer.

#### **Books and Supplies**

The cost of books and supplies is approximately \$700–\$900 per academic year. These costs are not applied to the student's invoice. Books and supplies must be paid for at the University's bookstore at the time of purchase. The bookstore operates a textbook sales/buy-back program to help students minimize these costs.

#### THE GUARANTEED TUITION PLAN

All undergraduate, day school students who enter the University by or before the term beginning June 2005 will have no tuition increase while continuously enrolled in the day division of Johnson & Wales University, unless the student transfers to a different Johnson & Wales campus or program of study. Students must remain continuously enrolled in order to retain their guaranteed rate. That is, if a student withdraws for one term or more (not including the summer term) for any reason, the student will be subject to the rate in effect when they re-enroll.

If a student transfers to a different program of study, college or campus which has a different tuition rate, the student will be charged the tuition rate which was effective in that program at the time his or her guaranteed rate was established. In addition, students in the ACCESS program will experience an increase in their tuition in the second year to the full tuition rate that was in effect when they enrolled as an ACCESS student.

This program applies only to tuition.

The program is available only to students enrolled in undergraduate, day school programs at all campuses who enter the University by or before the term beginning June 2005. Continuing education, evening and graduate school students are not eligible.

#### **PAYMENT OPTIONS**

#### I. Annual Payments

Billing for tuition and fees is done on a term basis; however, the student may make one payment in full for the entire academic year. Students are responsible for paying all charges in full or making appropriate arrangements by the due date stated on the invoice.

#### **II. Term Payments**

Students may choose to make three payments a year, which are payable by the publicized due dates established prior to each term.

#### **III. Monthly Payments**

Students may choose to pay the annual amount due in convenient monthly payments. This option is available through Tuition Management Systems (TMS). There is an enrollment fee to participate; however, the payments are interest free.

#### **REFUND POLICIES**

General Policy: To the extent that any charges due to the University remain unpaid, no refund check will be issued. No tuition or fees will be assessed for terms that the student does not begin. Students who withdraw from the University prior to the end of the academic year will have their financial aid adjusted.\* Institutional grants and scholarships will be reduced in proportion to any tuition credit received as defined in the University's Withdrawal Credit Policy. Full-term eligibility for institutional loans will be credited to the student's account to the extent that any charges are due the University. The distribution formula for the institutional refund to the Federal Student Financial Aid program will be calculated according to federal regulations. The University's Withdrawal Credit Policy applies to all withdrawals from the University, voluntary or involuntary.

Term charges are subject to the University's Withdrawal Credit Policy upon withdrawal from the University. Term charges are defined as tuition, and if applicable, room only, room and board, and weekend meal plan. The official notice of withdrawal from the University may be done in person or by written notification through Student Academic Services. Refunds are calculated by the date of termination based on the date Student Academic Services receives notification of withdrawal from the student or faculty member. Any refund due will be issued within 30 days after the date that the University was first notified of the withdrawal.

#### **University Withdrawal Credit Policy**

If a student enters a class and terminates on the first day of classes of a term:

 the University will credit 100% of the term charges.

If a student terminates during:

- the first week of the term but after the first day of classes, the University will credit 90% of the term charges.
- the second and third week of the term, the University will credit 50% of the term charges.
- the fourth, fifth and sixth week of the term, the University will credit 25% of the term charges.

After the sixth week of the term, students will be responsible for 100% of the term charges.

Examples of University refund policies are available upon request in the Student Financial Services Office.

#### **Refund Policy for Georgia Residents**

The University maintains and abides by a policy for the refund of the unused portion of tuition and fees in the event the student fails to enter the term, or withdraws, or is discontinued therefrom, at any time before completion of the term, including but not limited to the following:

Should a student decide not to enroll, all monies paid by the student will be refunded in full.

Once enrolled, room and board charges are nonrefundable.

If a student terminates

- within the first 5% of a term, the student will receive a 95% credit of tuition and fees charges for the term, less an administrative fee of no more than \$150.
- after 5% but no more than 10% of a term, the student will receive a 90% credit of tuition and fees charged for the term, less an administrative fee of no more than \$150.
- after 10% but no more than 25% of a term, the student will receive a 75% credit of tuition and fees charged for the term, less an administrative fee of no more than \$150.
- after 25% but no more than 50% of a term, the student will receive a 50% credit of tuition and fees charged for the term, less an administrative fee of no more than \$150.
- after 50% of the term, the student is obligated for the full amount of tuition and fees, less an administrative fee of no more than \$150.

**NOTE:** The University will compare the University's Withdrawal Credit Policy and the Georgia Refund Policy, and use the one that most benefits the student.

<sup>\*</sup> Any student enrolled solely in culinary lab courses, who fails to attempt any of the courses for which they are registered, will be considered to have withdrawn from the University. Reinstatement within the same term, when allowed, may result in serious consequences, such as loss of all financial aid funds for the remainder of that term.

#### **Independent Students**

To be considered independent for financial aid purposes for the 2004–2005 academic year, students must answer yes to one of the following questions:

- 1. Were you born before January 1, 1981?
- At the beginning of the 2004–2005 school year, will you be working on a master's or doctorate program (such as an M.A., M.B.A., M.D., J.D., Ph.D., Ed.D. or graduate certificate, etc.)?
- As of today, are you married? (Answer yes if you are separated, but not divorced.)
- 4. Do you have children who receive more than half of their support from you?
- Do you have dependents (other than your children or spouse) who live with you and who receive more than half of their support from you, now and through June 30, 2005?
- 6. Are both of your parents deceased, or are you or were you (until age 18) a ward/dependent of the court?
- 7. Are you a veteran of the U.S. Armed Forces?

Students who cannot answer yes to one of the above questions are considered dependent and must complete their Free Application for Federal Student Aid as a dependent student. Please feel free to contact Student Financial Services with any questions.

#### **FINANCIAL OBLIGATIONS**

Continued enrollment as a student in good standing and certain other student benefits (diplomas, transcripts, etc.) are conditioned upon being current in all financial obligations to the University, including loans in which the University appears as a holder or guarantor.

#### STUDENT FINANCIAL SERVICES (SFS)

#### FINANCIAL PLANNING

The University realizes that financing an education may be a very complex process for many students. In order to assist students and their families in these matters, Johnson & Wales has established a staff of financial planning counselors. These counselors are available to work with students and their families on an individual basis to help them best utilize their own funds and other available resources to meet educational expenses. For more information and assistance call 1-866-598-2427 and ask to be connected with Student Financial Services.

#### **FINANCIAL AID**

To assist students in meeting their educational expenses, Johnson & Wales University offers several types of financial assistance — scholarships and grants, low-interest loans and employment opportunities. In many cases, qualified students receive a financial aid package which includes all three types of financial aid.

Descriptions of Johnson & Wales financial assistance scholarship and work programs are included in this catalog.

Students participating in Study Abroad programs may be eligible for financial aid. For more information, please contact SFS.

In an effort to reduce the loan burden during the student's first year, Johnson & Wales University will attempt to package new students with a higher percentage of grant aid.

Johnson & Wales University has adopted an institutional policy whereby the total of all University funded or administered monies awarded to a single student may not exceed a specified dollar amount during an academic year. This amount is determined prior to each year's financial aid awarding process.

#### HOW TO APPLY

To be considered for financial assistance, complete the paperwork listed below and submit all required documentation as soon as possible after January 1. Students must reapply for financial aid each year.

## 1. Free Application for Federal Student Aid (FAFSA)

The Free Application for Federal Student Aid is available at your high school guidance office and the University's Student Financial Services Office. This form must be completed and forwarded as soon as possible after January 1 to the Federal Processor. Applications for financial assistance are then processed and sent to the Student Financial Services Office at the University. The FAFSA is also available on the Web at www.fafsa.ed.gov.

#### 2. Other Documentation

Student Financial Services may request additional documentation to verify information provided on the FAFSA. The student and his/her parents may be required to submit signed and dated copies of their Federal Income Tax Returns (1040). The student's financial aid package will not be complete until all requested documentation has been received and reviewed by the Financial Aid Office. In addition, all student loan borrowers must attend an entrance and exit counseling session during which the student will be advised on his/her loan obligations.

STUDENT ELIGIBILITY REQUIREMENTS
Financial aid will be distributed to the student
based upon the student's financial need. All
students seeking financial assistance must
file a FAFSA with the Federal Processor. The
FAFSA form is used to determine the
student's financial need.

Financial need is the difference between the cost of the student's education (tuition and fees, room and board, books and supplies, transportation and personal expenses) and the total contribution expected from the student and his/her family. The student's total family contribution is based on an analysis of the information which the student supplied on the FAFSA. Among the items considered are total family income, assets, the number

of people in the household, the number of siblings in college, and the student's own resources, such as earnings, savings, and untaxed income which the student may receive. Johnson & Wales University also considers these items when determining eligibility for University funds.

Campus-based financial aid programs, including the Federal Supplemental Educational Opportunity Grant (SEOG), Federal Perkins Loan and Federal Work-Study programs are administered by Johnson & Wales University. Students must apply for these programs through the filing of the FAFSA.

Aid from these programs is awarded on the basis of financial need. In order to receive maximum consideration for financial assistance, it is recommended that the student apply as soon as possible after January 1. The award process for first-year students begins in March of each academic year. Renewal of financial aid is not automatic. Recipients are required to reapply each year by the announced deadline.

To be eligible for these programs, students must meet the following criteria:

- 1. demonstrate financial need;
- maintain satisfactory academic progress (financial aid will be suspended until satisfactory academic progress is again achieved);
- 3. be enrolled in an eligible degree or certificate program;
- 4. be enrolled on at least a half-time (at least 6.0 quarter credit hours) basis (students enrolled on a less-than-full-time basis may have their financial aid reduced; some students enrolled on a less-than-half-time basis may qualify for a Federal Pell Grant);
- 5. be a U.S. citizen, permanent resident, or eligible non-citizen;
- not owe a refund on a Federal Pell Grant or be in default on a Federal Perkins Loan, Federal Subsidized Stafford Loan, Federal Unsubsidized Stafford Loan, Parent Loan for Undergraduate Students (PLUS) or Supplemental Loan for Students (SLS); and
- sign a Statement of Educational Purpose, a Statement of Registration Status and a Statement on Overpayments and Defaults.

Students are eligible to receive financial aid as long as they maintain satisfactory academic standing as defined on page 43 of this catalog, and in the Student Handbook. Students who fail to maintain satisfactory academic progress will be notified by Student Academic Services. All financial aid will be suspended until satisfactory academic progress is again achieved.

When students withdraw during a payment period or period of enrollment, the amount of financial aid program assistance earned up to that point is determined by a specific formula. If the student receives (or the University receives on the student's behalf) less assistance than the amount earned, the student will be able to receive those additional funds. Students who received more assistance than what they earned must return the excess funds.

The amount of assistance earned is determined on a pro-rata basis. That is, if a student completes 30 percent of the payment period or period of enrollment, the student earns 30 percent of the assistance he or she was originally scheduled to receive. Once the student completes more than 60 percent of the payment period or period of enrollment, the student earns all scheduled assistance.

If a student receives excess funds that must be returned, Johnson & Wales University must return a portion of the excess equal to the lesser of

- the student's institutional charges multiplied by the unearned percentage of the student's funds
- · the entire amount of the excess funds

If the University is not required to return all excess funds, the student must return the remaining amount. Any loan funds that the student must return, must be repaid by the student (or his or her parents for a PLUS Loan) in accordance with the terms of the promissory note.

If a student is responsible for returning grant funds, the student does not have to return the full amount. Students are not required to return 50 percent of the grant assistance received that is the student's responsibility to pay. Any amount not returned is a grant overpayment and the student must make arrangements with the University or Department of Education to return the funds.

#### RETURN OF TITLE IV FUNDS

Federal regulations establish the following allocation for students who receive Title IV, HEA program funds:

A refund owed to a student who received funds under any Title IV, HEA program will be returned to the Title IV, HEA programs from which the student received aid in the following order until the amounts received by the student from these programs is eliminated: the Federal Unsubsidized Loan, the Federal Subsidized Loan program, the Federal Perkins Loan, the Federal Parent Plus Loan, the Federal Pell Grant program, the Federal SEOG program, all other sources of aid, and the student.

#### FINANCIAL AID PROGRAMS

The following programs are the major financial aid resources available to students. Students may receive assistance from any one of these, or from a combination of all of these programs, in what is called a financial aid package. Student eligibility for these programs is based on completion and submission of the form(s) described in the **How to Apply** section. Since awards are not automatically renewable, students must reapply each year.

Federal loan programs are applied to the student's account with the University in equal disbursements per term based on the loan period and the student's entrance date.

#### **Federal Pell Grant**

The Federal Pell Grant is a federally funded entitlement program to assist needy undergraduate students. Eligibility for these grants is determined by the U.S. Department of Education based on the information provided on the FAFSA. Pell recipients can have a less than half-time status. Students with a previous bachelor's degree are not eligible for a Federal Pell Grant.

## Federal Supplemental Educational Opportunity Grant (SEOG)

This federally funded program provides financial assistance to students who demonstrate exceptional financial need. The amount of the award is based on need and the availability of funds. Students with a previous bachelor's degree are not eligible for a Federal Supplemental Educational Opportunity Grant.

#### Federal Work-Study Program

Federal Work-Study is a federally funded program that provides part-time employment to students with financial need. Positions are available throughout the University and with selected off-campus community service agencies.

Work-study gives students the opportunity to earn money to help pay educational expenses. Students are paid at an hourly rate for actual hours worked. The amount earned cannot exceed the total work-study award. Work-study funds are paid bi-weekly directly to the student; therefore, funds will not be applied to the student's account unless arrangements are made with SFS.

#### Federal Perkins Loan

This low-interest loan is funded by the federal government and administered directly by the University. The amount of the loan is based on need and the availability of funds.

Students must begin to repay this loan nine months after they leave college or drop below half-time status. The repayment of principal and interest may be extended over a 10-year period. The amount of each payment depends upon the amount of the student's debt and the length of the student's repayment period, but the student must pay a minimum of \$40 per month.

#### Federal Subsidized Stafford Loan

This loan program provides low-interest loans to students who demonstrate financial need. A Master Promissory Note for these loans will be mailed to all eligible students with their Financial Aid Award by the Financial Aid Office or may be obtained from the student's local lending institution.

Students may borrow up to a maximum of \$2,625 per academic year for the first year of undergraduate study, \$3,500 for the second year and \$5,500 per year for the last two years. The student must begin repayment six months after he/she leaves college or drops below half-time status, and the student's payment will be a minimum of \$50 per month. The amount of the student's monthly payment will be determined based upon the amount of student debt and the length of the repayment period.

#### Federal Unsubsidized Stafford Loan

This loan program offers low-interest loans to students who demonstrate little or no "financial need." The terms and loan limits are the same as for the Federal Subsidized Stafford Loan except that the federal government does not pay interest on the borrower's behalf while the borrower is enrolled in school. During that time, the student borrower can choose either to make quarterly interest payments or to "capitalize" interest. "Capitalizing" interest means the lender will add interest accrued to the principal balance. This will eliminate the need for interest payments while in school.

Independent students are also eligible to borrow Federal Unsubsidized Stafford Loans. Students may borrow up to a maximum of \$4,000 per academic year for the first and second years, and \$5,000 per year for the third and fourth years. These amounts are in addition to the Federal Subsidized/Unsubsidized Stafford Loan amounts discussed above.

## The Parent Loan Program for Undergraduate Students (PLUS)

The Federal PLUS Program provides loans to parents of dependent students to attend college. PLUS borrowers do not have to demonstrate need, but are subject to a credit analysis by the lending institution. Repayment of this loan must begin within 30 days of the time the loan is fully disbursed. The borrowing limit is the total cost of attendance, minus any financial aid being received.

Applications for these loans are available at the Student Financial Services Office or the student's local lending institution.

#### Johnson & Wales Grant

This grant is awarded to students based on the annual financial aid awarding process and the student's financial need.

#### Johnson & Wales Achievement Loan

This low-interest loan is funded and administered by the University, and awarded based on the student's financial need. There is partial or full forgiveness on loans for students based on GPA and degree achieved.

## FINANCIAL ASSISTANCE, SCHOLARSHIPS AND WORK PROGRAMS

Johnson & Wales University expects to award \$45 million in institutional aid to students this year. Awards range from \$300 to full tuition. Scholarships, grants, loans and work programs awarded depend on the University budget, and are dependent on students meeting program eligibility requirements. These programs are only available to full-time, undergraduate, day school students during the academic year and are not available during the summer term. Scholarship funds are applied to the student's account with the University in three equal disbursements by term (e.g., a \$3,000 Presidential Academic Scholarship recipient would receive \$1,000 per term).

Most scholarships are renewable for up to four consecutive years of enrollment. For many of the programs listed below, a minimum grade point average is required for continued eligibility. Scholarships and grants are not awarded based on athletic ability or participation.

Johnson & Wales University has adopted an institutional policy whereby the total of all University funded or administered monies awarded to a single student may not exceed a specified dollar amount during an academic year. This amount is determined prior to each year's financial aid awarding process.

For more information, contact the Admissions or Student Financial Services Office.

Alpha Beta Gamma (National Honor Society) Scholarship: A scholarship up to \$10,000 is awarded to outstanding transfer students who are members of Alpha Beta Gamma. The application for this scholarship is the application for admission to the University.

Business Professionals of America Scholarship (BPA): The University offers a number of BPA scholarships ranging from \$500 up to full tuition. Awards are based on BPA activities, a letter of recommendation from the BPA advisor and academic record, and are renewable based on continued involvement in and support of BPA. Applications are available from the National Student Organizations Office at J&W. The deadline for application is February 1, prior to enrollment.

Career Exploration Scholarship: This is a non-renewable scholarship of up to \$500 for high school students who attend the Career Exploration program. The deadline for application is March 1.

#### Career through Culinary Arts Programs (C-CAP):

The University awards these scholarships of up to \$10,000 to incoming students who participate in C-CAP's competition events. Applications are available through C-CAP. All documentation must be submitted to C-CAP and all finalists are selected by C-CAP.

**Chancellor Scholarship:** The University awards this scholarship of up to \$10,000 to incoming students who demonstrate outstanding academic achievement in high school and are accepted to the Honors Program. The scholarship is renewable for up to four years if the student maintains a 3.40 GPA and remains in the Honors Track.

**Collegiate Academic Scholarship:** A number of scholarships up to \$5,000 are awarded based on high school academic record and choice of major at the University.

Community Leadership Scholarship: Johnson & Wales awards up-to-\$2,000 scholarships to incoming students with a good academic record and a minimum of one year involvement in community service.

**DECA**, an Association of Marketing Students Scholarship: The University awards a number of DECA scholarships ranging from \$500 up to full tuition. Awards are based on DECA

activities, a letter of recommendation from the DECA advisor and academic record, and are renewable based on continued involvement in and support of DECA. Applications are available from the National Student Organizations Office at J&W. The deadline for application is February 1, prior to enrollment.

Employee Tuition Scholarship: These scholarships are based on institutional policy, with qualifying criteria stated in the Johnson & Wales employee handbook. Applications are available at the Human Resources & Payroll Department; a new application is required each year.

Family, Career and Community Leaders of America (FCCLA): The University awards a number of FCCLA (formerly FHA-HERO) scholarships ranging from \$500 up to full tuition. Awards are based on FCCLA activities, a letter of recommendation from the FCCLA advisor and academic record, and are renewable based on continued involvement in and support of FCCLA activities. Applications are available from the National Student Organizations Office at J&W. The deadline for application is February 1, prior to enrollment.

Family Scholarship: If two or more members of your family are simultaneously enrolled in full-time day school degree or certificate programs at Johnson & Wales University, each enrolled student is granted as much as a \$1,000 University scholarship per academic year (September–May). For more information, contact Student Financial Services.

Future Business Leaders of America Scholarships (FBLA): The University awards a number of FBLA scholarships ranging from \$500 up to full tuition. Awards are based on FBLA activities, a letter of recommendation from the FBLA advisor and academic record, and are renewable based on continued involvement in and support of FBLA. Applications are available from the National Student Organizations Office at J&W. The deadline for application is February 1, prior to enrollment.

**Future Farmers of America (FFA):** Johnson & Wales University awards a number of FFA scholarships ranging from \$500 up to full

tuition. Awards are based on FFA activities, a letter of recommendation from the FFA advisor and academic record, and are renewable based on continued involvement in and support of FFA. Applications are available from the National Student Organizations Office at J&W. The deadline for application is February 1, prior to enrollment.

Gaebe Eagle Scout Award: A number of non-renewable grants up to \$1,000 are available to entering freshmen who have achieved the rank of Eagle Scout in the Boy Scouts of America and have also received their religion award. Applications are available from the National Student Organizations Office at J&W. The deadline for application is February 1, prior to enrollment.

Junior Achievement (JA): The University offers a number of JA scholarships ranging from \$500 up to full tuition. Awards are based on JA activities, a letter of recommendation from the JA advisor and academic record, and are renewable based on continued involvement in and support of JA activities. Applications are available from the National Student Organizations Office at Johnson & Wales. The deadline for application is February 1, prior to enrollment.

#### **Lodging Management Scholarship:**

This scholarship is for students who have participated in the Lodging Management program sponsored by the Educational Institute of the American Hotel & Lodging Association. J&W awards a number of Lodging Management scholarships ranging from \$500 up to full tuition. Awards are based on participation in the Lodging Management Program. Applications are available from the J&W Admissions or National Student Organizations Office. The deadline for application is March 1, prior to enrollment.

Martin Luther King Jr. Scholarship: The University awards up to a \$2,000 scholarship to students entering the Providence Campus with a minimum 3.00 GPA and an involvement in The Urban League and Inroads.

#### **National High School Recipe Contest:**

This annual contest is Johnson & Wales' search for the best young chefs. Winners will receive tuition scholarships ranging from \$500 up to full tuition. Applications are available from the Admissions Office.

Outstanding Student Leader of the Year Competition: This annual contest is Johnson & Wales' search for the best young student leaders. Winners will receive tuition scholarships ranging from \$500 up to full tuition. Applications are available from the Admissions Office.

Phi Theta Kappa (National Honor Society) Scholarship: A scholarship up to \$10,000 is awarded to outstanding transfer students who are members of Phi Theta Kappa. The application for this scholarship is the application for admission to the University.

#### **Presidential Academic Scholarships:**

J&W awards academic scholarships to incoming students who are in the top 25% of their class and demonstrate academic excellence. Awards range from \$2,500 to \$5,000 per year and are renewable provided the recipient's GPA does not fall below 2.75.

**Pro-Start Scholarship:** J&W awards a number of ProStart scholarships ranging from \$500 up to full tuition. Awards are based on participation in the ProStart program. Applications are available from the J&W Admissions or National Student Organizations Office. The deadline for application is February 1, prior to enrollment.

SkillsUSA-VICA: The University awards a number of SkillsUSA-VICA scholarships ranging from \$500 up to full tuition. Awards are based on SkillsUSA-VICA activities, a letter of recommendation from the SkillsUSA-VICA advisor and academic record, and are renewable based on continued involvement in and support of SkillsUSA-VICA activities. Applications are available from the National Student Organizations Office at J&W. The deadline for application is February 1, prior to enrollment.

#### **Technology Students Association (TSA)**

Scholarships: The University awards a number of TSA scholarships ranging from \$500 up to full tuition. Awards are based on TSA activities, a letter of recommendation from the TSA advisor and academic record, and are renewable based on continued involvement in and support of TSA activities. Applications are available from the National Student Organizations Office at J&W. The deadline for application is February 1, prior to enrollment.

**Transfer Scholarship:** An unlimited number of transfer scholarships up to \$5,000 are awarded to students who plan to continue their education at Johnson & Wales in an associate or bachelor's degree program. Students must have completed 30 semester hours at another institution and maintained a minimum 3.00 cumulative average. The scholarship application is the application for admission to the University.

**Tuition Exchange Scholarship:** Students who meet the qualifications of both Johnson & Wales and the participating exchange college or university may be awarded up to full tuition. Applications are available at the participating institution.

#### **FUNDED SCHOLARSHIPS**

Johnson & Wales University administers many scholarship and grants which are funded by businesses, individuals and professional organizations. In many cases, students must have completed at least one term of enrollment at Johnson & Wales to be considered. The application for these scholarships is the General Scholarship Application, available in the Student Financial Services Office. The following is a partial listing of the scholarship programs:

Cooperative Education: Students who successfully complete a cooperative education experience may be eligible for a scholarship awarded by the participating outside company. To be considered, students must complete the Johnson & Wales General Scholarship application and file the FAFSA by March 1.

#### Distinguished Visiting Chef Scholarship:

Advanced Standing Culinary Arts and Baking & Pastry Arts students are eligible to receive this up-to-\$2,000 scholarship based on academic records and involvement in the food service industry, including past employment and any culinary awards received. The scholarship is renewable for up to two years.

#### Dr. Leah Powers-McGarr Scholarship:

This faculty scholarship honoring the memory of Dr. Leah Powers-McGarr, former Department Chairperson of the Travel, Recreation, and Sports/Entertainment/Event (SEE) Management Department, will be awarded to an SEE Management major. Criteria are based upon academic standing, faculty recommendation and financial need of the student. The committee meets in April to announce the winner.

Ellsworth M. Statler Scholarship: This scholarship is awarded to hospitality and culinary arts students, with preference to New York residents. Applications are available at the Student Financial Services Office. The deadline is August 31. Awards range from \$500 to \$2,000 based on residence, and are renewable by maintaining satisfactory academic progress.

Summer Work Experience Program Scholarship (SWEP): Students who successfully complete the SWEP program are awarded a non-renewable scholarship up to \$1,000. For more information, contact the Career Development Office.

SYSCO and Premier Suppliers Partners in Career Education Scholarship: Up to 50 scholarships are awarded to children of current employees of participating SYSCO and Premier Suppliers annually through the SYSCO and Premier Suppliers Partners in Career Education Scholarship Program. Each scholarship is valued at up to \$10,000 per year.

To be eligible, students must be accepted to J&W, be currently enrolled in their senior year of high school, or be attending another college or university with the intention of transferring to J&W. The student must also complete the Career Education Scholarship Program Application by June 1, prior to the intended enrollment year. The application must include official grades.

Applications are available in the Admissions Office, as well as the human resources office at any participating SYSCO/Premier Supplier Employer.

#### **OUTSIDE SCHOLARSHIPS**

There are many other potential scholarship sources that students should consider to help finance their education. Students should complete a Johnson & Wales University Scholarship Search Form, available in the Student Financial Services Office, to determine eligibility for scholarships listed on our outside scholarship database. Also, students should contact the Higher Education Assistance Agency in their home states for information about the possibility of state grants or scholarships.

Scholarship aid is often available from high school and community organizations with which students or their parent(s) may be affiliated. Local libraries are an excellent resource for finding information on scholarships from organizations throughout the United States. There are also a number of Web sites available to assist students in the scholarship search.

Many companies provide scholarship aid for children of their employees, while others provide aid directly to students who work for them part-time while in school.

**State Grants/Scholarships:** In addition, students from the following states may be eligible for state grant money:

Delaware Maryland North Carolina Rhode Island Vermont Washington, D.C.

Contact the Higher Education Authority in your home state for more information.

The American Hotel Foundation: Scholarship aid is allocated each year by the foundation to The Hospitality College. Awards are made on the basis of student intent to work in the hotel industry, cumulative average and need. Sophomores who are continuing their education should contact their hospitality advisor for further information.

#### Connecticut Chef's Association:

Scholarships are reserved for second-year culinary arts students who reside in Connecticut. To apply, submit a Free Application for Federal Student Aid (FAFSA), letters of recommendation from instructors and a copy of your academic record to the Scholarship Chairman, Connecticut Chef's Association Inc., P.O. Box 136, Wethersfield, CT 06109.

**Dollars for Scholars:** Johnson & Wales University will match scholarship awards made to entering students by affiliated Dollars for Scholars chapters of the Citizens Scholarship Foundation of America.

The Educational Foundation of the National Restaurant Association: The Educational Foundation administers approximately 150 scholarships, ranging from \$750 to \$2,000, with one \$10,000 tuition-only award. These scholarships are awarded to qualified undergraduate students of food service/hospitality management. Eligibility requirements include full-time status for each term in a degreegranting program starting with the fall term, attendance at one college or university for a full academic year starting with the fall term, and interest in food service as demonstrated through industry work experience. A completed application package must be received by March 1. For more information, please contact the Educational Foundation at 250 South Wacker Dr., Suite 1400, Chicago, IL 60606-5834; (312) 715-1010.

## International Association of Culinary Professionals Foundation Scholarship (IACP):

The IACP Foundation awards one \$2,500 scholarship per campus, which is matched by Johnson & Wales. All criteria are determined by IACP. Applications are available through IACP, with an application deadline of December 1.

International Food Service Executives
Association (IFSEA): Scholarship aid is
available to students enrolled full time in
food service and hospitality programs.
For more information, contact the International
Food Service Executives Association,
1100 South State Road, #7, Suite 103,
Margate, FL 33065, or call (305) 977-0767;
fax (305) 977-0884.

#### WORK PROGRAMS

**Resident Assistant Program:** Students are selected for this program based on strong academic performance and residence hall experience. Applications are available at the Office of Residential Life. Awards range from \$6,600 to \$9,300 and are renewable based on annual employee performance.

#### **Student Assistant Employment Program:**

Scholarships are awarded to all students selected for this program. No application is necessary, but a resumé is requested by the hiring department for consideration. Selection is based on strong academic performance and the possession of necessary skills. Awards for 2004–2005 are up to \$6,600 and are renewable based on annual employee performance and 2.50 GPA maintenance.

#### Teaching Assistant/Fellowship Program:

Selection for this program is based on strong academic performance and successful completion of the internship. Applications are available at Practicum Properties or the Culinary Administration Office. Awards for 2004–2005 are up to \$7,500 and are renewable based on annual employee performance and 2.75 GPA maintenance.

#### **TUITION GUARANTY BOND**

The Tuition Guaranty Bond (for prepaid tuition held) is located at the following office:

Tarun Malik, Vice President and Dean of
Academic Affairs, Executive Offices, Academic Building, Fifth Floor, Suite 500. Please contact this office if you would like to access and view the bond.

## Academic Information

#### **CLASS SCHEDULES**

Undergraduate classes for students are generally scheduled four days per week, Monday through Thursday. The typical schedule for all business and hospitality students, and culinary students not taking labs, is three or four courses per term. Students who are eligible to self-register are advised to maintain a full-time status (12 credits) to be eligible for financial aid.

When certain Monday holidays are observed and classes are canceled, make-up classes will be held on Fridays. Final examinations may also be held on Fridays.

#### SUMMER SESSIONS

Summer session courses are offered by the University. Individual courses may not be offered in the summer if student interest or enrollment is not sufficient; as a result, summer completion cannot be guaranteed.

Students matriculating at Johnson & Wales are not granted credit for summer session courses taken at other institutions unless prior permission has been granted by Student Academic Services.

## COURSES TAKEN AT OTHER INSTITUTIONS

Undergraduate students requesting to take courses at another institution must submit their requests in writing to obtain prior written approval from the University Registrar. The following guidelines must be met:

- The student must have an overall grade point average above 2.75.
- There is a limit of two courses which may be taken during enrollment at the University.
- The course(s) must not be in the major field.
- The student may not have taken the course(s) previously at the University and received a grade of "F," "NC," "W," "WP," "I" or "GP."

 Courses cannot be taken locally unless J&W does not expect to offer the class before the student's anticipated graduation date.

Students must submit a letter (which may be sent by fax or e-mail) which includes their ID number, descriptions of the courses they desire to take at another institution, the name of the institution, and any other pertinent details of their situation.

Students, as always, are responsible for meeting the requirements of satisfactory academic progress.

#### **ATTENDANCE**

Students are expected to attend every meeting of every class in which they are enrolled. The maximum number of absences for valid reasons is based on the quarter credit hours for the course, with the exception of experiential education assignments and laboratories, which have their own specific attendance criteria. Absences beyond the stated maximum for each course may jeopardize academic standing or financial aid.

Student Academic Services should be notified immediately of any necessary prolonged absences. The **Student Handbook** contains rules and regulations for frequent or prolonged absences from class.

Students are expected to familiarize themselves with attendance requirements outlined in the **Student Handbook**.

#### UNDERGRADUATE GRADING SYSTEM

The grading system is as follows:

Letter Grade	Grade Range	<b>Quality Points</b>
A+	95-100	4.00
Α	90-94	4.00
B+	85-89	3.50
В	80-84	3.00
C+	75–79	2.50
С	70-74	2.00
D+	65-69	1.50

Letter Grade	e Grade Range	<b>Quality Points</b>
D	60-64	1.00
F	0–59	0.00
W	Withdrawal	0.00
W/P	Withdrawal/Pass	0.00
Н	Honors Course	
	(reported w/grade on transci	ript)
1	Incomplete	
NC	No Credit	
GP	Grade Pending	
AU	Audit	
Р	Proficiency	
S/U	Satisfactory/Unsatisfact	ory
PL	Prior Learning Assessme	nt
CX	Challenge Exam	
NG	No Grade	

Grade reports are issued upon completion of each term. A summary of your attendance record is included in each grade report.

Grade reports may also be viewed on the J&W Web site through uconnect.

#### Failure (F)

"Failure" grades are issued to students who have maintained required attendance, but fail to achieve adequate scholastic progress. Upon successful completion of the course at a later date, the cumulative average is adjusted to reflect only the passing grade.

#### Withdrawal (W)

A Withdrawal is the punitive grade issued to students who are not eligible for a W/P grade and who withdraw or are withdrawn from any scheduled course after the official withdrawal period of the college or school, or who withdraw from the University after the official mid-term date. This is a failing grade and is entered into the cumulative average. Upon the successful completion of the course at a later date, the cumulative average will reflect both the grade of "W" and the new grade.

Whenever a student withdraws from a course after the official withdrawal period, the course will be calculated as a course attempted for purposes of determining satisfactory academic progress.

#### Withdrawal/Pass (W/P)

Withdrawal/Pass is issued to eligible students who withdraw (or are withdrawn for excessive absences) from any scheduled course after the official withdrawal period of the school or

college, or who withdraw from the University after the official mid-term date for reasons other than extenuating. The W/P grade is not available for practicum courses, internships, externships or career co-ops. To be eligible for a W/P in a particular course, the student may not have a grade of D+ or lower in the course and the student must otherwise be in good standing. Upon the successful completion of the course at a later date, the cumulative average will reflect only the new grade. Credits associated with W/P will count as credits attempted in the term and credit compliance calculations. (Please note: Graduate school students are not eligible for W/P grades.)

#### Honors (H)

An "H" attached to the grade on a student's transcript designates an honors course successfully completed.

#### Incomplete (I)

"Incompletes" or "I" grades are issued to students if they are unable to complete course requirements because of authorized absence (i.e., service commitment or illness). The outstanding work must be completed within two weeks of the exam class day (in business, hospitality or technology classes or in an academic class in the College of Culinary Arts) or within six scheduled class days after the last class day (in a laboratory class in the College of Culinary Arts), or the grade will automatically become an "F" and be included in the grade point average.

Any student receiving a grade of Incomplete in an academic course, internship, or co-op must initiate arrangements with instructors to make up the required work within two weeks of term closing. Failure to do so will result in a failing grade for the course.

### No Credit (NC)

Non-punitive designation is issued to a student who has been authorized to withdraw from class or the University due to extenuating circumstances or a withdrawal from the University prior to midterm. A "No Credit" is not calculated into the cumulative average.

#### Grade Pending (GP)

A GP is issued as a temporary grade pending the completion of the course requirements. A Grade Pending is not calculated into the cumulative average and is generally used under extenuating circumstances.

#### Audit (AU)

Audits are issued to students who are permitted to "sit in" on a class for review purposes. A grade is not issued and the cumulative average is not affected.

## Proficiency Credit (P)

Proficiency credit is issued to students who are proficient in a given subject area. This grade is not calculated into the cumulative average.

#### Satisfactory/Unsatisfactory (S/U)

S/U is used for designated courses throughout the University.

#### Prior Learning (PL)

Prior Learning credit is issued to students who have demonstrated knowledge or skills they have mastered outside the classroom through a Portfolio Assessment.

#### Challenge Examination (CX)

Challenge Examination credit is issued to students who have passed a departmental exam for specifically designated course(s) within a department.

#### No Grade (NG)

NG is issued temporarily when there is no grade provided by the faculty member. This grade is not factored into the student's GPA.

#### **TRANSCRIPTS**

A transcript is a representation of a student's entire academic record while at Johnson & Wales. The University employs two types of transcripts: academic and performance. An academic transcript reflects a student's unabridged academic history at the institution, including all letter grades. A performance transcript identifies the practical skills associated with a student's academic coursework. Skills are graded as developing, validated,

mastered or not tested. The purpose of a performance transcript is to better represent the practical skills obtained by the student.

Official transcripts may be released for a fee and only upon written request of the student or by automated request via J&W Web Services uconnect; this is done in accordance with the Family Educational Rights and Privacy Act (FERPA). In addition, an official transcript will not be released if a student is not current in all financial obligations to the University. Official transcripts are printed on official paper and then placed in sealed envelopes issued directly to the student or authorized designee. The fee for each undergraduate, graduate and doctoral official transcript is \$2.

Unofficial transcripts are free of charge, and may be obtained via Web Services uconnect. Likewise, they require a student's written release. Inactive students must be current in all financial obligations before any transcript is released.

Transcript requests may be made in person, in writing or by fax to Student Academic Services. Inactive students request transcripts through Inactive Records. Official transcripts may be mailed or held for pickup by the student. Processing takes two to three business days; official transcripts will not be furnished without payment (by cash, check, money order, or charged to the student's account when using uconnect). Upon a student's explicit, written request, the University will fax an unofficial transcript. Faxed transcripts are never official.

#### **ACADEMIC STANDARDS**

The University expects all students, part time or full time, to meet minimum standards of academic achievement. Students are in good academic standing if they maintain a 2.0 or better cumulative grade point average, which is a graduation requirement. All freshman students begin in good academic standing.

#### ACADEMIC PROBATION

The student will be placed on academic probation if his or her GPA is less than 2.0, but higher than suspension standards. All students placed on probation will be advised by their academic counselor and will be offered tutoring. While on probation, a student may matriculate at the University and is eligible for financial aid. Students may matriculate on probationary status for no more than three consecutive terms.

During the time of academic probation, the student's progress is monitored by the Committee on Academic Standing. This committee determines whether to impose academic suspension or permanent academic dismissal if academic achievement standards are not met.

Students on probation who achieve a 2.0 or better GPA will return to good academic standing. Students on academic probation will need to meet with academic counselors before registering for courses.

#### SUSPENSION

Students will be placed on suspension if the student's GPA is below a 1.0 after the first term; if the student's GPA is below a 1.25 after the second term; if the student's GPA is below a 1.60 after the third term. The suspended student is not allowed to matriculate at the University and is expected to work on academic deficiencies. The student must petition the Committee on Academic Standing in order to reinstate and matriculate at the University. The student must provide documentation of academic or skills improvement.

CONTINUATION AS A NON-REGULAR STUDENT If a student fails at any evaluation point to meet either the minimum academic achievement or successful course completion standards described above, the student may no longer continue at Johnson & Wales University as a regular student and is no longer eligible for federal and state student aid.

With approval from the Director of Student Academic & Financial Services, the suspended student may continue as a non-regular student at the University for one term only and will not be eligible for federal, state or institutional student aid. (The student will be charged tuition consistent with stated tuition and fees.) This option allows the student the opportunity to retake courses or to practice skills that were unsuccessfully completed. The Director of Student Academic & Financial Services must approve reinstatement based on evaluations made by instructors and academic counselors in addition to the student's academic progress.

Suspended students who are approved to readmit to the University will be placed on academic warning. These students risk permanent academic dismissal from the University if their GPA based on their attempted credits is the following:

#### **Academic Dismissal**

Attempted Credits	Grade Point Average
0-41.5	below 1.25
42.0-61.5	below 1.50
62.0-81.5	below 1.60
82.0 or more	below 2.00

REINSTATEMENT AS A REGULAR STUDENT If a student demonstrates that he or she is academically prepared to continue in the program after retaking courses or practicing skills as a non-regular student for a period not greater than one term, the student may be reinstated as a regular student including eligibility for federal, state and institutional student aid. The Director of Student Academic & Financial Services must approve reinstatement based on evaluations made by instructors and academic counselors familiar with the work of the student. If reinstated as a regular student, the student will be placed on academic probation for at least one term.

Students who are academically dismissed before completing an A.S. degree may apply for reinstatement after earning an associate degree at an accredited postsecondary institution. A minimum of one term must pass between dismissal and reinstatement to a regular student status under this circumstance. If reinstated as a regular student, the student will be placed on academic probation for at least one term.

COURSE REPETITIONS AND INCOMPLETES Grades earned or skills developed as a regular student or during the continuation period as a non-regular student (see previous page) may be substituted for the previous course failures in the calculation of the student's grade point average. The repeated course will be calculated as a course attempted for purposes of determining satisfactory academic progress. The student may not extend their program beyond one-and-one-half times the normal program length.

#### MITIGATING CIRCUMSTANCES

The Committee on Academic Standing may waive interim satisfactory standards for circumstances of poor health, family crisis, or other significant occurrences beyond the control of the student. Documentation of the mitigating event and demonstration by the student of the adverse impact on the student's satisfactory progress must be provided.

#### ACADEMIC APPEAL PROCEDURE

Any appeals of the decision of the Committee on Academic Standing must be submitted to the Director of Student Academic & Financial Services. Appeals must be submitted in writing within seven days of notification. The Director of Student Academic & Financial Services and the department chair of the respective college or school will consider the appeal. All decisions will be final.

#### SATISFACTORY ACADEMIC PROGRESS

A student must meet the listed standards of academic standing while enrolled at Johnson & Wales. The University requires that all courses be successfully completed and in the prescribed sequence of study in order to graduate. These standards apply to all students, part-time or full-time, enrolled in the standard program.

A student must complete an associate degree in no more than three academic years (nine terms). Failure to complete the A.S. degree in nine terms will result in forfeiture of the A.S. degree. A student must complete a bachelor's degree (including associate degree requirements if required) in no

more than six academic years (18 terms). Failure to complete the program during the allotted time period will result in the dismissal of the student from the University.

A full-time student in a graduate program must complete all degree requirements within four years of active enrollment from the date of their initial matriculation into the graduate school.

Under no circumstances may any student extend as a regular student beyond one-and-one-half times the normal program length in order to complete the program. Time for an approved leave of absence will not be included in the calculation of a student's maximum program length.

Johnson & Wales requires that all courses be successfully completed in order to graduate. Undergraduate students must successfully complete the following percentages of the courses attempted for their degree program in order to remain enrolled as a regular student. Where appropriate, adjustments will be made if a student is matriculating at less than full-time status. The evaluations occur at the points indicated below.

#### A.S. Degree

Minimum Successful	% Credits
Course Completion	Attempted
End of two terms	55% *
End of four terms	60% **
End of nine terms	100% **

#### B.S. Degree

9	
Minimum Successful	% Credits
Course Completion	Attempted
End of first academic year	19% *
End of four terms	25% *
End of second academic year	55% *
End of nine terms	60% **
End of 13 terms	75% **
End of 18 terms = graduation	100% **

- \* Student may be put on probation.
- \*\* Failure to meet standard will result in dismissal.

Students who fail to meet the minimum institutional requirements of their program follow-

ing periods of probation will no longer be eligible for any federal, state and institutional aid funds. Financial aid will be suspended until satisfactory academic progress is again achieved.

Students may appeal their satisfactory academic progress or academic standing to the Committee on Academic Standing by contacting the Director of Student Academic & Financial Services. Appeals must be submitted in written form within seven days of notification. All decisions of the appeals committee are final. Dismissals may not be appealed.

Withdrawals (page 40), grades of "incomplete" (page 40), failures (page 40), repeated courses (page 43), and transfer courses (page 45) may affect your academic standing and progress. Remedial courses are not included in a student's program of study and therefore will not be reflected in the student's GPA. Johnson & Wales does not offer courses on a pass/fail basis.

#### APPLICATION OF STANDARDS

These satisfactory progress standards apply to all students, part-time or full-time, enrolled in the standard program. Satisfactory progress standards do not apply while the student has a non-regular student status (see page 42).

#### LEAVES OF ABSENCE

Time for an approved leave of absence will not be included in the calculation of a student's maximum program length.

#### REMEDIAL COURSES

Remedial courses are not included in a student's program of study or GPA and therefore, will not affect satisfactory academic progress.

### **UNIT OF CREDIT**

The University measures satisfactory academic progress using the quarter credit hour system. One quarter credit hour equals 10 classroom hours of instruction, 20 hours of laboratory work, or 30 hours of experiential education.

## RESIDENCY REQUIREMENT

Candidates for associate degrees must earn their final 31.5 quarter hours of credit as enrolled students, half of which must be in the major area of study. Candidates for the Bachelor of Science Degree must earn their final 45 quarter hours of credit as enrolled students, of which 22.5 quarter hours' credit must be in the major area of study.

#### COMMUNITY SERVICE LEARNING

All full-time undergraduate students at the Charlotte Campus of Johnson & Wales University are required to complete one Community Service Learning (CSL) requirement in order to graduate. The CSL requirement is embedded in the ENG1030 Communication Skills course. CSL is designed to introduce students to the concepts behind service learning, volunteerism and civic responsibility.

Transfer students who have been granted credit for ENG1030 should contact the Community Service Coordinator to schedule their CSL experience prior to graduation.

#### **GRADUATION REQUIREMENTS**

All students must petition to graduate by completing a graduation application at least six weeks prior to their term of graduation. An application for graduation is available in the Student Academic Services Office or on Web Services uconnect.

Graduation requires successful completion of a prescribed sequence of study, a minimum grade point average of 2.0, and the successful completion of 10 hours of community service and the two Career Capstone courses. The Committee on Academic Standing reviews all students each term for cumulative as well as term grade point averages.

Additionally, students enrolled in the College of Culinary Arts and the Hospitality College, who are required to take Sanitation Management (FSM1060), must pass the National

Restaurant Association's sanitation exam with a 75% or higher to fulfill graduation requirements.

All associate level degrees require the completion of a minimum of 90 quarter credits. All bachelor's level degrees require a minimum of an additional ninety (90) quarter credits, for a total of 180 quarter credits. While most major programs have variations that require slightly more quarter credits for completion, no program requires fewer than the 90/180 quarter credit minimum.

All students must be current in all financial obligations to the University, including tuition, fees, and other expenses, before a diploma will be issued.

Permission to participate in commencement exercises does not imply that graduation requirements have been met.

#### **HONORS**

At commencement exercises, eligible degree candidates receive *cum laude*, *magna cum laude* and *summa cum laude* recognition according to their academic program average. Students with the designated GPA are eligible to receive honors as follows: *cum laude*, 3.40 – 3.60; *magna cum laude*, 3.61 – 3.80; and *summa cum laude*, 3.81 – 4.00.

#### **TRANSFER & CAREER PREREQUISITES**

Students who intend to transfer to other colleges or enroll in graduate schools after graduation must determine the requirements of those institutions and plan their programs of study accordingly. Johnson & Wales University makes no claim or guarantee for transfer credit to other academic institutions. Similarly, students who intend to take state or foreign business, trade, or professional licensing examinations should determine the prerequisites of those jurisdictions prior to selecting programs of study.

Students who are interested in transferring to J&W should see page 20 for information on transfer admissions.

#### **MODERN LANGUAGES**

All students who wish to take a modern language either as a required course or as an elective are required to take a placement exam. This examination is normally administered during freshman orientation and testing. The placement examination will also be scheduled at the beginning of each term for transfer and other incoming students.

#### **DEAN'S LIST**

In recognition of scholastic achievement, full-time students (carrying a minimum of 12 quarter credit hours) at Johnson & Wales who have achieved a term GPA of 3.40 or above receive Dean's List commendation. Dean's List is not awarded for academic work completed in the summer.

#### **HONORS PROGRAM**

This program offers academically talented students the opportunity to explore challenging and stimulating courses. Eligible applicants must have taken two college prep mathematics courses and one college prep English course, maintained an average of B or better, placed in the top fourth of the high school graduating class, submitted SAT or ACT scores above the national average, and entered J&W in the fall.

Honors students will be enrolled in honors sections of some general studies courses and may choose the honors option (H-option) in other courses.

Students enrolled in the Honors Program often receive preference for on-campus interviews, tutorial positions, resident assistant positions, freshman housing and residence hall roommate assignments, and early graduation through accelerated coursework.

To receive an honors designation upon graduation, students must successfully complete a number of general studies honors courses in addition to some H-option courses.

#### **Business/Hospitality/Technology**

At the associate level, students must complete a total of six honors/H-option courses for a designation. At the bachelor's level, students must complete a total of 12 honors/H-option courses and submit a scholarly paper for a designation.

#### Culinary Arts/Baking & Pastry Arts

At the associate level, students must complete a total of nine honors/H-option courses, including labs, for a designation. At the bachelor's level, students must complete a total of 16 honors/H-option courses and submit a scholarly paper for a designation.

#### CONCENTRATIONS

The School of Arts & Sciences offers 13.5 quarter credit hour concentrations in Global Perspectives, Leadership Studies and Literature. These concentrations allow students to pursue in depth areas of general studies in which they have special interest or aptitude.

The Hospitality College offers 13.5 quarter credit hour concentrations in Entertainment Management, Food & Beverage, Hospitality Sales & Meeting Management, Rooms Division Management and Sports Management.

The College of Business offers 13.5 quarter credit hour concentrations in Accounting, Financial Services Management, Human Resources Management and Operations Management.

NOTE: Particular majors which are not eligible for specific concentrations are listed in the "notes" section following each concentration's requirements.

Successful completion of a concentration is recorded on the student's transcript upon graduation.

## **ACADEMIC HONOR SOCIETIES**

The **Silver Key Honor Society** recognizes fulltime associate degree students who have achieved a 3.60 cumulative average for their first three terms of study. The **Golden Quill Honor Society** recognizes full-time bachelor of science degree candidates who have achieved a 3.60 cumulative average for their first three terms of baccalaureate study.

**Alpha Beta Kappa** is a national honor society which recognizes superior student academic achievement, character and leadership. The society may also elect a limited number of faculty, staff, and alumni as honorary members.

#### Special Honors And Rewards Program (SHARP)

SHARP is an honors program designed for qualified undergraduate students who wish to accelerate their programs to complete degree requirements in less than the normally required time. This is accomplished by increasing the student's course load each term as scheduling permits. SHARP results in savings of time and expenses for eligible students. Day program students accepted into SHARP may register for up to 25.0 credits with no additional fees. Continuing Education students accepted into SHARP may register for up to 19.5 credits. Interested students must complete a SHARP application, returning the completed form to their campus Student Academic Services Office. The following students are eligible for SHARP:

- Incoming freshmen who are honors graduates of approved secondary schools, have been elected to their state or national honor society, or have maintained a minimum cumulative GPA of 3.0
- Students at Johnson & Wales who have maintained a 3.40 cumulative GPA for each term after the completion of their first term of full-time regular matriculation
- 3. New transfer students who maintained full-time enrollment at a previous institution and each term earned a cumulative GPA equivalent to Dean's List status for that institution

If a student does not exercise this option, SHARP eligibility may continue provided that the student maintains continuous full-time matriculation while maintaining a cumulative 3.40 GPA after all terms. The benefits provided by SHARP are not applicable during the summer sessions, during full-time practicum or internship terms, for independent studies, or for an additional culinary laboratory class. Preferred course registration and graduation acceleration are not guaranteed. Upon acceptance into SHARP, it is the student's responsibility to contact Student Academic Services concerning registration for additional credits. SHARP students eligible to self-register will be able to register for their additional credits via the telephone regisration system.

If at any time during a matriculation period the student's cumulative GPA falls below the minimum 3.40 requirement, the student is no longer eligible for SHARP and is dropped from the program permanently. If additional credits are registered for, it is the student's responsibility to drop the course in order for charges to reflect the student's status. Students who have been denied or dropped from SHARP may not reapply.

#### **ACADEMIC FUNCTIONS**

**Orientation** for all new students is held each term before the start of classes. Activities include check-in, academic orientation, social activities, distribution of photo identification cards, and meetings with administration, faculty, and residence hall representatives. Orientation also includes placement testing.

Academic Convocation is held the first weekend before classes begin in the fall. This academic ceremony brings together all facets of the University to celebrate and commence the academic year.

**Student Recognition Night** is held annually in the spring to honor students and organizations that have displayed a high level of performance in academic achievement or in service to Johnson & Wales University.

**Commencement** is held at the end of each academic year. At these exercises, degree candidates are recognized. Participation in

commencement exercises does not imply that graduation requirements are met.

#### **AWARDS**

Johnson & Wales University recognizes superior academic achievement and outstanding contributions in extracurricular activities by granting the following awards at a private ceremony held prior to commencement:

The **Founders' Trophy** is presented to the upperclass student who, by his or her serious approach to career education and perseverance in his or her objectives, embodies the ideals and principles expressed by the founders of Johnson & Wales University.

The **President's Trophy** is awarded to the second-year student who has displayed outstanding academic capacity, extracurricular leadership and purposefulness, cooperation, and strong college spirit.

The **Trustees' Awards**, in memory of the faithful service to the University of Trustees Gov. Christopher Del Sesto and Dr. Anthony Kemalian, are given to the students who have made the greatest contributions in service to the University.

The **Dean's Award** is presented to a College of Culinary Arts student who, by a sincere desire to obtain a career education, has exemplified his or her career by example and dedication.

Faculty Scholarships are presented to topranking students in the first, second and third years on a departmental basis, upon the recommendation of the faculty.

Academic Performance Awards recognize the graduating students in associate and baccalaureate degree programs who have achieved the highest cumulative GPA and are recommended by the faculty.

The **Alumni Award** is given to the individual whose activities have best enhanced the reputation of Johnson & Wales.

The **Apprenti Cuisinier Awards** are given to second-year culinary arts students in recognition of achievement in a particular area of cooking. One award is made in each of the following categories: Classical Cookery, International Cookery, Garde Manger, and Classical Pastry.

AXT/ESD Honor Societies Awards recognize sophomores and seniors in The Hospitality College for their outstanding academic achievement, meritorious service, and demonstrated professionalism. AXT and ESD are national honor societies sponsored by CHRIE.

The **Johnsonian Spirit Award** is presented to the continuing education student who demonstrates a genuine spirit of helping others with enthusiasm, within and outside of the classroom.

The **Practicum Pyramid Award** is presented to a select upperclass student participating in the University's various experienced-based scholarship programs. The recipient will be a student who has utilized his or her knowledge and skills to assist in the development of other students in the many practical training facilities and offices of the University.

The **Special Functions Team Award** is presented to a College of Culinary Arts student who has consistently volunteered to assist with special functions and events at the University during the year.

The **Wall Street Journal Award** is given to the student who has demonstrated outstanding achievement in the field of accounting.

Outstanding Johnson & Wales University students are nominated to the national publications of Who's Who Among Students in American Junior Colleges and Who's Who Among Students in American Universities and Colleges on the basis of academic achievement and leadership in extracurricular University and community activities.

The **Wilfred N. Lavallee Award** is presented to the top-ranking student in the ACCESS early admissions program.

#### NOTICE OF NONDISCRIMINATION

Johnson & Wales University does not discriminate unlawfully on the basis of race, religion, color, national origin, age, sex, sexual orientation, or disability, in admission to, access to, treatment of, or employment in its programs and activities. The following person has been designated to handle inquiries regarding the nondiscrimination policies: Compliance Officer, Johnson & Wales University, One Cookson Place, Sixth Floor, Providence, RI 02903, (401) 598-1423. Inquiries concerning the application of nondiscrimination policies may also be referred to the Regional Director, Office for Civil Rights, U.S. Department of Education, 1100 Pennsylvania Avenue, N.W., Room 316, P.O. Box 14620, Washington, D.C. 20044-4620.

(The term "sexual orientation" shall mean and be limited to having an orientation for or being identified as having an orientation for heterosexuality, bisexuality, or homosexuality. This Notice of Nondiscrimination shall not be interpreted to prohibit Johnson & Wales University from maintaining separate facilities, sports teams, housing, university-based social fraternities and sororities, and other programs and facilities, for males and females, in accordance with the provisions of Section 16-38-1.1 of the General Laws of Rhode Island, as the same may be amended from time to time. With respect to insurance benefits, housing, and other benefits that are based on documentable, legal, marital relationships, unmarried persons, whether heterosexual, bisexual, or homosexual, who are not legally married, shall not be eligible for such benefits.)

## Student Services

#### **ACADEMIC SUPPORT**

The University offers a variety of services to assist each student in preparation for graduation and career placement. Our goals are to support students in their efforts to develop and maximize their talents, empower them to direct their own learning, and lead them to pathways of success. With emphasis on success, graduates acquire lifelong behaviors and attitudes which are recognized by employers.

#### SERVICES OFFERED:

- Center for Academic Support Individual, Group, Peer and Professional Tutoring
- Coordinated Study Groups in Residence Halls
- Supplemental Instruction
- Workshops in Stress Management,
   Time Management, Test-taking Strategies,
   Learning Strategy Instruction
- Accommodations for Special Needs Students with appropriate documentation, including, but not limited to

Decelerated Course Load
Preferential Scheduling
Oral/Extended Time Exams
Note-taking Accommodations
Tape Recorders Allowed in Class
Taped Texts
Support Groups
Scribes
Kurzweil 3000

The academic support services complement students' academic and technical training by sharpening their ability to position themselves in today's competitive marketplace. This is accomplished with programs centered around personal and career success.

SPECIAL NEEDS/DISABLED STUDENTS
Johnson & Wales is dedicated to providing reasonable accommodations to allow learning disabled, physically disabled and other challenged students to succeed in academic pursuits. While maintaining the highest academic integrity, the University strives to balance scholarship with support services which will assist special needs students in functioning in the University's academic environment.

Because some programs of study at the University have technical standards and requirements, applicants and students with special needs or physical disabilities should contact the Director of Academic Support Services at (980) 598-1500 to discuss the availability of reasonable accommodations where appropriate. Copies of the technical standards applicable to various programs are available from this office. For more information on technical standards, see pages 84–85.

#### CAREER DEVELOPMENT

The Career Development Office offers a variety of work programs and career services to assist students in obtaining successful 'best fit' employment throughout their academic and professional careers.

Programs include an annual **Career Conference** held every fall, which is an event open to the entire student body, as well as part-time and summer job fairs.

In keeping with the brand identity of a 'Career University', classwork is taken over the course of a student's tenure under the heading of Career Management System. Specifically, students take Introduction to Career Management in their first year at the University, followed by Career Planning just prior to earning their associate degree. Students continuing for a bachelor's degree take a second, employment- and career management-focused Career Management Capstone course two terms prior to graduation. All the courses in the Career Management System focus on the basics of planning careers, finding 'best fit' employment and managing careers. Courses are taught by Career Development staff members, who also serve as Career Coaches for students to utilize for independent counseling needs.

The non-academic **Summer Work Experience Program** (SWEP) is available for students
interested in gaining valuable work experience
at businesses and resorts across the country.

Cooperative Education opportunities may be available to eligible students in the business and hospitality colleges as well as the College of Culinary Arts as early as spring 2005. Co-op is designed to provide eligible students with a paid practical work experience in their chosen field of study, while allowing them to earn academic credit for the experience.

In the spring term, companies from throughout the United States will visit the campus for **On-Campus Recruiting**. Students utilize an internet-based recruiting and employment software package to formally apply for professional positions during On-Campus Recruiting and for other employment programs offered through the Career Development Office.

Upon graduating, all students must complete a **Graduate Employment Survey** to allow the University to determine the level of employment of the graduating class, the latest employment trends and to offer assistance to those students who desire help in finding best fit employment.

#### **HEALTH SERVICES**

#### CLINICAL COUNSELING CENTER

The Clinical Counseling Center is staffed by licensed mental health clinicians who have a broad range of experience and expertise. We offer each student an assessment, short-term counseling support and referrals when appropriate. If a student's issues are beyond the scope of our services, referrals to outside sources of assistance will be provided.

## HEALTH CARE

An onsite health care clinic is available to Johnson & Wales students. A full-time registered nurse is available for trauma care, medical triage, health and wellness education, illness screening and hospital or emergency room referral.

#### MEDICAL RECORDS

Prior to enrollment, the University requires that all new, full-time students — residents and commuters alike — submit proof of a physical exam within the last year, including documented proof of two doses of the MMR

vaccine, a tetanus booster within the past 10 years, and a negative tuberculosis test or chest X-ray within the past six months.

For more information about Health Services, consult the **Student Handbook**.

#### INTERNATIONAL STUDENT SERVICES

The University is able to assist international students to adhere to INS regulations, maintain their student visa status and access all the benefits permitted by their student visa. In addition, information sessions on employment, tax and other immigration and orientation issues will be offered on as as-needed basis.

#### **Study Abroad Programs**

The Study Abroad Office at the Providence Campus works with all academic colleges at all campuses to offer a portfolio of study abroad programs to Johnson & Wales students. Program information and applications are available at www.jwu.edu/international/study.htm.

Students attending other campuses can find program information at Student Academic Services. However, any interested student is encouraged to contact the Study Abroad Office for personal study abroad counseling.

#### **ORIENTATION**

Johnson & Wales University's annual fall orientation program is designed to help students become acquainted with college life and to facilitate a successful first-year experience. Students are introduced to many University administrators, faculty, staff and student leaders who provide valuable information on academic studies, student life and University policies.

Social activities are also scheduled throughout the three-day check-in and orientation program. Many are designed to help students meet other freshmen. Also, parents are invited to attend parent orientation meetings with University administrators during fall check-in.

#### **SAFETY & SECURITY**

The University's Safety & Security Office is responsible for the enforcement of school policies, security on campus, and providing service for the University's students, faculty and staff. Students are encouraged to take advantage of the services and programs offered by the Safety & Security Office.

In compliance with the Crime Awareness and Campus Security Act of 1990, Johnson & Wales University publishes an Annual Security Report which discloses information about campus security policies and procedures, and statistics concerning whether certain crimes took place on or adjacent to and accessible from campus. A copy of the report may be obtained from the Admissions Office, Safety & Security Office or Residential Life.

#### STUDENT COMPLAINTS

The following individual has been designated as the officer responsible for receiving student complaints: Tarun Malik, Vice President and Dean of Academic Affairs, Academic Building, Fifth Floor, Suite 500.

## Student Activities

Student Activities is one of several functions of the Office of Student Affairs, located in Cedar Hall South. The office serves the Johnson & Wales University community in supporting student needs, activities and campus programs. The office provides professional support for Johnson & Wales students in their co-curricular pursuits, as well as exposure to and participation in social, cultural, educational and recreational programs.

Since 2004–2005 marks the Charlotte Campus' first year, students who enroll are encouraged to contact the Office of Student Affairs to learn more about the formation of clubs and organizations in which they are interested.

The Office of Student Affairs will also oversee recreational sports and activities that support the health and well being of students. The University has made arrangements for students to have access to two YMCA facilities in the Center City with full membership privileges. The Gateway Village branch is a 27,000-square-foot facility with cardiovascular, resistance and strength training equipment and a variety of group exercise classes. The Uptown branch, located in the Wachovia building, also offers an indoor lap pool, running track and half-court basketball. Students will also have the opportunity to participate in recreational leagues for basketball, flag football, soccer and volleyball.

## Programs of Study

## **ACCOUNTING**

(College of Business)

## **ASSOCIATE IN SCIENCE (A.S.) DEGREE**

The Accounting associate degree program provides a solid introduction to accounting, preparing students for entry-level positions in departments such as accounting, bookkeeping or accounts payable of an organization. Upon completion of the program, students are best prepared to continue their studies in the Accounting bachelor's degree program. Students have the option to select other College of Business bachelor's programs.

## **BACHELOR OF SCIENCE (B.S.) DEGREE**

The Accounting bachelor's degree program consists of extensive specialized accounting courses as well as related business subjects and general studies. The program is designed to prepare students for entry-level positions in public accounting firms and similarly challenging positions in private, governmental and nonprofit organizations. Positions include staff accountants in public accounting firms, or in finance, tax or cost departments.

Students enrolled in both the associate and bachelor's degree programs who maintain at least a 3.0 grade point average may have the opportunity to participate in several on-campus practicum opportunities. They receive hands-on experience by performing accounting functions for various University operations. Students participating in the Accounting Practicum may graduate with experience in payroll, accounts payable, accounts receivable, financial reporting and internal audit.

Students may also apply for a Selective Career Co-op in place of one term of classroom studies. Students are required to complete the 22.5 credit concentration listed on this page.

#### **General Accounting**

ACCT3012 Federal Taxes II
ACCT3030 Not-for-Profit Accounting
Internal Auditing
ACCT4050 International Accounting
ECON3040 Money & Banking

To maximize the benefits from choosing electives, and because of different state requirements, students desiring to sit for the Uniform Certified Public Accountants examination are urged to contact their faculty advisor early in the program. A student who wishes to become licensed as a Certified Public Accountant must meet the licensure requirements of the state in which he/she seeks licensure.

## **ACCOUNTING**

.....

A two-year program leading to the associate in science degree.

MAJOR CO	URSES CRE	DITS
ACCT1001	Principles of Accounting I & Lab	5.5
ACCT1002	Principles of Accounting II & Lab	5.5
ACCT1005	The Accounting Field	4.5
ACCT2011	Federal Taxes I	4.5
ACCT2021	Intermediate Accounting I	4.5
ACCT2022	Intermediate Accounting II	4.5
ACCT2031	Cost Accounting I	4.5
MGMT1001	Principles of Management	4.5
MRKT1001	Principles of Marketing	4.5
RELATED E	PROFESSIONAL STUDIES	
CAR0005	Career Planning	0.5
CAR1003	Introduction to Career Management	
FIT1000	Introduction to Computers	4.5
FIT1020	Microcomputer Applications	4.5
LAW2001	The Legal Environment of Business	4.5
GENERAL S	STUDIES	
ECON1001	Macroeconomics	4.5
ECON2002	Microeconomics	4.5
ENG1001	An Introduction to Literary Genres	4.5
ENG1020	English Composition	4.5
ENG1021	Advanced Composition and	
	Communication	4.5
ENG1030	Communication Skills	4.5
MATH1020	College Algebra	4.5
MATH2001	Statistics	4.5
SCI3010	Environmental Science	4.5

**NOTE:** Students must have MATH0001 (Mathematics Lab) or equivalent placement scores to enroll in the following courses: MATH1002, MATH1010 or MATH1020.

## **FOUR-YEAR OPTIONS:**

**Total Credits** 

- Accounting (see next column)
- Entrepreneurship (Providence Campus)
- Management (see page 72)
- Marketing (see page 75)

## **ACCOUNTING**

A four-year program leading to the bachelor of science degree for two-year **Accounting** program graduates.

First two years:	First	two	vears:
------------------	-------	-----	--------

Associate in Science Degree in	
Accounting (see previous column)	98.5

## Third and fourth years:

MAJOR COURSES		CREDITS
ACCTOCO	Internediate Association III	4.5
	Intermediate Accounting III	
ACCT3032	Cost Accounting II	4.5
ACCT3040	Auditing	4.5
ACCT3050	Advanced Accounting	4.5
ACCT3075	Financial Management	4.5
ACCT4060	Accounting Seminar	4.5
Accounting	General Accounting: See page	53
Concentr.	for course listing.	22.5

#### **RELATED PROFESSIONAL STUDIES**

CAR0010	Career Management Capstone	1.0
LAW3002	The Legal Environment of Business II	4.5

#### **GENERAL STUDIES**

HIST2001	World History to 1500	4.5
PSYC2001	General Psychology	4.5
S0C2001	Sociology I	4.5
Electives	Two courses selected from offerings	
	within the School of Arts & Sciences	
	or any other general studies course	9.0

#### FREE ELECTIVES

98.5

the University	13.5
Total Credits	91.0

#### Four-Year Credit Total 189.5

## **ACCOUNTING**

A four-year program leading to the bachelor of science degree for two-year **non-Accounting** program graduates.

## First two years:

Associate in science degree in other\*
College of Business Program 98.5–106.5

## Third and fourth years:

URSES	CREDITS
Federal Taxes I Intermediate Accounting I Intermediate Accounting II Intermediate Accounting III	4.5 4.5 4.5 4.5
Cost Accounting I Cost Accounting II Auditing Advanced Accounting Financial Management Accounting Seminar	4.5 4.5 4.5 4.5 4.5 4.5
of the following: Internal Auditing Accounting for Mutual Funds Fraud Examination: Theory and Practice International Accounting	4.5
	Federal Taxes I Intermediate Accounting I Intermediate Accounting II Intermediate Accounting III Cost Accounting I Cost Accounting II Auditing Advanced Accounting Financial Management Accounting Seminar of the following: Internal Auditing Accounting for Mutual Funds Fraud Examination: Theory and Practice

#### **RELATED PROFESSIONAL STUDIES**

CAR0010	Career Management Capstone	1.0
LAW3002	The Legal Environment of Business II	4.5

#### **GENERAL STUDIES**

OLIVEIVAL .	OTODIEO	
HIST2001	World History to 1500	4.5
MATH1020	College Algebra	4.5
PSYC2001	General Psychology	4.5
S0C2001	Sociology I	4.5
Electives	Three courses selected from offering	ξS
	within the School of Arts & Sciences	,
	or any other general studies course	13.5

Total Credits	86.5

## Four-Year Credit Total 185.0–193.0

## **ACCOUNTING**

A four-year program leading to the bachelor of science degree for students who have completed the **Undeclared Major** program.

## First two years:

Undeclared Major Program (see page 81) 98.5

#### Third and fourth years:

**Four-Year Credit Total** 

IIIII a alia	iourtii youisi	
MAJOR CO	URSES	CREDITS
ACCT2011	Federal Taxes I	4.5
ACCT2011 ACCT2021	Intermediate Accounting I	4.5
ACCT2021	Intermediate Accounting I	4.5
ACCT2022	Intermediate Accounting II	4.5
ACCT2023	Cost Accounting I	4.5
ACCT2031	Cost Accounting I	4.5
ACCT3032	Auditing	4.5
ACCT3040	Advanced Accounting	4.5
ACCT3075	Financial Management	4.5
ACCT4060	Accounting Seminar	4.5
Accounting	S	
Concentr.	for course listing.	22.5
DEI ATEN E	PROFESSIONAL STUDIES	
CAR0010		1.0
	The Legal Environment of Busin	
	The Legal Liviloriment of Basin	
GENERAL S	STUDIES	
LEAD2001	Foundations of Leadership Stu	udies 4.5
	Ethics of Business Leadership	
FREE ELEC	TIVE	
	ses selected from offerings wit	hin
the Univers	e e e e e e e e e e e e e e e e e e e	13.5
		10.0
Total Credit	ts	95.5
		55.5

194.0

<sup>\*</sup> These associate in science programs include: Business Administration, Fashion Merchandising, Management and Marketing.

## **BAKING & PASTRY ARTS**

(College of Culinary Arts)

## ASSOCIATE IN APPLIED SCIENCE (A.A.S.) DEGREE

The associate degree program in Baking & Pastry Arts provides students with practical education in baking and pastry production, while developing professionalism and excellence in academic achievement. Students progress through a program of study that builds proficiency in baking and pastry production, cost control, sanitation and food marketing. Hands-on training is paired with traditional academic courses resulting in a curriculum that is both dynamic and directly aligned with industry needs.

First-year Baking & Pastry Arts students rotate through one term of academics and two terms of hands-on laboratory classes. Students are introduced to techniques of combining basic ingredients to produce classical French pastries, basic breads, cakes and plated desserts.

The second year emphasizes advanced techniques in classical and international preparation and production of cakes, tortes, sugar work, chocolate and confections.

Academic courses include Foundations of Leadership Studies, introduction to life science, communication skills and cost control.

Upon graduation from the Baking & Pastry Arts associate degree program, a variety of positions are attainable in hotels, clubs and resorts, high-volume production bakeries, independent bakeries, restaurants, contract bakeries, and wholesale pastry shops.

Eligible graduates may apply for entrance into the Bachelor of Science in Food Service Management program or other bachelor's degree options at other campuses. See the four-year options on the next page for more information.

#### **COOPERATIVE EDUCATION**

Eligible second-year Baking & Pastry Arts students may apply for a Selective Career Cooperative Education assignment in place of the Baking & Pastry Arts Externship. These paid cooperative education assignments allow students to gain academic credit as well as valuable work experience. Selected students work a minimum of 40 hours per week on a schedule established by their co-op employer. To be eligible to apply for the domestic co-op program, students must maintain a cumulative grade point average of 2.75, maintain a clean record of behavior as defined by the Student Code of Conduct, and must have completed all prerequisite coursework.

Selected students are assigned to a pre-qualified co-op employer that represents a segment of the food service industry. These include hotels, restaurants, country clubs, resorts, spas, contract food service providers and casinos.

The international co-op experience offers a select group of Baking & Pastry Arts students a practical, work-related, experiential training opportunity at host company sites throughout the world, which are chosen by the University. In addition to meeting specific college eligibility requirements, students interested in completing co-op in a targeted country must exhibit the necessary conversational language skills of that country, must maintain a 3.25 cumulative grade point average and have a minimum of one year of work experience in a full-service bakery or similar experience in a hotel or resort.

## TEACHING ASSISTANT AND FELLOW SCHOLARSHIP PROGRAM

Each year, administrators at the College of Culinary Arts select Teaching Assistant candidates from among the top students of the graduating class in the Culinary Arts and Baking & Pastry Arts associate degree programs. Students who are continuing their education at the University as Teaching Assistants must be enrolled in a day school program. Qualified Teaching Assistants may advance to Fellow during their senior year. These opportunities allow students to help defray the costs of advanced study while developing their supervisory/management skills.

## **BAKING & PASTRY ARTS**

A two-year program leading to the associate in applied science degree.

MAJOR CO	URSES CRE	DITS
BPA1100	Introduction to Breads & Rolls	7.5
BPA1200	Classical French Pastries	7.5
BPA1300	Hot & Cold Dessert Presentations	7.5
BPA1400	Introduction to Cake Decorating	
	and Petits Fours	7.5
BPA2100	Advanced Cake Decorating &	
	Classical French Tortes	7.5
BPA2200	Chocolate and Sugar Artistry &	
	Showpieces	7.5
	s Applications*	<b>15.0</b>
BPA2276		
BPA2296	Pastry Arts Cooperative Education	
	PROFESSIONAL STUDIES	
CAR0005	Career Planning	0.5
CAR1003	Introduction to Career Managemer	
FSM1055	Baking Formula Technology	4.5
FSM1060	Sanitation Management**	2.0
FSM2025	Food and Beverage Cost Control	4.5
GENERAL :	STUDIES	
ENG1020		4.5
ENG1030	Communication Skills	4.5
	Foundations of Leadership Studies	
MATH1002		4.5
SCI1015	Introduction to Life Science	4.5
Total Credi	its	95.5
* 04		

- \* Students select or are assigned to one of the Pastry Arts Applications for 15 quarter credit hours of the program.
- \*\* Students must take the NRA Sanitation Certification Exam and receive a minimum score of 75% in order to graduate.

**NOTE:** Students must have MATH0001 (Mathematics Lab) or equivalent placement scores to enroll in the following courses: MATH1002, MATH1010 or MATH1020.

#### **FOUR-YEAR OPTIONS:**

- Baking & Pastry Arts (Providence Campus)
- Culinary Arts (Providence Campus)
- Culinary Nutrition (Providence Campus)
- Food Marketing (Providence Campus)
- Food Service Entrepreneurship (Providence Campus)
- Food Service Management (see page 64)

## BUSINESS ADMINISTRATION

(College of Business)

## **ASSOCIATE IN SCIENCE (A.S.) DEGREE**

The Business Administration associate degree program prepares students for a variety of business career options. It is an ideal course of study for those who plan to pursue a bachelor's degree but have not yet chosen a business career specialization.

Students enrolled in the program may elect to continue their education toward any College of Business bachelor of science degree except International Business.

#### **BUSINESS ADMINISTRATION**

A two-year program leading to the associate in science degree.

MAJOR CO	URSES CRE	DITS
FISV2010	Finance	4.5
IBUS1001	Foundations of Business	4.5
MGMT1001	Principles of Management	4.5
MGMT2001	Human Resources Management	4.5
MGMT2020	Organizational Behavior	4.5
MGMT2030	Service and Production Operations	
	Management	4.5
RELATED E	PROFESSIONAL STUDIES	
ACCT1021	Business Accounting I and Lab	5.5
ACCT1022	Business Accounting II and Lab	5.5
CAR0005	Career Planning	0.5
CAR1003	Introduction to Career Management	1.5
FIT1000	Introduction to Computers	4.5
FIT1020	Microcomputer Applications	4.5
LAW2001	The Legal Environment of Business	
MRKT1001	Principles of Marketing	4.5
GENERAL S	STUDIES	
ECON1001	Macroeconomics	4.5
ECON2002	Microeconomics	4.5
ENG1001	An Introduction to Literary Genres	4.5
ENG1020	English Composition	4.5
ENG1021	Advanced Composition	
	and Communication	4.5
ENG1030	Communication Skills	4.5
LEAD2001		4.5
MATH1002	A Survey of College Mathematics	4.5
MATH2001 SCI3010	Statistics Environmental Science	4.5 4.5
2012010	Environmental Science	4.5

Total Credits 103.0

**NOTE:** Students must have MATH0001 (Mathematics Lab) or equivalent placement scores to enroll in the following courses: MATH1002, MATH1010 or MATH1020.

### **FOUR-YEAR OPTIONS:**

- Accounting (see page 55)
- Management (see page 72)
- Marketing (see page 75)

## **CULINARY ARTS**

(College of Culinary Arts)

## ASSOCIATE IN APPLIED SCIENCE (A.A.S.) DEGREE

The associate degree program in Culinary Arts provides students with practical education in food production, while developing professionalism and excellence in academic achievement. Students progress through a program of study that builds proficiency in food production and cooking, cost control, nutrition, sanitation and food marketing. Hands-on training is paired with traditional academic courses resulting in a curriculum that is both dynamic and directly aligned with industry needs.

The Culinary Arts program's first-year laboratory classes emphasize basic cooking and baking methods, as well as dining room procedures, while academic areas include mathematics, introduction to life science, English composition, community service, professional development and sanitation.

Second-year laboratories include advanced techniques in classical/international cuisines, garde manger, patisserie/dessert and dining room, as well as the academic areas of leadership, personalized nutrition management, communication skills, introduction to menu planning and cost control.

Graduates of the associate degree program in Culinary Arts have the opportunity to gain immediate, successful employment in the food service industry, which would include a variety of positions in full service restaurants, hotels, clubs and resorts catering operations, quantity food production facilities, health spas and cruise lines.

Eligible graduates may apply for entrance into the Bachelor of Science in Food Service Management program or other bachelor's degree options at other campuses. See the four-year options on the next page for more information.

#### **COOPERATIVE EDUCATION**

Eligible second-year students may apply for a Selective Career Cooperative Education placement in lieu of the Culinary Arts Externship. These paid co-ops allow students to gain academic credit as well as invaluable work experience. Selected students work a minimum of 40 hours per week at prestigious food service facilities nationwide such as Marriott Hotels, Compass Group, Legal Sea Foods, Boston Harbor Hotel and Canyon Ranch Resort & Spa in Massachusetts, the Brown Palace and Keystone Resorts in Colorado, Callaway Gardens Resort in Georgia, RIHGA Royal Hotel in New York. Walt Disney World and Turnberry Isle Country Club in Florida, the Ritz-Carlton in Washington, D.C., Trump Hotels & Casino in New Jersey, Guest Services in Virginia, or Al Forno Restaurant and GTECH Corporation in Rhode Island. Students may also be placed at one of many Radisson, Hyatt, Four Seasons or Hilton Hotels throughout the country.

The Overseas Co-op Experience offers a select group of culinary students a practical, work-related, experiential training opportunity at host company sites throughout the world which are chosen by the University. In addition to meeting specific college eligibility requirements, students interested in completing co-op in a targeted country must have the necessary conversational language skills required (two years).

## TEACHING ASSISTANT AND FELLOW SCHOLARSHIP PROGRAM

Each year, administrators at the Denver Campus select Teaching Assistant candidates from among the top students of the graduating class in the Culinary Arts associate degree program. Students who are continuing their education at the University as Teaching Assistants must be enrolled in a day school program. Qualified Teaching Assistants may advance to Fellow during their senior year. These opportunities allow students to help defray the costs of advanced study while developing their supervisory/management skills.

## **CULINARY ARTS**

A two-year program leading to the associate in applied science degree.

MAJOR CO	URSES CRE	DITS
CUL1315	Stocks, Sauces and Soups	3.0
CUL1325	Essentials of Dining Room	3.0
CUL1335	Traditional European Cuisine	3.0
CUL1345	Introduction to Baking & Pastry	3.0
CUL1355	New World Cuisine	3.0
CUL1365	Principles of Beverage Service	3.0
CUL1375	Nutrition & Sensory Analysis	3.0
CUL1385	Fundamentals of Food Service	
	Production	3.0
CUL1395	Purchasing & Product Identification	3.0
CUL1405	Skills of Meatcutting	3.0
CUL2215	Garde Manger	3.0
CUL2225	Classical French Cuisine	3.0
CUL2235	Advanced Dining Room Procedures	3.0
CUL2245 CUL2255	International Cuisine Advanced Patisserie/Desserts	3.0
UUL2255	Advanced Patisserie/Desserts	3.0
Culinary A	rts Applications*	15.0
CUL2176	Culinary Arts Externship	
CUL2286	Culinary Arts International Exchange	
CUL2296	Culinary Arts Cooperative Education	n
DEI ATED I	PROFESSIONAL STUDIES	
CAR0005	Career Planning	0.5
CAR1003	Introduction to Career Managemen	
FSM1060	Sanitation Management**	2.0
FSM2045	Introduction to Menu Planning	
	and Cost Controls	4.5
FSM2050	Personalized Nutrition Management	4.5
OENED C:	CTUDIFO	
GENERAL S		4 =
ENG1020	0 1	4.5 4.5
ENG1030	Foundations of Leadership Studies	4.5 4.5
MATH1002		4.5 4.5
SCI1015	Introduction to Life Science	4.5 4.5
2011013	introduction to life science	4.5
Total Cred	its	95.5

<sup>\*</sup> Students select or are assigned to one of the Culinary Arts Applications for 15 quarter credit hours of the program.

**NOTE:** Students must have MATH0001 (Mathematics Lab) or equivalent placement scores to enroll in the following courses: MATH1002. MATH1010 or MATH1020.

## **FOUR-YEAR OPTIONS:**

- Baking & Pastry Arts (Providence Campus)
- Culinary Arts (Providence or Florida Campis)
- Culinary Nutrition (Providence Campus)
- Food Marketing (Providence Campus)
- Food Service Entrepreneurship (Providence Campus)
- Food Service Management (see page 64)

<sup>\*\*</sup> Students must take the NRA Sanitation Certification Exam and receive a minimum score of 75% in order to graduate.

# FASHION MERCHANDISING

(College of Business)

## **ASSOCIATE IN SCIENCE (A.S.) DEGREE**

The Fashion Merchandising associate degree program provides students with an excellent opportunity to learn the fundamentals of fashion and merchandising. Major studies include retailing, professional selling, a comprehensive introduction to the retail industry, fashion forecasting and textiles.

The goal of the associate degree program is to provide the combination of academic theory and practical experience necessary for entry-level management positions in the retail industry. Upon graduation, students are best prepared to seek immediate employment, or continue their studies in a bachelor's degree program in Retail Marketing & Management.

Students may also elect to continue in Accounting, Management or Marketing.

### **FASHION MERCHANDISING**

A two-year program leading to the associate in science degree.

MAJOR CO	URSES CR	EDITS
ACCT1021	Business Accounting I and Lab	5.5
MGMT1001	Principles of Management	4.5
MRKT1001	Principles of Marketing	4.5
RTL1005	Retailing	4.5
RTL1010	Textiles	4.5
RTL1020	The Business of Fashion	4.5
RTL1050	Visual Merchandising	4.5
RTL2063	Retail Industry Seminar	4.5
RTL2096	Retail Practicum	9.0
	PROFESSIONAL STUDIES	0.5
CAR0005	Career Planning	0.5
CAR1003	Introduction to Career Managemen	
FIT1000	Introduction to Computers	4.5
FIT1020	Microcomputer Applications	4.5
LAW2001	The Legal Environment of Business	I 4.5
GENERAL S	STUDIES	
ECON1001	Macroeconomics	4.5
ECON2002	Microeconomics	4.5
ENG1001	An Introduction to Literary Genres	4.5
	English Composition	4.5
ENG1021	Advanced Composition	
	and Communication	4.5
ENG1030	Communication Skills	4.5
LEAD2001	Foundations of Leadership Studies	4.5
MATH1002	A Survey of College Mathematics	4.5
MATH2001	Statistics	4.5
SCI3010	Environmental Science	4.5
Total Credi	ts :	106.5

**NOTE:** Students must have MATH0001 (Mathematics Lab) or equivalent placement scores to enroll in the following courses: MATH1002, MATH1010 or MATH1020.

### **FOUR-YEAR OPTIONS:**

- Accounting (see page 55)
- Management (see page 72)
- Marketing (see page 75)

## FOOD & BEVERAGE MANAGEMENT

(The College of Culinary Arts and The Hospitality College)

## ASSOCIATE IN APPLIED SCIENCE (A.A.S.) DEGREE

The Food & Beverage Management associate degree program provides students with a unique combination of culinary skills and hospitality management knowledge. Students broaden their understanding of the industry through hands-on culinary classes in cuisine, baking & pastry, and dining room essentials, as well as academic studies in management, hospitality law, human resources & diversity leadership and accounting. Students culminate their experience by spending a term in a food service management practicum.

Upon completion of the program, students have the opportunity to enter the food service industry, or may choose to continue their studies in the Food Service Management bachelor's degree program.

The Food Service Management bachelor's degree program prepares graduates for management challenges in the diverse, fast-paced and rapidly changing food service industry. This curriculum provides ample opportunity for the food service professionals of tomorrow to build their leadership and management abilities, critical thinking skills, problem solving techniques, strong financial analysis skills and customer awareness. The Food Service Management degree develops a solid management philosophy in its graduates and prepares them for exciting and rewarding careers in the food service industry.

The International Hotel & Tourism

Management bachelor of science degree\* provides students an opportunity to learn about the service industry from a global standpoint while utilizing the hospitality skills learned at the associate degree level. Students will spend one term abroad integrating their studies within different countries and cultures. The International Hotel & Tourism program will expose students to the principles of international hospitality management, marketing, strategic planning, financial and operational management. Study of a foreign language is required.

\* All students interested in entering the bachelor of science degree program in International Hotel & Tourism Management must complete and submit an application to the chair of The Hospitality College during their sophomore year. Preference is given to students who achieve a 3.0 GPA or higher upon completion of their associate degree in Food & Beverage Management, Hotel Management or Restaurant Management. Selection is based upon previous academic performance, community and University service, industry experience and professional recommendations.

## **FOOD & BEVERAGE MANAGEMENT**

A two-year program leading to the associate in applied science degree.

MAJOR CO	URSES CRE	DITS
CUL1315	Stocks, Sauces and Soups	3.0
CUL1325	Essentials of Dining Room	3.0
CUL1335	Traditional European Cuisine	3.0
CUL1345	Introduction to Baking & Pastry	3.0
CUL1355	New World Cuisine	3.0
FSM1001	Introduction to the Food Service	
	Field	4.5
FSM1060	Sanitation Management*	2.0
FSM1070	Foods I	4.5
FSM2080	Food Service Operations	4.5
FSM2099	Food Service Management	
	Practicum	13.5
HOSP2011	Hospitality Sales	
	and Meeting Management	4.5
HOSP2030	Hospitality Human Resources	
	and Diversity Leadership	4.5
RELATED E	PROFESSIONAL STUDIES	
ACCT1011	Hospitality Accounting I and Lab	5.5
ACCT1012	Hospitality Accounting II and Lab	5.5
CAR0005	Career Planning	0.5
CAR1003	Introduction to Career Managemen	t 1.5
LAW2010	Hospitality Law	4.5
GENERAL S	STUDIES	
ENG1001	An Introduction to Literary Genres	4.5
ENG1020	English Composition	4.5
ENG1021	Advanced Composition	1.0
LIVOTOZI	and Communication	4.5
ENG1030	Communication Skills	4.5
LEAD2001		4.5
MATH1002	A Survey of College Mathematics	4.5
SCI3010	Environmental Science	4.5
Total Credi	its 1	.02.0

<sup>\*</sup> Students must take the NRA Sanitation Certification Exam and receive a minimum score of 75% in order to graduate.

**NOTE:** Students must have MATH0001 (Mathematics Lab) or equivalent placement scores to enroll in the following courses: MATH1002, MATH1010 or MATH1020.

## **FOUR-YEAR OPTIONS:**

- Food Service Management (see page 65)
- Hospitality Management (Providence or Florida Campus)
- International Hotel & Tourism Management (see page 69)

# FOOD SERVICE MANAGEMENT

(The Hospitality College)

## **BACHELOR OF SCIENCE (B.S.) DEGREE**

The Food Service Management program prepares graduates for management challenges in the diverse, fast paced and rapidly changing food service industry. This curriculum provides ample opportunity for the food service professionals of tomorrow to build upon their leadership and management abilities, critical thinking skills, problem solving techniques, financial analysis skills and customer awareness. The Food Service Management degree develops a solid management philosophy in its graduates and prepares them for bright and rewarding careers in the food service industry. Graduates of the Food Service Management bachelor's degree program can attain positions as restaurant managers, kitchen managers/sous chefs, food & beverage directors, catering managers, banquet managers, room service managers, or dining room managers, depending upon the associate degree received and/or concentrations selected.

In bachelor's degree programs, students focus their studies by choosing a concentration. The following may be of particular interest to Food Service Management majors:

The Entertainment Management Concentration allows students to focus on the gaming and entertainment segment of the hospitality industry. Courses are ideal for candidates interested in working with gaming, event management, concert productions and theme operations.

The Food & Beverage Concentration allows students to focus on the food and beverage segment of the hospitality industry. Courses are ideal for candidates interested in working with beverage, non-commercial or chain-franchise operations.

#### FOOD SERVICE MANAGEMENT

A four-year program leading to the bachelor of science degree for two-year **Baking & Pastry Arts** and **Culinary Arts** program graduates.

#### First two years:

Associate in Applied Science Degree in Baking & Pastry Arts (see page 57) or Culinary Arts (see page 60) 95.5

## Third and fourth years:

	URSES CRE	DITS
FSM3001	The Management of Food Service	
FCM2070	Systems	4.5
FSM3070	Contemporary Issues in the Food Service Industry	4.5
FSM4061	Advanced Food Service Operations	
101111001	Management	4.5
HOSP3050	Hospitality Strategic Marketing	4.5
HOSP4060	Hospitality Management Seminar	4.5
Hospitality	Three courses selected from	
Electives*	offerings within The Hospitality	
	College	13.5
	PROFESSIONAL STUDIES	
ACCT1011 ACCT1012	Hospitality Accounting I and Lab Hospitality Accounting II and Lab	5.5 5.5
ACCT1012 ACCT3025	Hospitality Financial Management	5.5
ACC13023	and Lab	5.5
CAR0010	Career Management Capstone	1.0
LAW2010	Hospitality Law	4.5
GENERAL S	STUDIES	
	Macroeconomics	4.5
ECON2002		4.5
ENG1001		4.5
ENG1021	Advanced Composition and	
	Communication	4.5
HIST2001		4.5
MATH2001		4.5
PSYC2001		4.5
SOC2001 Elective	Sociology I	4.5
Elective	One course selected from offering within the School of Arts & Science	
	or any other general studies course	es 4.5
	of any other general studies course	4.5
Total Credit	ts	98.5

\* Elective courses allow students to enhance their education by earning a concentration or by participating in a career co-op or in a term abroad program.

194.0

Four-Year Credit Total

## **FOOD SERVICE MANAGEMENT**

A four-year program leading to the bachelor of science degree for two year **Food & Beverage**Management or Restaurant Management program graduates.

#### First two years:

Associate in Applied Science Degree in Food & Beverage Management (see page 63) or Restaurant Management (see page 78) 100.5–102.0

#### Third and fourth years:

FSM3070 Contemporary Issues in the Food Service Industry FSM4061 Advanced Food Service Operations Management HOSP3050 Hospitality Strategic Marketing HOSP4060 Hospitality Management Seminar Hospitality Three courses selected from Concentr. declared concentration Hospitality Three courses selected from Electives* offerings within The Hospitality College  RELATED PROFESSIONAL STUDIES ACCT3025 Hospitality Financial Management and Lab CAR0010 Career Management Capstone  GENERAL STUDIES ECON1001 Macroeconomics ECON2002 Microeconomics HIST2001 World History to 1500 MATH2001 Statistics PSYC2001 General Psychology SOC2001 Sociology I Electives Two courses selected from offerings within the School of Arts & Sciences or any other	MAJOR CO	URSES C	REDITS
Food Service Industry FSM4061 Advanced Food Service Operations Management HOSP3050 Hospitality Strategic Marketing HOSP4060 Hospitality Strategic Marketing HOSP4060 Hospitality Management Seminar Hospitality Three courses selected from Concentr. Hospitality Three courses selected from Offerings within The Hospitality College  13  RELATED PROFESSIONAL STUDIES ACCT3025 Hospitality Financial Management and Lab CAR0010 Career Management Capstone  GENERAL STUDIES ECON1001 Macroeconomics ECON2002 Microeconomics HIST2001 World History to 1500 MATH2001 Statistics PSYC2001 General Psychology SOC2001 Sociology I Electives Two courses selected from offerings within the School of Arts & Sciences or any other	FSM3010	Beverage Service Management	4.5
FSM4061 Advanced Food Service Operations Management HOSP3050 Hospitality Strategic Marketing HOSP4060 Hospitality Management Seminar Hospitality Three courses selected from Concentr. Hospitality Three courses selected from Gordentry College  RELATED PROFESSIONAL STUDIES ACCT3025 Hospitality Financial Management and Lab CAR0010 Career Management Capstone  GENERAL STUDIES ECON1001 Macroeconomics ECON2002 Microeconomics HIST2001 World History to 1500 MATH2001 Statistics PSYC2001 Sociology I Electives  Overage Advanced Food Service Operations Advanced From Offerings within The Hospitality Callege  13  RELATED PROFESSIONAL STUDIES ACCT3025 Hospitality Financial Management and Lab SECON1001 Macroeconomics SECON2002 Microeconomics AMATH2001 Statistics Sociology I Electives Two courses selected from Offerings within the School of Arts & Sciences or any other	FSM3070	Contemporary Issues in the	
Operations Management HOSP3050 Hospitality Strategic Marketing HOSP4060 Hospitality Strategic Marketing HOSP4060 Hospitality Management Seminar Hospitality Three courses selected from Concentr. Hospitality Three courses selected from Electives* offerings within The Hospitality College  RELATED PROFESSIONAL STUDIES ACCT3025 Hospitality Financial Management and Lab CAR0010 Career Management Capstone  GENERAL STUDIES ECON1001 Macroeconomics ECON2002 Microeconomics 4 HIST2001 World History to 1500 MATH2001 Scoilogy I Sociology I Electives Two courses selected from offerings within the School of Arts & Sciences or any other		Food Service Industry	4.5
HOSP3050 Hospitality Strategic Marketing HOSP4060 Hospitality Management Seminar Hospitality Three courses selected from declared concentration 13 Three courses selected from Selectives* Offerings within The Hospitality College 13 Three Courses Selected from Selectives Offerings within The Hospitality College 13 Three Courses Selected from Selectives Offerings Within The Hospitality College 14 Three Courses Selected from Selectives Offerings Within The Hospitality College 15 Three Courses Selected from Selectives Offerings Within The Hospitality College 15 Three Courses Selected from Selectives Offerings Selectives Offerings Within The Hospitality College 15 Three Courses Selected from Offerings Within The Hospitality College 15 Three Courses Selected from Offerings Within the School of Arts & Sciences or any other	FSM4061	Advanced Food Service	
HOSP4060 Hospitality Management Seminar Hospitality Three courses selected from declared concentration Hospitality Three courses selected from declared concentration Hospitality Three courses selected from Hospitality Three courses selected from Hospitality Three courses selected from Electives*  RELATED PROFESSIONAL STUDIES ACCT3025 Hospitality Financial Management and Lab CAR0010 Career Management Capstone  GENERAL STUDIES ECON1001 Macroeconomics ECON2002 Microeconomics HIST2001 World History to 1500 MATH2001 Statistics PSYC2001 General Psychology SOC2001 Sociology I Two courses selected from offerings within the School of Arts & Sciences or any other		Operations Management	4.5
Hospitality Three courses selected from Concentr. declared concentration 13 Hospitality Three courses selected from offerings within The Hospitality College 13  RELATED PROFESSIONAL STUDIES ACCT3025 Hospitality Financial Management and Lab 5 CAR0010 Career Management Capstone 1  GENERAL STUDIES ECON1001 Macroeconomics 4 HIST2001 World History to 1500 4 MATH2001 Statistics 4 PSYC2001 General Psychology 5 SOC2001 Sociology 1 Electives Two courses selected from offerings within the School of Arts & Sciences or any other	HOSP3050	Hospitality Strategic Marketing	4.5
Concentr. declared concentration 13 Hospitality Three courses selected from Electives* offerings within The Hospitality College 13  RELATED PROFESSIONAL STUDIES ACCT3025 Hospitality Financial Management and Lab 5 CAR0010 Career Management Capstone 1  GENERAL STUDIES ECON1001 Macroeconomics 2 ECON2002 Microeconomics 4 HIST2001 World History to 1500 4 MATH2001 Statistics 4 PSYC2001 General Psychology 5 SOC2001 Sociology 1 Two courses selected from offerings within the School of Arts & Sciences or any other	HOSP4060		ar 4.5
Hospitality Three courses selected from Electives* offerings within The Hospitality College 13  RELATED PROFESSIONAL STUDIES ACCT3025 Hospitality Financial Management and Lab 5 CAR0010 Career Management Capstone 1  GENERAL STUDIES ECON1001 Macroeconomics 4 ECON2002 Microeconomics 5 ECON2002 Microeconomics 6 HIST2001 World History to 1500 6 MATH2001 Statistics 7 PSYC2001 General Psychology 7 Sociology 1 Electives Two courses selected from offerings within the School of Arts & Sciences or any other	Hospitality	Three courses selected from	
Electives* offerings within The Hospitality College 13  RELATED PROFESSIONAL STUDIES ACCT3025 Hospitality Financial Management and Lab 5 CAR0010 Career Management Capstone 1  GENERAL STUDIES ECON1001 Macroeconomics 4 ECON2002 Microeconomics 4 HIST2001 World History to 1500 4 MATH2001 Statistics 4 PSYC2001 General Psychology 5 Sociology I 5 Electives Two courses selected from offerings within the School of Arts & Sciences or any other	Concentr.	declared concentration	13.5
College 13  RELATED PROFESSIONAL STUDIES  ACCT3025 Hospitality Financial Management and Lab CAR0010 Career Management Capstone 1  GENERAL STUDIES  ECON1001 Macroeconomics		Three courses selected from	
RELATED PROFESSIONAL STUDIES  ACCT3025 Hospitality Financial Management and Lab CAR0010 Career Management Capstone  GENERAL STUDIES  ECON1001 Macroeconomics ECON2002 Microeconomics 4 HIST2001 World History to 1500 MATH2001 Statistics PSYC2001 General Psychology SOC2001 Sociology I Electives Two courses selected from offerings within the School of Arts & Sciences or any other	Electives*		
ACCT3025 Hospitality Financial Management and Lab CAR0010 Career Management Capstone  GENERAL STUDIES ECON1001 Macroeconomics ECON2002 Microeconomics 4 HIST2001 World History to 1500 MATH2001 Statistics PSYC2001 General Psychology SOC2001 Sociology I Electives Two courses selected from offerings within the School of Arts & Sciences or any other		College	13.5
and Lab 5 CAR0010 Career Management Capstone 1  GENERAL STUDIES ECON1001 Macroeconomics 4 ECON2002 Microeconomics 4 HIST2001 World History to 1500 4 MATH2001 Statistics 4 PSYC2001 General Psychology 5 SOC2001 Sociology 1 Electives Two courses selected from offerings within the School of Arts & Sciences or any other			
CAR0010 Career Management Capstone 1  GENERAL STUDIES  ECON1001 Macroeconomics 2  ECON2002 Microeconomics 4  HIST2001 World History to 1500 4  MATH2001 Statistics 2  PSYC2001 General Psychology 2  SOC2001 Sociology I 2  Electives Two courses selected from offerings within the School of Arts & Sciences or any other	ACCT3025		
GENERAL STUDIES  ECON1001 Macroeconomics 2  ECON2002 Microeconomics 2  HIST2001 World History to 1500 4  MATH2001 Statistics 2  PSYC2001 General Psychology 2  SOC2001 Sociology I 2  Electives Two courses selected from offerings within the School of Arts & Sciences or any other		0110 E00	5.5
ECON1001 Macroeconomics  ECON2002 Microeconomics  HIST2001 World History to 1500  MATH2001 Statistics  PSYC2001 General Psychology  SOC2001 Sociology I  Electives Two courses selected from offerings within the School of Arts & Sciences or any other	CAR0010	Career Management Capstone	1.0
ECON2002 Microeconomics 4 HIST2001 World History to 1500 4 MATH2001 Statistics 4 PSYC2001 General Psychology 4 SOC2001 Sociology I 4 Electives Two courses selected from offerings within the School of Arts & Sciences or any other	GENERAL S	STUDIES	
HIST2001 World History to 1500  MATH2001 Statistics PSYC2001 General Psychology SOC2001 Sociology 1  Electives Two courses selected from offerings within the School of Arts & Sciences or any other	ECON1001	Macroeconomics	4.5
MATH2001 Statistics 2 PSYC2001 General Psychology 2 SOC2001 Sociology I Two courses selected from offerings within the School of Arts & Sciences or any other	ECON2002	Microeconomics	4.5
PSYC2001 General Psychology SOC2001 Sociology I Electives Two courses selected from offerings within the School of Arts & Sciences or any other	HIST2001	World History to 1500	4.5
SOC2001 Sociology I Electives Two courses selected from offerings within the School of Arts & Sciences or any other	MATH2001	Statistics	4.5
Electives Two courses selected from offerings within the School of Arts & Sciences or any other	PSYC2001	General Psychology	4.5
offerings within the School of Arts & Sciences or any other	S0C2001	Sociology I	4.5
Arts & Sciences or any other	Electives	Two courses selected from	
		offerings within the School of	
general studies courses 9		Arts & Sciences or any other	
		general studies courses	9.0
Total Credits 92	Total Credi	ts	92.0

#### Four-Year Credit Total 192.5–194.0

<sup>\*</sup> Elective courses allow students to enhance their education by earning a concentration or by participating in a career co-op or in a term abroad program.

## **HOTEL MANAGEMENT**

(The Hospitality College)

## ASSOCIATE IN APPLIED SCIENCE (A.A.S.) DEGREE

The Hotel Management associate degree combines hospitality management knowledge with specialized skill-based training in hotel operations. An integral component of the program is a term-long externship experience at a University-partner lodging establishment. During these 11 weeks, students receive practical, on-the-job experience in such areas as front desk operations, night audit, reservations and food and beverage operations.

Upon completion of the program, students have the opportunity to enter the hotel industry, or may choose to continue their studies in the Hotel Management bachelor's degree program.

The Hotel Management bachelor's degree focuses on contemporary issues relating to strategic management in the lodging industry. The program allows students to pursue concentrations and career co-ops in specific fields of study to enhance their career opportunities. This four-year program prepares students for entry-level employment in management trainee and supervisory positions at hotels, restaurants, public institutions and private clubs, with opportunity for advancement to upper-level management positions.

The International Hotel & Tourism Management bachelor of science degree\* provides students an opportunity to learn about the service industry from a global standpoint while utilizing the hospitality skills learned at the associate degree level. Students will spend one term abroad integrating their studies within different countries and cultures. The International Hotel & Tourism program will expose students to the principles of international hospitality management, marketing, strategic planning, financial and operational management. Study of another language is required.

\* All students interested in entering the bachelor of science degree program in International Hotel & Tourism Management must complete and submit an application to the chair of The Hospitality College during their sophomore year. Preference is given to students who achieve a 3.0 GPA or higher upon completion of their associate degree in Food & Beverage Management, Hotel Management or Restaurant Management. Selection is based upon previous academic performance, community and University service, industry experience and professional recommendations.

#### HOTEL MANAGEMENT

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A two-year program leading to the associate in applied science degree.

Sanitation Management* Foods I Guest Service Systems Food Service Operations Introduction to the Hospitality Field	2.0 4.5 4.5 4.5
Foods I Guest Service Systems Food Service Operations	4.5 4.5
Food Service Operations	4.5
Food Service Operations	
	4.0
	4.5
Front Office Operations	4.5
Hospitality Information Technology	4.5
Hospitality Sales	
and Meeting Management	4.5
Hospitality Human Resources	
and Diversity Leadership	4.5
Hotel Externship	13.5
Hospitality Accounting II and Lab Career Planning Introduction to Career Management Hospitality Law	5.5 0.5 1.5 4.5
STUDIES	
An Introduction to Literary Genres	4.5
	4.5
	4.5
	4.5
	4.5
	4.5
Environmental Science	4.5
S	Hospitality Sales and Meeting Management Hospitality Human Resources and Diversity Leadership Hotel Externship  ROFESSIONAL STUDIES Hospitality Accounting I and Lab Hospitality Accounting II and Lab Career Planning Introduction to Career Management Hospitality Law  STUDIES

Total Credits 100.5

**NOTE:** Students must have MATH0001 (Mathematics Lab) or equivalent placement scores to enroll in the following courses: MATH1002, MATH1010 or MATH1020.

#### **FOUR-YEAR OPTIONS:**

- Hospitality Management (Providence or Florida Campus)
- Hotel Management (see next page)
- International Hotel & Tourism Management (see page 70)

## **BACHELOR OF SCIENCE (B.S.) DEGREE**

The Hotel Management bachelor's degree focuses on contemporary issues relating to strategic management in the lodging industry. The program allows students to pursue concentrations and career co-ops in specific fields of study to enhance their career opportunities. This four-year program prepares students for entry-level employment in management trainee and supervisory positions at hotels, restaurants, public institutions and private clubs, with opportunity for advancement to upper-level management positions.

In bachelor's degree programs, students focus their studies by choosing a concentration. One of the following may be of particular interest to Hotel Management majors:

The Entertainment Management Concentration allows students to focus on the gaming and entertainment segment of the hospitality industry. Courses are ideal for candidates interested in working with gaming, event management, concert productions and theme operations.

The Hospitality Sales & Meeting Management Concentration allows students to focus on the sales and meetings segment of the hospitality industry. Courses are ideal for candidates interested in working with hotels, associations, meeting planners and tourism-related facilities in a sales and meetings capacity.

The Rooms Division Management Concentration allows students to gain an in-depth view of the lodging segment of the hospitality industry. Courses are ideal for candidates interested in working with or developing corporate, hotel or airport properties.

<sup>\*</sup> Students must take the NRA Sanitation Certification Exam and receive a minimum score of 75% in order to graduate.

## **HOTEL MANAGEMENT**

A four-year program leading to the bachelor of science degree for two-year **Hotel Management** program graduates.

## First two years:

Associate in Applied Science Degree in Hotel Management (see previous page) 100.5

## Third and fourth years:

MAJOR CO	URSES CR	EDITS
FSM4060	Hospitality Operations	
110000000	Management	9.0
HOSP3050	Hospitality Strategic Marketing	4.5
HOSP3070	Contemporary Issues in the	4 -
HOSP4060	Hotel/Restaurant Industry Hospitality Management Seminar	4.5 4.5
Hospitality	Three courses selected from	4.5
Concentr.	declared concentration	13.5
Hospitality		13.5
Electives*	offerings within The Hospitality	
Licotives	College	13.5
	Ooliege	10.0
	PROFESSIONAL STUDIES	
ACCT3025	Hospitality Financial Managemen	
	and Lab	5.5
CAR0010	Career Management Capstone	1.0
GENERAL S	STUDIES	
ECON1001	Macroeconomics	4.5
ECON2002		4.5
HIST2001	World History to 1500	4.5
MATH2001		4.5
PSYC2001		4.5
S0C2001	Sociology I	4.5
Electives	Two courses selected from	
	offerings within the School of	
	Arts & Sciences or any other	
	general studies courses	9.0
Total Credit	ts	92.0

<sup>\*</sup> Elective courses allow students to enhance their education by earning a second concentration or by participating in a career co-op or in a term abroad program.

## INTERNATIONAL HOTEL & TOURISM MANAGEMENT

(The Hospitality College)

## **BACHELOR OF SCIENCE (B.S.) DEGREE**

The International Hotel & Tourism Management bachelor of science degree\* provides students an opportunity to learn about the service industry from a global standpoint while utilizing the hospitality skills learned at the associate degree level. Students will spend one term abroad integrating their studies within different countries and cultures. The International Hotel & Tourism program will expose students to the principles of international hospitality management, marketing, strategic planning, financial and operational management. Study of another language is required.

The required term spent abroad and the language requirement provide students with a unique global perspective, as well as a competitive advantage when seeking employment with international hospitality corporations.

The International Hotel & Tourism Management degree prepares students for positions such as assistant department head or supervisor with an international hospitality corporation.

\* All students interested in entering the bachelor of science degree program in International Hotel & Tourism Management must complete and submit an application to the department chair of The Hospitality College during their sophomore year. Preference is given to students who achieve a 3.0 GPA or higher upon completion of their associate degree in Food & Beverage Management, Hotel Management or Restaurant Management. Selection is based upon previous academic performance, community and University Service, industry experience and professional recommendations.

## INTERNATIONAL HOTEL & TOURISM MANAGEMENT

A four-year program leading to the bachelor of science degree for two-year **Food & Beverage Management** program graduates.

#### First two years:

**MAJOR COURSES** 

Associate in Applied Science Degree in Food & Beverage Management (see page 63) 102.0

**CREDITS** 

#### Third and fourth years:

FSM4061		4.5
HOSP1010	Management	4.5
HOSP1010	Front Office Operations Hospitality Strategic Marketing	4.5
HOSP4060	Hospitality Management Seminar	4.5
IHTV3010	International Hospitality	4.5
IU1/2010	Management	4.5
TRVL3010	0	4.5
TRVL3010		4.5
	Three courses selected from	4.5
Electives*	offerings within The Hospitality	
Liectives .	College	13.5
	College	13.5
RELATED P	PROFESSIONAL STUDIES	
ACCT3025	Hospitality Financial Management	
	and Lab	5.5
CAR0010	Career Management Capstone	1.0
GENERAL S	STUDIES	
ECON1001	Macroeconomics	4.5
ECON2002	Microeconomics	4.5
HIST2001	World History to 1500	4.5
MATH2001		4.5
PSYC2001	General Psychology	4.5
S0C2001	Sociology I	4.5
LElect	Language I**	4.5
LElect	Language II**	4.5
LElect	Language III**	4.5
Total Credit	te.	92.0
iotai Cietti	.5	52.0

\* Elective courses allow students to enhance their education by earning a concentration or by participating in a career co-op or in a term abroad program.

Four-Year Credit Total

\*\* Students must satisfy three levels of the same language or may substitute three general studies electives if proficiency in a second language is demonstrated or documented.

194.0

## INTERNATIONAL HOTEL & TOURISM MANAGEMENT

A four-year program leading to the bachelor of science degree for two-year Hotel Management program graduates.

## First two years:

**MAJOR COURSES** 

Associate in Applied Science Degree in Hotel Management (see page 67) 100.5

CREDITS

4.5

4.5

92.0

## Third and fourth years:

FSM4060	Hospitality Operations Management	9.0
HOSP3050	Hospitality Strategic Marketing	4.5
HOSP4060	Hospitality Management Seminar	4.5
IHTV3010	International Hospitality	
	Management	4.5
TRVL3010	Dynamics of Tourism	4.5
TRVL3030	International Policies of Tourism	4.5
Hospitality		
Electives*	offerings within The Hospitality	13.5
	College	13.5
RELATED F	PROFESSIONAL STUDIES	
ACCT3025	Hospitality Financial Management	
	and Lab	5.5
CAR0010	Career Management Capstone	1.0
GENERAL S	STUDIES	
ECON1001	Macroeconomics	4.5
ECON2002	Microeconomics	4.5
HIST2001	World History to 1500	4.5
MATH2001		4.5
PSYC2001		4.5
S0C2001	Sociology I	4.5
LElect	Language I**	4.5

#### Four-Year Credit Total 192.5

Language II\*\*

Language III\*\*

## INTERNATIONAL HOTEL & TOURISM MANAGEMENT

A four-year program leading to the bachelor of science degree for two-year Restaurant Management program graduates.

### First two years:

**MAJOR COURSES** 

Associate in Applied Science Degree in Restaurant Management (see page 78) 100.5

**CREDITS** 

192.5

#### Third and fourth years:

FSM4061	Advanced Food Service Operations	
	Management	4.5
HOSP1010	Front Office Operations	4.5
HOSP3050	Hospitality Strategic Marketing	4.5
HOSP4060	Hospitality Management Seminar	4.5
IHTV3010	International Hospitality	
	Management	4.5
TRVL3010	Dynamics of Tourism	4.5
TRVL3030	International Policies of Tourism	4.5
Hospitality		
Electives*	offerings within The Hospitality	
	College	13.5
RELATED F	PROFESSIONAL STUDIES	
ACCT3025	Hospitality Financial Management	
	and Lab	5.5
CAR0010	Career Management Capstone	1.0
GENERAL S	STUDIES	
ECON1001	Macroeconomics	4.5
ECON2002	Microeconomics	4.5
HIST2001		4.5
MATH2001		4.5
PSYC2001		4.5
S0C2001	Sociology I	4.5
LElect	Language I**	4.5
LElect	Language II**	4.5
LElect	Language III**	4.5
Total Credi	ts	92.0

\* Elective courses allow students to enhance their education by earning a concentration or by participating in a career co-op or in a term abroad program.

Four-Year Credit Total

\*\* Students must satisfy three levels of the same language or may substitute three general studies electives if proficiency in a second language is demonstrated or documented.

I Flect

LElect

**Total Credits** 

<sup>\*</sup> Elective courses allow students to enhance their education by earning a concentration or by participating in a career coop or in a term abroad program.

<sup>\*\*</sup> Students must satisfy three levels of the same language or may substitute three general studies electives if proficiency in a second language is demonstrated or documented.

## **MANAGEMENT**

(College of Business)

## **ASSOCIATE IN SCIENCE (A.S.) DEGREE**

Management career education at Johnson & Wales University includes both two-year and four-year degree programs.

The two-year program in Management provides students with an introduction to the principles of business management. Graduates are best prepared to enter the bachelor of science degree program in Management. Students may also enter several other College of Business bachelor's degree programs.

## **BACHELOR OF SCIENCE (B.S.) DEGREE**

The four-year Management program prepares students for a variety of responsible managerial positions in business and industry. The graduate of the four-year program in Management can expect to be offered employment that will allow rapid advancement with a wide range of firms.

Students will choose one concentration from the following options. The University's Career Management System will facilitate these selections. The following are some appropriate concentrations.

## CONCENTRATIONS FOR MANAGEMENT MAJORS

Students will choose three courses (or 13.5 credits) from each concentration's list of courses to receive credit for the concentration.

#### **Financial Services Management**

FISV3010	Credit Management
FISV4010	Bank Management
FISV4020	Insurance

## Human Resource Management

MGMT3050	Compensation and Benefit Management
MGMT3060	Human Resource Training
	& Development
MGMT4040	Contemporary Management

MGMT4070 Human Resource Management Strategy

#### **Operations Management**

Service and Production
Operations Management
Purchasing & Supply Chain Management
Operations Management Strategy

#### MANAGEMENT

A two-year program leading to the associate in science degree.

MAJOR CO	URSES CRE	DITS
FISV2010	Finance	4.5
IBUS1001	Foundations of Business	4.5
MGMT1001	Principles of Management	4.5
MGMT2001	Human Resources Management	4.5
MGMT2020	Organizational Behavior	4.5
MGMT2030	Service and Production	
	Operations Management	4.5
RELATED F	PROFESSIONAL STUDIES	
ACCT1021	Business Accounting I and Lab	5.5
ACCT1022	Business Accounting II and Lab	5.5
CAR0005	Career Planning	0.5
CAR1003	Introduction to Career Managemen	t 1.5
FIT1000	Introduction to Computers	4.5
FIT1020	Microcomputer Applications	4.5
LAW2001	The Legal Environment of Business I	4.5
MRKT1001	Principles of Marketing	4.5
GENERAL S	STUDIES	
ECON1001	Macroeconomics	4.5
ECON2002	Microeconomics	4.5
ENG1001	An Introduction to Literary Genres	4.5
ENG1020	English Composition	4.5
ENG1021	Advanced Composition	
	and Communication	4.5
ENG1030	Communication Skills	4.5
MATH1002	A Survey of College Mathematics	4.5
MATH2001	Statistics	4.5
SCI3010	Environmental Science	4.5
Total Credi	ts	98.5

**NOTE:** Students must have MATH0001 (Mathematics Lab) or equivalent placement scores to enroll in the following courses: MATH1002, MATH1010 or MATH1020.

#### **FOUR-YEAR OPTIONS:**

- Accounting (see page 55)
- Management (see page 72)
- Marketing (see page 75)

#### **MANAGEMENT**

A four-year program leading to the bachelor of science degree for two-year **Business Administration** or **Management** program graduates.

#### First two years:

Associate in Science Degree in
Business Administration (see page 58) or
Management (see previous page) 98.5

#### Third and fourth years:

MAJOR CO	URSES CF	REDITS
ACCT3023	Managarial Assaunting	4.5
LAW3002	Managerial Accounting The Legal Environment of Busines	
MGMT3030	Managerial Technology	4.5
MGMT3040	Process and Quality Managemen	
MGMT3060	Human Resources Training &	t 4.5
Mainio	Development*	4.5
MGMT4001	Process Planning and Control*	4.5
MGMT4020	Strategic Management	4.5
MGMT4030	Senior Management Seminar	4.5
MGMT4040	Contemporary Management*	4.5
MGMT4089	Management Career Focus**	13.5
Business	Select one concentration from	
Concentr.	offerings on page 71	13.5
RELATED F CAROO10	PROFESSIONAL STUDIES Career Management Capstone	1.0
GENERAL S	STUDIES	
HIST2001		4.5
LEAD2001		
PSYC2001	General Psychology	4.5
S0C2001	Sociology I	4.5
Elective	One course selected from	
	offerings within the School of	
	Arts & Sciences or any other	4.5
	general studies course	4.5

#### **FREE ELECTIVE**

One course selected from offerings within the University	4.5
Total Credits	95.5

#### Four-Year Credit Total 194.0

- \* IBUS4099 (International Business Experience) may be substituted for MGMT3060, MGMT4001 and MGMT4040. See your academic coach for details.
- \*\* Students meeting eligibility criteria may elect Summer Term Abroad (ABRD4089), Co-op (BUS4099) or International Business Experience (IBUS4099). Otherwise, students must take three courses (13.5 credits total) selected from the College of Business or the School of Arts & Sciences to form a concentration.

#### MANAGEMENT

A four-year program leading to the bachelor of science degree for two-year **non-Management** graduates.

#### First two years:

Associate in science degree in other\*
College of Business program 98.5–103.0

#### Third and fourth years:

IIIIIu allu	iourtii years.	
MAJOR CO	URSES	CREDITS
ACCT3023	Managerial Accounting	4.5
IBUS4099	International Business Experience	
MGMT2001	Human Resources Manageme	
MGMT2020	Organizational Behavior***	4.5
MGMT2030	Service and Production Operati	
	Management	4.5
MGMT4020	Strategic Management	4.5
MGMT4030	Senior Management Seminar	4.5
MGMT4089	Management Career Focus	
	(or prerequisite courses)****	13.5
Business	Select one concentration from	
Concentr.	offerings on page 71	13.5
RELATED P	PROFESSIONAL STUDIES	
CAR0010	Career Management Capstone	1.0
LAW3002	The Legal Environment of Busin	ess II 4.5
GENERAL S	STUDIES	
HIST2001	World History to 1500	4.5
LEAD2001	,	
PSYC2001		4.5
S0C2001	Sociology I	4.5
Elective	One course selected from	
	offerings within the School of	
	Arts & Sciences or any other	
	general studies course	4.5
Total Credit	ts	95.5

#### Four-Year Credit Total

194.0-198.5

- \* These associate in science programs include: Accounting, Fashion Merchandising and Marketing.
- \*\* Students meeting eligibility criteria may elect Summer Term Abroad (ABRD4089) or Business Co-op (BUS4099) or International Business Experience (IBUS4099). Otherwise, students must take three courses (13.5 credits total) selected from the College of Business or the School of Arts & Sciences to form a concentration.
- \*\*\*\* Non-management majors may use this to fulfill a combination of management prerequisites and MGMT3000/4000-level courses totaling 13.5 credits.

#### **MANAGEMENT**

A four-year program leading to the bachelor of science degree for students who have completed the Undeclared Major program.

#### First Two Years:

Undeclared Major Program (see page 81) 98.5

#### Third and fourth years:

MAJOR CO	URSES CRE	DITS
ACCT3023	Managerial Accounting	4.5
FISV2010	Finance	4.5
IBUS1001		4.5
IBUS4099		13.5
MGMT2001	Human Resources Management	4.5
MGMT2020	Organizational Behavior	4.5
MGMT2030	Service and Production Operations	
	Management	4.5
MGMT3030	Managerial Technology	4.5
MGMT3040	Process and Quality Management	4.5
MGMT4020	Strategic Management	4.5
MGMT4030	Senior Management Seminar	4.5
MGMT4089	Management Career Focus**	
	OR	13.5
Business	Select one concentration from	
Concentr.	offerings on page 71	
RELATED F	PROFESSIONAL STUDIES	
CAR0010	Career Management Capstone	1.0
FIT1020	Microcomputer Applications	4.5
LAW3002	The Legal Environment of Business I	I 4.5
GENERAL S		
	Foundations of Leadership Studies	4.5
Elective	One course selected from	
	offerings within the School of	
	Arts & Sciences or any other	

LEAD2001	Foundations of Leadership Studies	4.5
Elective	One course selected from	
	offerings within the School of	
	Arts & Sciences or any other	
	general studies course	4.5

#### FREE ELECTIVE

One course selected from offerings within the University	4.5
Total Credits	95.5

194.0

#### **Four-Year Credit Total**

- \* Students who meet eligibility criteria may elect Summer Term Abroad (ABRD4089), International Co-op (BUS4099) or Summer Work Abroad (IBUS4020, BUS4096). Otherwise, students must take three courses selected from the College of Business or the School of Arts & Sciences to form a concentration (13.5 credits total).
- \*\* Students meeting eligibility criteria may elect a Business Co-op (BUS4099). Otherwise, students must take 13.5 credits from choices listed on page 71 to create a concentration.

(College of Business)

### **ASSOCIATE IN SCIENCE (A.S.) DEGREE**

The Marketing associate degree program provides a solid introduction to marketing, preparing students for entry-level positions in the sales industry. Upon completion, students have the opportunity to continue their studies in the Marketing bachelor's degree program.

#### **BACHELOR OF SCIENCE (B.S.) DEGREE**

Graduates of the Marketing bachelor's degree program are prepared for entry-level positions in sales, market research, market analysis and product development in the retail, wholesale and manufacturing environment.

As a candidate for a Bachelor of Science Degree in Marketing, students may apply for a Selective Career Co-op with a cooperating business firm or complete a marketing externship.

Students should use Bachelor of Science Program Career Electives and their Free Elective (a total of three-to-five courses) to create a meaningful, customized career concentration. The University's Career Management System will facilitate these selections. The following is an example of an appropriate concentration.

#### **Marketing Management**

MRKT2020 Business-to-Business Marketing

MRKT3005 Brand Marketing

MRKT4001 Strategic Marketing

#### **MARKETING**

A two-year program leading to the associate in science degree.

MAJOR CO	URSES CRE	DITS
ADVC1010	Marketing Communications I	4.5
MRKT1001	Principles of Marketing	4.5
MRKT1002	Consumer Behavior	4.5
MRKT1011	Principles of Professional Selling	4.5
MRKT2020	Business-to-Business Marketing	4.5
MRKT2050	Qualitative Research	4.5
RELATED P	PROFESSIONAL STUDIES	
ACCT1021	Business Accounting I and Lab	5.5
ACCT1022	Business Accounting II and Lab	5.5
CAR0005	Career Planning	0.5
CAR1003	Introduction to Career Management	
FIT1000	Introduction to Computers	4.5
FIT1020	Microcomputer Applications	4.5
LAW2001	The Legal Environment of Business	1 4.5
MGMT1001	Principles of Management	4.5
GENERAL S	STUDIES	
ECON1001	Macroeconomics	4.5
ECON2002	Microeconomics	4.5
ENG1001	An Introduction to Literary Genres	4.5
ENG1020	English Composition	4.5
ENG1021	Advanced Composition	
	and Communication	4.5
ENG1030	Communication Skills	4.5
LEAD2001	Foundations of Leadership Studies	4.5
MATH1002	A Survey of College Mathematics	4.5
MATH2001	Statistics	4.5
SCI3010	Environmental Science	4.5
Total Credi	ts 1	L03.0

NOTE: Students must have MATH0001 (Mathematics Lab) or equivalent placement scores to enroll in the following courses: MATH1002, MATH1010 or MATH1020.

#### **FOUR-YEAR OPTIONS:**

- Accounting (see page 55)
- Management (see page 72)
- Marketing (see page 75)

A four-year program leading to the bachelor of science degree for two-year Marketing program graduates.

#### First two years:

Associate in Science Degree in Marketing (see previous page) 103.0

#### Third and fourth years:

MAJOR COURSES		CREDITS
ADVC1011	Marketing Communications II	4.5
	Brand Marketing	4.5
	Direct Marketing	4.5
MRKT3040	Electronic Commerce	4.5
MRKT3055	Quantitative Research	4.5
MRKT4001	Strategic Marketing	4.5
MRKT4030	International Marketing	4.5
MRKT4076	Marketing Externship	
	OR	9.0
BUS4096	Business Career Co-op	
Career Elective	One course selected from offer within the College of Business	ings 4.5

#### **RELATED PROFESSIONAL STUDIES**

CAR0010	Career Management Capstone	1.0
IBUS4099	International Business Experience*	:
	OR	13.5
Marketing	Select concentration from	
Concentr.	page 74	

5
5
5
)

#### FREE ELECTIVE

the University	,5 WIGHIII	4.5

One course selected from offerings within

Total Credits	86.5

#### Four-Year Credit Total 189.5

\* Students who meet eligibility criteria may elect Summer Term Abroad (ABRD4089), International Co-op (BUS4099) or Summer Work Abroad (IBUS4020, BUS4096). Otherwise, students must take one International Business course and two courses selected from the College of Business.

#### **MARKETING**

A four-year program leading to the bachelor of science degree for two-year non-Marketing graduates.

#### First two years:

MAJOR COURSES

Associate in science degree in other\* College of Business program. 98.5-106.5

CDEDITE

#### Third and fourth years:

MAJOR CO	URSES CR	EDIIS
IBUS4099	International Business Experience**	
	OR	13.5
Marketing	Select concentration	13.3
Concentr.	from page 74	
MGMT4020	Strategic Management	4.5
MGMT4030	Senior Management Seminar	4.5
MRKT1002	Consumer Behavior	4.5
MRKT2020	Business-to-Business Marketing	4.5
MRKT3005	Brand Marketing	4.5
MRKT4089	Marketing Career Focus	13.5
Career	One course selected from offerings	
Elective	within the College of Business	4.5
RELATED F	PROFESSIONAL STUDIES	
ACCT3020	Managerial Finance	4.5
CAR0010	Career Management Capstone	1.0
LAW3002	The Legal Environment of Business	II 4.5
MRKT3040	Electronic Commerce	4.5
OFNEDAL	CTUDIEC	
GENERAL S		4.5
PSYC2001	World History to 1500 General Psychology	4.5
S0C2001	Sociology I	4.5
Electives	Two courses selected from	4.5
Licetives	offerings within the School of	
	Arts & Sciences or any other	
	general studies courses	9.0

### **FREE ELECTIVE**

One course selected from offerings within the University 4.5 **Total Credits** 95.5

#### Four-Year Credit Total 194.0-202.0

- \* These associate in science programs include: Accounting, Business Administration, Fashion Merchandising and Management.
- \*\* Students who meet eligibility criteria may elect Summer Term Abroad (ABRD4089), International Co-op (BUS4099) or Summer Work Abroad (IBUS4020, BUS4096). Otherwise, students must take three courses selected from the College of Business or the School of Arts & Sciences to form a concentration.

NOTE: Students transferring to this major from Fashion Merchandising must take ACCT1022 as their free elective.

A four-year program leading to the bachelor of science degree for students who have completed the **Undeclared Major** program.

#### First Two Years:

Undeclared Major Program (see page 81) 98.5

### Third and fourth years:

MAJOR COURSES CRED			DITS
ADVC1010	Marketing Communications I		4.5
ADVC1010 ADVC1011	Marketing Communications II		4.5
MRKT1002	Consumer Behavior		4.5
MRKT1011	Principles of Professional Sell	ing	4.5
MRKT2020	Business-to-Business Marketin	_	4.5
MRKT2050	Oualitative Research	.6	4.5
MRKT3005	Brand Marketing		4.5
MRKT3011	Direct Marketing		4.5
MRKT3040	Electronic Commerce		4.5
MRKT3055	Quantitative Research		4.5
MRKT4001	Strategic Marketing		4.5
MRKT4030	International Marketing		4.5
MRKT4076	Marketing Externship		
	OR		9.0
BUS4096	Business Career Coop		
RELATED F CAR0010 FIT1020 IBUS4099	PROFESSIONAL STUDIES Career Management Capstone Microcomputer Applications International Business Experie		1.0 4.5 L3.5
GENERAL S LEAD2001 Elective	Foundations of Leadership Sto One course selected from	udies	4.5
	offerings within the School of Arts & Sciences or any other general studies course		4.5
Total Credit	ts	9	91.0

#### Four-Year Credit Total

189.5

<sup>\*</sup> Students who meet eligibility criteria may elect Summer Term Abroad (ABRD4089), International Co-op (BUS4099) or Summer Work Abroad (IBUS4020, BUS4096). Otherwise students must take three courses selected from the College of Business or the School of Arts & Sciences to form a concentration.

# RESTAURANT MANAGEMENT

(The Hospitality College)

# ASSOCIATE IN APPLIED SCIENCE (A.A.S.) DEGREE

The Restaurant Management associate degree program prepares students for entry-level management positions in the restaurant industry. Students develop skills and knowledge for assisting with the management of restaurants, hotel food & beverage operations and non-commercial food operations. Areas of focus within this degree program include food preparation, guest services, human resource management, administrative practices and industry procedures.

Upon completion of the program, students have the opportunity to enter the food service industry or may choose to continue their studies in the bachelor's degree programs of Food Service Management, Hospitality Management or International Hotel & Tourism Management.

The Food Service Management bachelor's degree program prepares graduates for management challenges in the diverse, fast-paced and rapidly changing food service industry. This curriculum provides ample opportunity for the food service professionals of tomorrow to build upon their leadership and management abilities, critical thinking skills, problem solving techniques, strong financial analysis skills and customer awareness. The Food Service Management degree develops a solid management philosophy in its graduates and prepares them for bright and rewarding careers in the food service industry.

The International Hotel & Tourism Management bachelor of science degree\* provides students an opportunity to learn about the service industry from a global standpoint while utilizing the hospitality skills learned at the associate degree level. Students will spend one term abroad integrating their studies within different countries and cultures. The International Hotel & Tourism program will expose students to the principles of international hospitality management, marketing, strategic planning, financial and operational management. Study of another language is required.

\* All students interested in entering the bachelor of science degree program in International Hotel & Tourism Management must complete and submit an application to the chair of The Hospitality College during their sophomore year. Preference is given to students who achieve a 3.0 GPA or higher upon completion of their associate degree in Food & Beverage Management, Hotel Management or Restaurant Management. Selection is based upon previous academic performance, community and University service, industry experience and professional recommendations.

#### **RESTAURANT MANAGEMENT**

A two-year program leading to the associate in applied science degree.

MAJOR CO	URSES CRI	DITS
FSM1001	Introduction to the	
	Food Service Field	4.5
FSM1060	Sanitation Management*	2.0
FSM1070	Foods I	4.5
FSM2040	Guest Service Systems	4.5
FSM2060	Food Preparation Management	9.0
FSM2080	Food Service Operations	4.5
FSM2099	Food Service Management	
	Practicum	13.5
HOSP2011	Hospitality Sales	
	and Meeting Management	4.5
HOSP2030	Hospitality Human Resource	
	and Diversity Leadership	4.5
-		
RELATED F	PROFESSIONAL STUDIES	
ACCT1011	Hospitality Accounting I and Lab	5.5
ACCT1012	Hospitality Accounting II and Lab	5.5
CAR0005	Career Planning	0.5
CAR1003	Introduction to Career Management	1.5
LAW2010	Hospitality Law	4.5
GENERAL S		
ENG1001	An Introduction to Literary Genres	4.5
ENG1020	English Composition	4.5
ENG1021	Advanced Composition	
=1104000	and Communication	4.5
ENG1030	Communication Skills	4.5
	Foundations of Leadership Studies	
MATH1002	A Survey of College Mathematics	4.5
SCI3010	Environmental Science	4.5

#### Total Credits

100.5

**NOTE:** Students must have MATH0001 (Mathematics Lab) or equivalent placement scores to enroll in the following courses: MATH1002, MATH1010 or MATH1020.

#### **FOUR-YEAR OPTIONS:**

- Food Service Management (see page 65)
- Hospitality Management (Providence or Florida Campus)
- International Hotel & Tourism Management (see page 70)

<sup>\*</sup> Students must take the NRA Sanitation Certification Exam and receive a minimum score of 75% in order to graduate.

### SPORTS/ ENTERTAINMENT/ EVENT MANAGEMENT

(The Hospitality College)

#### **BACHELOR OF SCIENCE (B.S.) DEGREE**

The bachelor of science degree program in Sports/Entertainment/Event Management offers a unique combination of academic courses with hands-on externship experience to provide the operations-based knowledge and skills needed to work in the exciting and expanding field of sports/entertainment. Students learn about the operations and management of public assembly facilities such as stadiums, arenas, performing arts centers, athletic venues, sports tracks, amphitheaters and convention centers. The program culminates in an exciting, termlong, off-site externship under the direction of an industry professional that allows students to apply the event/operations management, sales/marketing, and revenue management skills they've learned.

Upon completion of the program, students may seek career opportunities in a variety of areas, including, but not limited to: event planning/operations, luxury suite operations/ sales, game day operations, box office/ ticketing, sports/event marketing, promotions, sponsorship development, sports/arts programming, conference services and exposition operations.

Recognizing the wide diversity of positions available in the sports, entertainment and event management industry, students have the opportunity to focus their education through the completion of a concentration. Those of particular interest to Sports/Entertainment/Event Management students are as follows:

The Hospitality Sales & Meeting Management Concentration allows students to focus on the sales and meetings segment of the hospitality industry. Courses are ideal for candidates interested in working with hotels, associations, meeting planners and tourism-related facilities to fill their needs in a sales and meetings capacity.

The Sports Management Concentration allows students to focus on the professional, collegiate and community sports industry. Students may select from such courses as sports marketing, professional sports management and athletic coaching/administration. This concentration is designed for candidates who desire positions with professional/collegiate sport teams, sporting venues, coaching/athletics or sport/event marketing firms.

### SPORTS/ENTERTAINMENT/ EVENT MANAGEMENT

A four-year program leading to the Bachelor of Science Degree in Sports/Entertainment/Event Management.

FSM2026 Food & Beverage Controls HOSP2030 Hospitality Human Resource and Diversity Leadership 4.5 Trade Show/Exposition Management 4.5 HOSP3050 Hospitality Strategic Marketing 4.5 HOSP3080 Entertainment Management 4.5 EEE1001 Introduction to Sports/ Entertainment/Event Management 4.5 SEE2010 Facilities Operations 4.5 SEE2010 Facilities Operations 4.5 SEE3010 Ticket Sales and Operations 4.5 SEE3010 Ticket Sales and Operations 4.5 SEE3045 Media Relations 4.5 SEE40450 Public Assembly Facility Management 4.5 SEE4050 Sports/Entertainment/Event Management 4.5 SPE4050 Sports/Entertainment/Event Management Seminar 4.5 Sports/Entertainment/Event Management Extenship 13.5 Managing Negotiations in the Service Industry 4.5 Managing Negotiations in the Service Industry 4.5 Hospitality Three courses selected from Concentr. Hospitality Three courses selected from Offerings Electives* within The Hospitality College 13.5 Managerial Finance 4.5 ACCT1021 Business Accounting II and Lab 5.5 ACCT1	MAJOR CO	URSES CRE	DITS
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August   A			4.5
ENG1030         Communication Skills         4.5           HIST2001         World History to 1500         4.5           LEAD2001         Foundations of Leadership Studies         4.5           MATH1002         A Survey of College Mathematics         4.5           MATH2001         Statistics         4.5           PSYC2001         General Psychology         4.5           SCI3010         Environmental Science         4.5           Sociology I         Two courses selected from offerings within the School of Arts & Sciences	LNGIUZI		15
HIST2001   World History to 1500   4.5	ENG1030		
LEAD2001 Foundations of Leadership Studies MATH1002 A Survey of College Mathematics MATH2001 Statistics 4.5 PSYC2001 General Psychology 4.5 SCI3010 Environmental Science 4.5 SOC2001 Sociology 1 4.5 Two courses selected from offerings within the School of Arts & Sciences			
MATH1002 A Survey of College Mathematics 4.5 MATH2001 Statistics 4.5 PSYC2001 General Psychology 4.5 SOC2001 Environmental Science 50C2001 Sociology I Two courses selected from offerings within the School of Arts & Sciences			
MATH2001         Statistics         4.5           PSYC2001         General Psychology         4.5           SCI3010         Environmental Science         4.5           SOC2001         Sociology I         4.5           Two courses selected from offerings within the School of Arts & Sciences         4.5			
PSYC2001         General Psychology         4.5           SCI3010         Environmental Science         4.5           SOC2001         Sociology I         4.5           Two courses selected from offerings within the School of Arts & Sciences         4.5			
SCI3010 Environmental Science 4.5 SOC2001 Sociology I 4.5 Two courses selected from offerings within the School of Arts & Sciences			
SOC2001 Sociology I 4.5 Electives Two courses selected from offerings within the School of Arts & Sciences			
Electives Two courses selected from offerings within the School of Arts & Sciences			
within the School of Arts & Sciences			
		or any other general studies courses	9.0

### Total Credits

\* Elective courses allow students to enhance their education by earning a second concentration or by participating in a career co-op or in a term abroad program.

194.0

**NOTE:** Students must have MATH0001 (Mathematics Lab) or equivalent placement scores to enroll in the following courses: MATH1002, MATH1010 or MATH1020.

### **UNDECLARED MAJOR**

Because some students may be unsure of their major when they enroll at Johnson & Wales, the Undeclared Major option allows them the opportunity to pursue a basic business and general studies program and, in the sophomore year, choose a major from a number of business programs. Students who begin their studies in an Undeclared Major may earn only a bachelor of science degree at the end of four years of study.

#### **UNDECLARED MAJOR**

DELATED DEOCESCIONAL CTUDIES

All students enrolled in the Undeclared Major pursue the following program of study for the first two years. Students must declare a major no later than the fifth term (sophomore year) of study.

ADEDITO

RELATED F	PROFESSIONAL STUDIES CRE	DITS
ACCT1021	Business Accounting I and Lab	5.5
ACCT1021	Business Accounting II and Lab	5.5
CAR0005	Career Planning	0.5
CAR1003	Introduction to Career Management	1.5
FIT1000	Introduction to Computers	4.5
FIT1000	Microcomputer Applications	4.5
LAW2001	The Legal Environment of Business I	4.5
MGMT1001		4.5
MRKT1001	Principles of Management	4.5
MKKITOOT	Principles of Marketing	4.5
GENERAL :	CTUDIEC	
ECON1001		4.5
ECON2002		4.5
ENG1001	An Introduction to Literary Genres	4.5
ENG1001		4.5
ENG1020	English Composition Advanced Composition	4.5
ENG1021	and Communication	4.5
ENG1030	Communication Skills	4.5
HIST2001	World History to 1500	4.5
LEAD2001 MATH1002	Foundations of Leadership Studies	4.5
$N/\Delta I H I (1)(1)$	A Survey of College Mathematics	4.5
MATH2001	Statistics	4.5
MATH2001 PSYC2001	General Psychology	4.5
MATH2001	Otationoo	

Elective	One course selected from offerings	
	within the University	4.5

#### **Total Credits** 98.5

Unless entering the Accounting program, students entering other College of Business programs must substitute ACCT1022 for ACCT1002. All students entering the College of Business must use one free elective to take FIT1020.

NOTE: Students must have MATH0001 (Mathematics Lab) or equivalent placement scores to enroll in the following courses: MATH1002, MATH1010 or MATH1020.

#### FOUR-YEAR OPTIONS:

- Accounting (see page 55)
- Management (see page 73)
- Marketing (see page 76)

### CONCENTRATIONS

Students may choose to focus their electives in any of the following three-course concentrations. Beyond the enrichment a concentration provides, students' transcripts will reflect commitment to a particular area which may be impressive to prospective employers.

#### **Declaring Your Concentration**

Interested students should consult with a counselor or their department chair and file the appropriate request form with Academic Services. Students may not select more than three concentrations per degree program.

#### **GLOBAL PERSPECTIVES**

Choose from the following courses to total 13.5 credits.

COURSES	CRE	DITS
FDFN14.004	0 15	4.5
FREN1001	Conversational French I	4.5
IBUS1001	Foundations of Business	4.5
IBUS2002	International Business	4.5
IBUS2040	International Culture and Protocol	4.5
IHTV3010	International Hospitality	
	Management	4.5
LIT4030	Multi-Ethnic Literature	4.5
S0C2020	Culture and Food	4.5
TRVL3030	International Policies of Tourism	4.5

#### Total Credits 13.5

NOTE: A special feature of this concentration is the possibility for students to fulfill some course requirements overseas during the summer. Summer campuses will change yearly, as will course offerings. The international component provides students the opportunity to use what they've learned and add yet another impressive component to their resumés. International Business majors are not eligible for the Global Perspectives Concentration.

#### **LEADERSHIP STUDIES**

Choose from the following courses to total 13.5 credits.

COURSES	CRE	DITS
LEAD2001	Foundations of Leadership Studies	4.5
LEAD2010	Special Topics in Leadership	4.5
LEAD3010	Leadership Through Film	
	and Literature	4.5
PHIL3040	Ethics of Business Leadership	4.5

#### Total Credits 13.5

NOTE: Students are required to take three of the above listed courses. LEAD2001 must be one of the three courses. In addition, students choosing to enroll in either LEAD3010 or LEAD3020 must have LEAD2001 as a prerequisite or permission of the instructor.

#### **LITERATURE**

Choose from the following courses to total 13.5 credits.

COURSES	CRI	EDITS
ENG1001 LIT3015 LIT3040	An Introduction to Literary Genres Food in Film and Literature Sports in Literature	4.5 4.5 4.5
LIT4030	Multi-Ethnic Literature	4.5
Total Credite 13		

#### THE HOSPITALITY COLLEGE

As a condition of baccalaureate graduation, all students (except for Food Service Management majors from the College of Culinary Arts) enrolled in Hospitality College degrees must complete a three-course concentration in their junior and senior years.

When completing a concentration in The Hospitality College, students may not use required core courses (or their equivalent) from within their chosen major. Additionally, students may not apply the same course to different Hospitality College concentrations.

Students must have their advisor approve concentration choices, course selection and sequencing.

Hospitality majors have three concentration electives and three hospitality electives. Transfer students who transfer in three or more hospitality elective courses are not required to use their remaining electives toward a concentration.

#### **ENTERTAINMENT MANAGEMENT**

COURSES		CREDITS
HOSP3080	Entertainment Management	4.5
Choose two	o of the following:	
SEE2020	Event Management	4.5
SEE3040		
	Ceremony and Protocol	4.5
SEE3045	Media Relations	4.5
Total Credi	ts	13.5

#### **FOOD & BEVERAGE**

COURSES	(	CREDITS
FSM3010	Beverage Service Management	t* 4.5
Choose two	o of the following:	
FSM4010	Beverage Appreciation	4.5
HOSP3040	Managing Quality Service	4.5
HOSP3060	Private Club Management	4.5
Total Credi	its	13.5

\* Beverage course must be taken to meet concentration requirements. If FSM3010 is a required course in the student's major, the student will take FSM4010, Beverage Appreciation (for which FSM3010 is a prerequisite course), and choose two other courses from the list above.

## HOSPITALITY SALES & MEETING MANAGEMENT

COURSES	CREI	DITS
HOSP3020	Trade Show/Exposition Management	4.5
Choose two	o of the following:	
HOSP2011	Hospitality Sales	
	& Meeting Management	4.5
HOSP3080	Entertainment Management	4.5
MRKT3011	Direct Marketing	4.5
SEE2020	Event Management	4.5
SEE3040	Special Event Management:	
	Ceremony and Protocol	4.5
SEE3045	Media Relations	4.5

13.5

#### **ROOMS DIVISION MANAGEMENT**

**Total Credits** 

COURSES	CRI	EDITS
	Hotel Property Operations	4.5
	Revenue Management Developing and Managing a	4.5
	Small Hospitality Lodging Property	4.5
Total Credi	its	13.5

#### **SPORTS MANAGEMENT**

COURSES	CRI	EDITS
LIT3040	Sports in Literature	4.5
REC2015	Leadership in	
	Recreation/Leisure Settings	4.5
SEE3020	Professional Sports Management	4.5
Total Cred	its	13.5

### **COLLEGE OF BUSINESS**

#### **ACCOUNTING**

Choose from the following courses to total 13.5 credits.

COURSES	CREDITS
ACCT2011 Federal Taxes I	4.5
ACCT3030 Not-for-Profit Accounting	4.5
ACCT3045 Internal Auditing	4.5
ACCT4050 International Accounting	4.5
ECON3040 Money & Banking	4.5
Total Credits	13.5

**NOTE:** Accounting majors are not eligible to take the Accounting Concentration.

#### **FINANCIAL SERVICES MANAGEMENT**

Choose from the following courses to total 13.5 credits.

COURSES		CREDITS
	Credit Management Bank Management Insurance	4.5 4.5 9.0
Total Cred	its	13.5

### **HUMAN RESOURCES MANAGEMENT**

Choose from the following courses to total 13.5 credits.

COURSES		CREDITS
MGMT3050	Compensation & Benefits	
	Management	4.5
MGMT3060	Human Resources Training	
	& Development	4.5
MGMT4040	Contemporary Management	4.5
MGMT4070	Human Resources Managemer	nt
	Strategy	4.5
Total Credi	ts	13.5

#### **OPERATIONS MANAGEMENT**

COURSES	CR	EDITS
MGMT2030	Service and Production Operations	
	Management	4.5
MGMT2040	Purchasing and Supply Chain	
	Management	4.5
MGMT4050	Operations Management Strategy	4.5
Total Credi	ts	13.5

## Technical Standards

#### **COLLEGE OF CULINARY ARTS**

To participate in any program in the College of Culinary Arts, each student, with or without reasonable accommodations, must be able to safely and effectively

- communicate in person with co-workers and guests
- attend and participate in laboratory and production classes of up to six hours in length
- lift and transport food and other culinary product, equipment, small wares and utensils
- lift and transport trays with hot and cold plated foods, small wares, and other items, and serve and clear tables where guests are seated
- pour and serve liquids and beverages, including hot liquids
- use knives and other commercial cooking utensils
- operate commercial cooking and food service equipment
- maneuver in professional or commercial kitchens, dining rooms and related facilities
- test and evaluate the taste, appearance, texture and aroma of food and beverage products
- use commercial cleaning and sanitizing equipment and materials

The foregoing technical standards are essential to all programs of instruction in the College of Culinary Arts and also reflect industry requirements and standards.

#### THE HOSPITALITY COLLEGE

#### Sports/Entertainment/Event Management

To participate in these programs, each student, with or without reasonable accommodations, must be able to safely and effectively

- communicate with fellow workers and customers in person and by telephone
- input data into and retrieve data from a computer
- lift, transport, and use program-related equipment and apparatus, including, where applicable, sporting, gaming, and recreational equipment, or convention services apparatus such as furniture, displays, and drapage

#### **Travel/Tourism Management**

To participate in this program, each student, with or without reasonable accommodations, must be able to safely and effectively

- communicate with fellow workers and customers in person and by telephone
- input data into and retrieve data from a computer
- travel by standard commercial carriers, including airlines
- handle luggage, ground transportation, and hotel accommodations, and access tour sites with available on-site accommodations

#### All Other Hospitality Programs

To participate in these programs, each student, with or without reasonable accommodations, must be able to safely and effectively

- communicate with fellow workers, guests and customers in person and by telephone
- attend and participate in both day and night shift (including third shift) classes
- input data into and retrieve data from a computer
- lift, transport and set up moveable hotel furniture, serving equipment and cleaning equipment, and safely and effectively operate or use such items in the preparation, utilization and maintenance of hotel or institutional facilities
- attend and participate in laboratory and food production classes of up to six hours in length
- lift and transport food and other culinary product, equipment, small wares, and utensils
- lift and transport trays with hot and cold plated foods, small wares and other items, and serve and clear tables where guests are seated
- pour and serve liquids and beverages, including hot liquids
- use knives and other commercial cooking utensils
- operate commercial cooking and food service equipment
- maneuver in professional or commercial kitchens, dining rooms and related facilities
- test and evaluate the taste, appearance, texture and aroma of food and beverage products
- perform commercial or institutional housekeeping tasks (such as bedmaking) and use commercial cleaning and sanitizing equipment and materials

The foregoing technical standards are essential to the programs of instruction in The Hospitality College and also reflect industry requirements and standards.

# Course Descriptions

#### **GUIDE TO THE ALPHA-NUMERIC** COURSE NUMBERING SYSTEM

Alphabetic

Code Discipline

Alan Shawn Feinstein Graduate School

Event Leadership Graduate Studies TOUR Tourism Planning

**Career Development** 

Career Management

Center for Education (Providence Campus)

Education

College of Business

ACCT Accounting

**ADVC** Advertising Communications

BUS **Business ECON Economics ENTR** Entrepreneurship

EQN Equine

**FISV** Financial Services Management

**IBUS** International Business

LAW Law

MGMT Management **MRKT** Marketing RTL Retail Secretarial SEC

College of Culinary Arts

Baking & Pastry Arts CUL Culinary Arts NUTR **Culinary Nutrition** 

The Hospitality College

Food Service Management **HOSP** Hospitality Management IHTV International Hotel & Tourism REC Recreation/Leisure Studies

SFF Sports/Entertainment/Event Management

**THRP** Therapeutic Recreation

Travel/Tourism

School of Arts & Sciences

ΔRT Δrt **FNG** English

ESL English Language Institute

French **FRFN** GER German HIST History

ΙFΔD Leadership Studies

LIT Literature MATH Mathematics PHII Philosophy PSCI Political Science **PSYC** Psychology RFI Religion **RSCH** Research SCL Science

Sociology SPAN Spanish SVI Service Learning Alphabetic

Code Discipline (continued)

School of Education (Denver Campus)

Consumer and Family Studies

**EDUC** Education

School of Technology

Computerized Drafting **CGRA** Computer Graphics CSIS Computer Science FNGN Engineering

FIT Foundations in Technology ITEC Information Technology

SCI Science

TECX Technology Experiential Education

**Other** 

ABRD Academic International Programs

**PHYS** Physical Education **PSKL** Performance Skill Test

Numeric Values

1000-1999

2000-3999

4000-4999

Non-credit and/or institutional 0001-0999

> credit courses Introductory courses Intermediate courses Advanced courses

5000-6999 Graduate courses 7000-9999 Doctoral courses

First Digit

1 Freshman level

2 Sophomore level

3 Junior level

Senior level

5-6 Graduate level

7-9 Doctoral level

Miscellaneous

Н

CS Denotes a career sampler course

Denotes a general studies course outside of

the School of Arts & Sciences Denotes an honors course

HΩ Denotes an honors-option course

Denotes a course in which performance

transcript skills are measured SL Denotes a possible service learning module

WI Denotes a writing-intensive course

SOC

## Career Development

#### CAREER MANAGEMENT

#### **CAROOO5 CAREER PLANNING**

This course teaches students to develop and implement career planning strategies, job search techniques and skill development necessary for initial employment. Students learn how to research and discover the benefits of experiential learning like internships and cooperative education as well as community service opportunities. The values of continued education, leadership and personal financial management are also discussed. Prerequisite: CAR1003. Ouarter Credit Hours 0.5

#### **CAR0010 CAREER MANAGEMENT CAPSTONE**

This course expands on the issues covered in CAR0005 and allows students to create a three-year career plan. It provides an in-depth description of the Career Development and Alumni Relations offices as well as the personal benefits of using such services. Students learn how to evaluate and compare multiple job offers to find the most suitable company for which to work. Students also learn techniques to be successful in their careers and at their individual employments. Other topics include personal financial management strategies and graduate school. Prerequisite: CAR0005. Ouarter Credit Hours 1.0

#### CAR1003 INTRODUCTION TO CAREER MANAGEMENT

This course teaches students how to manage their own careers through a mastery of career planning, employment search techniques and skills verification. Emphasis is placed on establishing individual career goals, developing self-marketing documents and building credentials in 10 major success categories. Students learn how to effectively market themselves and use their Career Passport System throughout their entire career. (PT)

Quarter Credit Hours 1.5

## College of Business

#### **ACCOUNTING**

## ACCT1001 PRINCIPLES OF ACCOUNTING I AND LAB

Accounting I is designed to acquaint students with the nature and purpose of accounting, and the accounting cycle, including preparation of financial statements, accounting systems design as they pertain to specialized journals, cash, accounts receivables and inventories. Quarter Credit Hours 5.5

### ACCT1002 PRINCIPLES OF ACCOUNTING II AND LAB

Students are exposed to basic accounting procedures in the areas of fixed assets, partnerships, corporations, payroll, systems and controls, accounting principles and preparation of the statement of cash flows. Prerequisite: ACCT1001 or ACCT1011 or ACCT1021. Ouarter Credit Hours 5.5

#### **ACCT1005 THE ACCOUNTING FIELD**

This introductory course provides an overview of the accounting field including its history and evolution. Emphasis is placed on national and international

regulatory groups, government agencies, accounting organizations and professional certifications. Legal and ethical requirements are presented. The components of an annual report, accounting information systems and business organizational structures of for-profit and not-for-profit organizations are discussed.

Ouarter Credit Hours 4.5

#### ACCT1011 HOSPITALITY ACCOUNTING I AND LAB

This course is designed to combine the concepts of accounting theory and practice with the specialized requirements of the hospitality industry. The course introduces the nature and purpose of accounting, the double-entry system, hospitality accounting documents and special journals, adjusting entries, the worksheet, financial statements and the year-end closing process. The student will learn the complete accounting cycle for a proprietorship and corporation form of business using either a periodic or perpetual inventory accounting system.

Ouarter Credit Hours 5.5

#### ACCT1012 HOSPITALITY ACCOUNTING II AND LAB

This course is based on the Uniform System of Accounts as approved by the American Hotel & Motel Association. Comprehensive coverage is given to revenue and expense accounting, the periodic inventory method, preparation of departmental and corporate financial statements for a hotel, ratio analysis, accounting for intangible assets, and selective topics in property and equipment accounting and hospitality payroll. Prerequisite: ACCT1001 or ACCT1011 or ACCT1021.

Quarter Credit Hours 5.5

#### ACCT1021 BUSINESS ACCOUNTING I AND LAB

The purpose of this course is to provide the student with an understanding of the processing of financial data with an emphasis on concepts rather than procedures. Accounting is presented with a focus in its business context, integrating ratios and financial statements to enhance the understanding of how the information is used as a tool for decision making in the business world.

Ouarter Credit Hours 5.5

#### ACCT1022 BUSINESS ACCOUNTING II AND LAB

The purpose of this course is to provide the student with an understanding of accounting for assets, liabilities and equity necessary in running a business and evaluating its operating results and financial condition employing various analytical methods and ratios. Prerequisite: ACCT1001 or ACCT1011 or ACCT1021. Ouarter Credit Hours 5.5

#### **ACCT2011 FEDERAL TAXES I**

A study is made of federal tax laws and treasury regulations and their application to the income of individuals. Practice is given in the preparation of the tax returns, supplemental forms, and schedules required to be filed by individuals. Prerequisite: ACCT1002 or ACCT1012 or ACCT1022. (PT) Ouarter Credit Hours 4.5

#### ACCT2021 INTERMEDIATE ACCOUNTING I

This course provides an introduction to financial accounting basic theory, practice and developmental framework. Students will be exposed to certain assets such as cash, accounts receivable and inventories. Attention will be given to their valuation and impact on periodic net income and financial position. Prerequisite: ACCT1002. (PT) Ouarter Credit Hours 4.5

#### ACCT2022 INTERMEDIATE ACCOUNTING II

This course is a continuation of Intermediate Accounting I. Students will be exposed to the remaining asset groups including non-current operating assets and long-term investments. Coverage also includes the entire spectrum of liabilities and stockholders equity. Prerequisite: ACCT2021. (WI)

Quarter Credit Hours 4.5

#### ACCT2023 INTERMEDIATE ACCOUNTING III

This course serves as a continuation of Intermediate Accounting II. Special topics are studied such as accounting for earnings per share, income taxes, leases, pensions and the statement of cash flows. Prerequisite: ACCT2022. (PT)

Quarter Credit Hours 4.5

#### ACCT2031 COST ACCOUNTING I

This course provides an introduction to accounting in a manufacturing business. The traditional job and process costing procedures are studied, along with the non-traditional backflush costing. Other typical areas that are studied include cost behavior analysis and problems associated with manufacturing costs. Prerequisite: ACCT1002 or ACCT1012 or ACCT1022. (PT) Ouarter Credit Hours 4.5

#### **ACCT3012 FEDERAL TAXES II**

This course involves the study of federal tax laws pertaining to partnerships and corporations. Topics include the preparation of tax returns involving special problems, such as those associated with corporate reorganizations, personal holding companies and net operating losses. Prerequisite: ACCT2011. Quarter Credit Hours 4.5

#### **ACCT3020 MANAGERIAL FINANCE**

The procedures and practices that successful managers use to prepare financial plans and forecasts, manage their finances, and evaluate their financial performance are examined in this course. Topics include budgeting, cash flows, and financial statement analysis. This course is not available to accounting majors. Prerequisites: ACCT1002 or ACCT1022, FIT1020 or FIT1030. Ouarter Credit Hours 4.5

#### ACCT3023 MANAGERIAL ACCOUNTING

Designed for business students, this course focuses on the informational needs of internal users of financial information such as company officers, company executives, human resource managers, marketing managers, program directors and production operation managers. Emphasis is placed on acquiring and analyzing the financial and nonfinancial information that is needed by these users to plan, direct and control the business. This course is not available to accounting majors. Prerequisites: ACCT1002 or ACCT1022, MGMT1001. Ouarter Credit Hours 4.5

### ACCT3025 HOSPITALITY FINANCIAL MANAGEMENT AND LAB

This course presents how accounting information is used by management to analyze and measure the efficiency and profitability of a hospitality business. The course emphasizes the managerial uses of accounting data in decision making, preparation of budgets and variance analysis, relevant cost analysis, regression analysis and cost-volume-profit relationships. Prerequisite: ACCT1002 or ACCT1012. Ouarter Credit Hours 5.5

#### ACCT3030 NOT-FOR-PROFIT ACCOUNTING

This course introduces students to the accounting procedures of local and state governments. It also introduces students to the accounting standards of organizations that exist and operate for purposes other than to provide goods and services at a profit. The preparation of Federal Form 990 is also studied. Prerequisite: ACCT2023. Ouarter Credit Hours 4.5

#### ACCT3032 COST ACCOUNTING II

This course focuses on a study of more advanced problems encountered in a manufacturing business. Topics covered include the use of a standard cost system, variance analysis, absorption versus direct costing, break-even analysis and material and labor related problems. Prerequisite: ACCT2031. (PT) Ouarter Credit Hours 4.5

#### ACCT3040 AUDITING

This course is designed to acquaint the student with methods of verification, analysis and interpretation of generally accepted auditing procedures. The mechanics of planning and implementing an audit and the preparation of audits are studied. Prerequisite: ACCT2023. (WI) Ouarter Credit Hours 4.5

#### **ACCT3045 INTERNAL AUDITING**

The internal audit function of the modern organization is the subject of this course, with a concentration on the nature of operational auditing, its objectives, procedures and standards. Attention is given to the analysis of the various administrative and accounting controls on which management depends for efficiency and effectiveness of operations. Prerequisite: ACCT3040. Ouarter Credit Hours 4.5

#### **ACCT3050 ADVANCED ACCOUNTING**

Advanced Accounting is designed to provide the student with a sound foundation in partnership accounting and consolidated financial statements. Prerequisite: ACCT2023. (PT) Ouarter Credit Hours 4.5

#### **ACCT3070 ACCOUNTING FOR MUTUAL FUNDS**

This course examines the role of the accounting agent/investment accountant for a mutual fund. Students will learn about the regulatory environment in which mutual funds operate and the role of the SEC while gaining an understanding of the types of transactions handled by a mutual fund accountant and how they affect the daily determination of a fund's Net Asset Value. Selected topics include equity transactions, bond transactions, portfolio appreciation and depreciation, income, factors and yields, daily income and expense accruals, capital stock and distributions. Students will see the relationship between equity, bond, and money market funds and they will also study tax matters relative to mutual funds. Prerequisites: ACCT1002 or ACCT1022, FIT1020. Ouarter Credit Hours 4.5

#### **ACCT3075 FINANCIAL MANAGEMENT**

Financial management is designed to acquaint the student with the basic tools required to perform financial analysis and planning, working capital management and capital budgeting in a business environment. Prerequisite: ACCT1002 or ACCT1022. Quarter Credit Hours 4.5

## ACCT3080 FRAUD EXAMINATION: THEORY AND PRACTICE

The accounting and legal concepts along with the procedures that are necessary to accomplish fraud detection, fraud investigation, and fraud prevention duties are studied in this course. Students will learn how to analyze allegations of fraud and how to utilize accounting and investigative skills during a fraud investigation. The development of computerized applications will be used to assist in case analysis. Expert witness testimony is also discussed along with a review of the variety of ways of communicating findings. Prerequisites: ACCT1002 or ACCT1022, FIT1020. Ouarter Credit Hours 4.5

#### ACCT4050 INTERNATIONAL ACCOUNTING

Accounting for and reporting upon the financial aspects of a multinational corporation are addressed in this course. Topics include foreign currency transactions, foreign currency translation (FASB 52), and accounting policies and practices of countries other than the United States. Prerequisite: ACCT2023. Ouarter Credit Hours 4.5

#### ACCT4060 ACCOUNTING SEMINAR

This course is delivered in a seminar format and serves as the capstone course for seniors majoring in Accounting. Using knowledge obtained through previous accounting coursework, students analyze and report on contemporary issues in accounting and auditing. Computer software is used extensively throughout the course. Prerequisites: ACCT3050, senior status. Quarter Credit Hours 4.5

#### **ACCT4089 ACCOUNTING CAREER FOCUS**

Accounting majors complete experiential education requirements via co-op or summer work abroad program. These options can include individual or group work as part of an ongoing business operation. Quarter Credit Hours 13.5

#### ADVERTISING COMMUNICATIONS

#### ADVC1010 MARKETING COMMUNICATIONS I

This course covers the role of marketing communications in the overall marketing process. Emphasis is placed on the integration of advertising, sales promotion, public relations, direct marketing, personal selling and interactive marketing in the creation of effective communication campaigns. Topics include agency/client relationships, communication theory and the creative process. Prerequisite: MRKT1001 or HOSP3050. (PT) Ouarter Credit Hours 4.5

#### ADVC1011 MARKETING COMMUNICATIONS II

This course focuses on the process of media analysis, selection and purchase in marketing communications planning. Students learn to combine and coordinate appropriate media choices across multiple communication options. Topics include agency/media relations, added value promotions, ratings and audience measurement, and emerging media categories. Pererequisite: ADVC1010. (PT) Ouarter Credit Hours 4.5

#### **BUSINESS**

### BUS3191 DIRECTED WORK EXPERIENCE I

The course is a classroom and externship/internship learning approach to general management studies involving human resources, marketing, operations/production and finance/accounting relative to the performance excellence process. Students get an overview of the modern quality movement and the Malcolm Baldrige National Quality Award criteria for Performance Excellence. Additional topics introduced include international organizational behavior, new decision-making methodology for business environmentsspecifically for industries—culture and protocol, regionally focused topics, and comparative economic studies. Emphasis is placed on analysis of organizational processes in general business management or the four main functional areas—marketing, operations/production, human resources, finance/accounting-or students may choose a concentrated focus in one area. Prerequisite: 2.75 GPA, 90 credit hours completed. Ouarter Credit Hours 4.5

## BUS3291 DIRECTED WORK EXPERIENCE I (B MODULE)

This course builds on the concepts introduced in BU3A91. Emphasis is again placed on analysis of the organizational processes in general business management or the four main functional areas—marketing, operations/production, human resources, finance/accounting—or students may choose a concentrated focus in one area. Additional topics are incorporated into the program to round out student comprehension and to interface with other disciplines such as international organizational behavior, new decision-making methodology for business environments—specifically for industries—culture and protocol, regionally focused topics, and comparative economic studies. Prerequisites: 2.75 GPA, BUS3191. Ouarter Credit Hours 4.5

## BUS3391 DIRECTED WORK EXPERIENCE I (C MODULE)

This course continues the externship/internship learning from BU3B91. It provides students with additional exposure to general management studies involving human resources, marketing, operations/production and finance/accounting relative to the performance excellence process. Emphasis is placed on analysis of organizational processes in either general business management or the four main functional areas, marketing, operations/production, human resources, finance/accounting or a concentrated focus in one area. Additional topics are incorporated into the program to round out student comprehension and to interface with other disciplines such as international organizational behavior, new decision-making methodology for business environments, specifically for industries, culture and protocol, regionally focused topics, and comparative economic studies. Prerequisites: 2.75 GPA, BUS3291.

Quarter Credit Hours 4.5

#### **BU3092 DIRECTED WORK EXPERIENCE II**

The directed work experience provides an opportunity for the application of acquired skills and knowledge in a supervised, unpaid industry setting. The focus of these experiences will revolve around a specific industry-based or a functional area-based project. Prerequisite: Permission of department chair.

Ouarter Credit Hours 9.0

#### **BU3098 DIRECTED WORK EXPERIENCE III**

The directed work experience provides an opportunity for the application of acquired skills and knowledge in a supervised, unpaid industry setting. The focus of these experiences will revolve around a specific industry-based or a functional area-based project. Prerequisite: Permission of department chair.

Quarter Credit Hours 13.5

#### **BUS4089 EXPERIENTIAL EDUCATION**

This course refers to the many choices that students have to experience the world of business firsthand. Generally students may use credits allocated to this course to satisfy requirements of co-ops, terms abroad, internships or practicum. Counseling with an academic advisor is suggested before considering this course. Prerequisite: Permission of academic advisor. Ouarter Credit Hours 13.5

#### **COOPERATIVE EDUCATION**

#### Со-ор

Eligible students may apply for a Selective Career Cooperative Education assignment. These paid cooperative education assignments allow students to gain academic credit for an invaluable work experience within their chosen profession. Upon completion of this term-long course, students will have a more global understanding of the demands and expectations of business and industry.

To be eligible to apply for the domestic co-op program, students must: 1) maintain a cumulative grade point average of 2.75 during the entire pre-program application process, 2) maintain a clean record of behavior as defined by the Student Code of Conduct, 3) have completed 130 credits of coursework, 4) have appropriate elective or practicum credit available in their degree audits, and 5) have the sponsorship of a faculty advisor.

In addition to the traditional eligibility requirements, students desiring placement outside of the United States must maintain a 3.25 GPA.

Quarter Credit Hours (in parentheses):

BUS4093 Business Career Co-op (4.5) BUS4096 Business Career Co-op (9.0) BUS4099 Business Career Co-op (13.5)

IBUS4079 International Business Career Co-op (13.5)

#### **ECONOMICS**

#### **ECON1001 MACROECONOMICS**

This course is designated as the first of two courses serving as an introduction to economics. It is a survey course covering the foundations of economics and focusing on macroeconomic concepts and issues such as the features and goals of capitalism, the market system, national income, business cycles, macroeconomic theories, and monetary and fiscal policy. (GS) Quarter Credit Hours 4.5

#### **ECON1901 HONORS ECONOMICS**

This course is designed to provide an overview of both macroeconomics and microeconomic concepts. Topics such as the economizing problem, the household, business, and government sectors, the national income, banking systems, and current macroeconomic problems are examined. Course content also analyzes

product and resource markets, costs of production and market models, and international economic issues. (GS) Ouarter Credit Hours 4.5

#### **ECON2002 MICROECONOMICS**

This course consists of microeconomic principles and issues. Course content examines and analyzes both the product and resource markets with emphasis on demand, supply and elasticities. In addition, the costs of production and the basic market models of firms' short run and long run operations are discussed. Other topics covered include various current domestic microeconomic problems, as well as international economic issues such as international trade and foreign exchange. Prerequisite: ECON1001. (GS) Ouarter Credit Hours 4.5

#### **ECON3040 MONEY & BANKING**

The purpose of this course is to provide the student with a knowledge of the nature and functions of money and credit and how the banking system operates to regulate and control money and financial institutions. Prerequisite: ECON1001 or ECON1901.

Quarter Credit Hours 4.5

#### FINANCIAL SERVICES MANAGEMENT

#### **FISV2010 FINANCE**

This course is designed to cover the financial management of the business entity and the role of the financial manager in creating value. Major topics include financial statement analysis, risk and return, time value of money, capital budgeting, cost of capital, business valuation, capital structure policy and the evaluation of alternative forms of financing. This course is not available to accounting majors. Prerequisite: ACCT1001 or ACCT1011 or ACCT1021. (PT) Ouarter Credit Hours 4.5

#### **FISV3010 CREDIT MANAGEMENT**

This course examines the role of credit and analyzes its impact on the economic and social environments. Both consumer credit and business credit are studied in-depth, with emphasis placed on sources and uses of credit, credit reporting and credit analysis. Prerequisite: ACCT1001 or ACCT1021.

Quarter Credit Hours 4.5

#### **FISV4010 BANK MANAGEMENT**

This course examines the banking industry from the perspective of both a bank customer and a bank manager. Focus is on policies developed and procedures used to make decisions on providing loans to businesses and consumers. Additional topics addressed include risk management, interstate banking, technological advancements and the regulatory environment. Prerequisite: ECON3040.

# Quarter Credit Hours 4.5 FISV4020 INSURANCE

This course is based on the belief that the study of insurance, a major tool in risk management, should be preceded by an understanding of procedures and concepts of risk management. The balanced treatment of both risk management and insurance provides a broad introduction to the field. Students learn risk identification, analysis, measurement, control and financing, and study insurance markets, functions, coverage and benefits. Prerequisite: ACCT1002 or ACCT1012 or ACCT1022.

Quarter Credit Hours 4.5

#### INTERNATIONAL BUSINESS

#### **IBUS1001 FOUNDATIONS OF BUSINESS**

This course introduces students to international business by exploring a broad spectrum of business activities. The course focuses on the multiple environments which effective international managers must understand. The course surveys issues in marketing, human resources management, production and operations in the global environment.

Ouarter Credit Hours 4.5

#### **IBUS2002 INTERNATIONAL BUSINESS**

This course's goal is to provide structured approaches for analyzing the rapidly evolving field of international business. The nature of international business, the international monetary system, the foreign environment, and strategies of how management can deal with environmental forces are some of the main topics. Selected case studies should encourage students to evaluate and discuss courses of action taken by companies and industries in the global marketplace. Theoretical foundations to international business and real world scenarios prepare students to operate more effectively in the changing global business environment. Prerequisite: IBUS1001 or MGMT1001 or MGMT2120. (PT) Ouarter Credit Hours 4.5

#### IBUS2040 INTERNATIONAL CULTURE AND PROTOCOL

Cultural diversity is a business reality today. The ability to build bridges between people from different countries and with different ethnic backgrounds is as important as any other business function. This course will focus on cultural diversity and will provide students with knowledge of international cultures and protocol, the building blocks of success in doing business internationally. Prerequisite: ECON1001 or ECON1901. (PT) (WI) Ouarter Credit Hours 4.5

#### IBUS4020 SWAP INTERNATIONAL SEMINAR

This upper-level management course examines the concept of quality and tactical approaches to manage quality improvement efforts in organizations. Topics covered include environmental analysis, objective setting, positioning and implementation of these approaches. This course is limited to students enrolled in the SWAP program. Prerequisite: Sophomore status. Quarter Credit Hours 4.5

#### **IBUS4099 INTERNATIONAL BUSINESS EXPERIENCE**

This course is spent traveling and studying on a continent other than the United States. During the term students engage in pre-departure course work before embarking on a three-to-four week immersion into a number of foreign business settings and cultural markets. Faculty with in-depth knowledge of international regions guide students through a rigorous, intense study and travel experience to increase students' global awareness and cross-cultural perceptions as they relate to international business affairs. Upon arrival at their international destination, students study a variety of different businesses, both and local and international, under the supervision of the experienced faculty members.

Eligible students are expected to apply for Summer Term Abroad (ABRD4089), Co-op (BUS4089) or Summer Work Abroad Program (IBUS4020, BUS4086). Those not qualified will take three additional career electives from the College of Business or the School of Technology, one of which must be an International Business course. Ouarter Credit Hours 13.5

#### **LEGAL STUDIES**

#### LAW2001 THE LEGAL ENVIRONMENT OF BUSINESS I

This course provides an overview of the legal, regulatory and ethical environment in which business decisions must be made. The course exposes the student to a variety of legal topics: basic concepts, such as court procedures, contracts and torts, are followed by a selection of more advanced related fields which may include sales, intellectual property, real property law, constitutional law and alternate dispute resolution. Attention will be paid to both the letter of the law and its practical effect on business decision making and managerial policy. This course relies on, and develops, the student's ability to read and reason critically. Ouarter Credit Hours 4.5

#### LAW2010 HOSPITALITY LAW

This is an introductory course with emphasis placed on hotel and restaurant issues. Topics include: sources of law, court systems, jurisdiction, contracts, negligence, the innkeeper-guest relationship, and liability arising from the service of food and alcoholic beverages. Quarter Credit Hours 4.5

#### LAW3002 THE LEGAL ENVIRONMENT OF BUSINESS II

This course is a continuation of LAW2001, The Legal Environment of Business I. The student is exposed to the laws governing the internal organization and relationships within a business, the laws governing relationships between a business entity and its clientele, and the laws governing relationships between a business and its employers. Attention will be paid to both the letter of the law and its practical effect on business decision making and managerial policy. This course relies on, and develops, the student's ability to read and reason critically. Prerequisite: LAW2001 or LAW2010. Ouarter Credit Hours 4.5

#### **MANAGEMENT**

#### MGMT1001 PRINCIPLES OF MANAGEMENT

This course is a general survey of management that focuses on planning, organizing and controlling. At the end of this course, the student should demonstrate an awareness and insight into the various aspects of management. Ouarter Credit Hours 4.5

#### MGMT2001 HUMAN RESOURCE MANAGEMENT

This course is the study of personnel management in organizations. The student learns basic functions of procuring, developing, maintaining and utilizing a labor force to meet the entry-level requirements for employment in personnel work. The course supplies students with an understanding of the personnel department. Prerequisite: MGMT1001. (PT) (SL) (WI) Ouarter Credit Hours 4.5

#### MGMT2020 ORGANIZATIONAL BEHAVIOR

This course surveys organizational theory. Focus is on individual and team behavior with an emphasis on developing team-building skills. Additional topics include: structure, size, technology, power relationships, and how organizations survive, decline, grow and change. Ouarter Credit Hours 4.5

## MGMT2030 SERVICE AND PRODUCTION OPERATIONS MANAGEMENT

This course acquaints students with the fundamentals of operations management in both goods and services industries. The course recognizes the changing face

of operations, from an internally-focused supportive function to a strategic part of the enterprise value chain. The course explores five major areas: process analysis, total quality management, alternative production systems, supply chain management, and new product development. Prerequisite: ENTR1001 or MGMT1001. (PT)

Quarter Credit Hours 4.5

### MGMT2040 PURCHASING AND SUPPLY CHAIN MANAGEMENT

This course examines the dynamic field of production and the management of the entire supply chain. Major areas of study include purchasing's role in the organization, global sourcing, new models for supplier involvement and management, and new product development. The role of purchasing and total quality management is a pervasive theme throughout the course. Students are exposed to the theoretical and practical issues to prepare them for the National Association of Purchasing Managers (NAPM) certification exam. Prerequisite: ENTR1001 or MGMT1001. (PT) Quarter Credit Hours 4.5

#### MGMT3030 MANAGERIAL TECHNOLOGY

This course surveys the relationship of technology to the managerial process. Topics include computer and communications systems, information systems, decision support systems and expert systems. The students will be required to show their understanding of these technologies. Students will also be exposed to typical approaches and managerial practices through demonstrations, case studies, simulations and hands-on exercises. Prerequisite: ENTR1001 or MGMT1001. Quarter Credit Hours 4.5

#### MGMT3040 PROCESS AND QUALITY MANAGEMENT

The course thoroughly examines the concept of quality and the tactical approaches used to manage quality improvement efforts in organizations. Students are exposed to theoretical and practical issues to prepare them for quality process management. Prerequisites: MGMT2030, MATH2001. (PT) Quarter Credit Hours 4.5

### MGMT3050 COMPENSATION AND BENEFIT MANAGEMENT

This course studies all aspects of compensation. Topics include the pay model, determining consistency, job analysis, skill-based structures, external competitiveness, designing pay levels, pay for performance, performance appraisals, employee benefits and the government's regulatory role. Linkage of compensation strategies to recruiting is also investigated.

Prerequisite: MGMT2001. (PT) Quarter Credit Hours 4.5

## MGMT3060 HUMAN RESOURCES TRAINING & DEVELOPMENT

This course exposes students to training and development in a global, competitive environment. The course covers how to use employee talents effectively through new work designs (such as work teams), new technologies (such as computer-assisted manufacturing systems), and the latest "hot topics" in the training area.

Prerequisite: MGMT2001. (PT) Quarter Credit Hours 4.5

#### MGMT4001 PROCESS PLANNING AND CONTROL

This course offers a quantitative approach to management problems which enables students to "get their feet wet" in

the disciplines of quantitative methods used to improve organizational performance. Prerequisite: MATH2001. (PT) Ouarter Credit Hours 4.5

#### MGMT4020 STRATEGIC MANAGEMENT

This is the first of the two course, College of Business capstone series designed for graduating seniors in the Accounting, Management and Marketing departments. The course deals with environmental analysis, strategy formulation, strategy implementation and evaluation and control, all with an enterprise view of the firm. Students learn via team projects and case studies. It is recommended that students complete all Related Professional Studies courses before attempting this capstone series course. Prerequisite: ACCT3020. (PT) Ouarter Credit Hours 4.5

#### MGMT4030 SENIOR MANAGEMENT SEMINAR

This final, College of Business capstone series course sharpens analytical skills and decision making, polishes business communications, and enhances teamwork abilities. The course is designed as a seminar in the truest sense, as the onus for success rests heavily on the student. It is recommended that students complete all Related Professional Studies courses before attempting this capstone series course. Prerequisite: MGMT4020. (PT) Ouarter Credit Hours 4.5

#### MGMT4040 CONTEMPORARY MANAGEMENT

This advanced course applies both behavioral science and management techniques to foster and increase productivity, quality and job satisfaction. Practical skill exercises, case studies and site visits enhance learning. Contemporary Management intentionally does not duplicate the theoretical and conceptual background contained in earlier courses, such as MGMT2020. Prerequisite: Senior status. (PT) Ouarter Credit Hours 4.5

#### MGMT4050 OPERATIONS MANAGEMENT STRATEGY

This course examines the operations function as an organization's source for sustainable, competitive advantage. The concept of operations is viewed from the perspective of the firm's entire value chain. Particular attention is devoted to evolving organizational forms. The impact of technology and domain choice on operations is examined in significant depth. Prerequisites: MGMT2030, MGMT4020. Quarter Credit Hours 4.5

## MGMT4070 HUMAN RESOURCES MANAGEMENT STRATEGY

This course examines the human resources function as an organization's source for sustainable, competitive advantage. Case studies, team exercises, game strategies and other human resource strategic problems demonstrate the importance of the formulation, implementation and evaluation of a management decision. Prerequisites: MGMT2001, MGMT4020, senior status. Ouarter Credit Hours 4.5

#### MGMT4089 MANAGEMENT CAREER FOCUS

Management majors complete experiential education requirements via co-op or summer work abroad program. These options can include individual or group work as part of an ongoing business operation.

Quarter Credit Hours 13.5

#### MRKT1001 PRINCIPLES OF MARKETING

This introductory course presents the basic principles and practices of marketing. Topics include marketing orientation, external environments, ethical codes of conduct, and the importance of marketing to the business firm, our world economy and global culture. Case studies, field projects, a marketing simulation and using the Internet as a business and professional resource are utilized in the delivery of this course. An emphasis is placed on marketing strategy; image and branding, target markets, product, price, distribution and promotion. (WI) Quarter Credit Hours 4.5

#### MRKT1002 CONSUMER BEHAVIOR

The purpose of this course is to introduce the student to the various facets of consumer behavior, including the decision making process, problems, needs and goals, the consumer's search for information, and the evaluation of the purchase decision. Prerequisite: HOSP3050 or MRKT1001. (WI) Quarter Credit Hours 4.5

#### MRKT1011 PRINCIPLES OF PROFESSIONAL SELLING

This course is a hybrid of theory and training. Students learn about buying processes and personalities, and how to target, prospect, approach and interview customers in order to determine unmet needs and potential opportunities. Consultative selling replaces the outdated transactional approach to selling. Students learn through role-plays and skills-based training to build relationships with customers and other business partners in a relationship-oriented world. (PT) Ouarter Credit Hours 4.5

#### MRKT2020 BUSINESS TO BUSINESS MARKETING

The course is a study of business-to-business marketing, marketing of services and channels of distribution required for all buying and selling processes. This course compares and contrasts the institutional, economic and behavioral aspects of business. Prerequisite: HOSP3050 or MRKT1001.

Quarter Credit Hours 4.5

#### MRKT2050 QUALITATIVE RESEARCH

The course provides a broad overview of qualitative market research methods. Covering such exploratory techniques as focus groups, in-depth interviews and observations, this course familiarizes students with the appropriate uses and limitations of qualitative market research. Students use qualitative market research techniques to gain preliminary insight into decision-making problems and opportunities. Prerequisite: MRKT1001. (WI) Ouarter Credit Hours 4.5

#### MRKT3005 BRAND MARKETING

This course examines the role of a brand as an asset to an organization and the advantages of creating strong brands. Emphasis is placed on the creation, measurement and strategic applications of brand equity. Topics covered include choosing brand elements, designing supporting marketing programs, leveraging secondary associations, building brand portfolios, and adjusting brand strategy over time and geographic boundaries. Particular emphasis is placed on the role of promotional mix elements in the communication of brand equity. Prerequisite: HOSP3050 or MRKT1001. Quarter Credit Hours 4.5

#### MRKT3011 DIRECT MARKETING

This course teaches students the elements of direct marketing as an integrated part of a total marketing program. Students learn how newspapers, magazines, telephone, radio, TV, cable, direct mail, catalogs and new electronic media are used in direct marketing programs. Plans, measurement and accountability are covered. Prerequisites: HOSP3050 or MRKT1001, junior status. (WI) Ouarter Credit Hours 4.5

#### MRKT3040 ELECTRONIC COMMERCE

This course focuses on the development and management of electronic marketing strategies through interactive media and on-line channel networks. Emphasis will be placed on three distinct classes of electronic commerce applications: business-to-consumer, business-to-business, and intra-organizational. Prerequisite: HOSP3050 or MRKT1001. (PT)

Quarter Credit Hours 4.5

#### MRKT3055 QUANTITATIVE RESEARCH

This course is a continuation of MRKT2050 and provides an overview of contemporary topics in quantitative research such as competitive intelligence, survey design and scale measurement. Students use current technology and software tools to create, distribute, analyze and interpret qualitative data. Together with MRKT2050, students learn modern market research techniques that are used to make sound business decisions. Prerequisites: MATH2001, MRKT2050, junior status. (WI)

Ouarter Credit Hours 4.5

#### MRKT4001 STRATEGIC MARKETING

Developing and implementing an exciting, cohesive and effective marketing strategy adaptable to a changing business environment is a must for career preparation and meaningful placement in the world of marketing. This capstone course develops skills essential to anticipating and responding to the changing needs of customers and markets in our global economy and culture. It thoroughly explores marketing strategy using a combination of texts, readings, visiting speakers, Internet sites, cases, a marketing simulation and field assignments. Prerequisites: HOSP3050 or MRKT1001, junior status. (PT) Ouarter Credit Hours 4.5

#### MRKT4030 INTERNATIONAL MARKETING

This course deals with various differences in cultural, economic and legal factors as they relate to the marketing process. This is a systematic treatment of marketing on a global scale, extending basic principles into foreign marketing requirements. Prerequisites: HOSP3050 or MRKT1001 and junior status. (PT) Ouarter Credit Hours 4.5

#### MRKT4076 MARKETING EXTERNSHIP

This course provides students with the opportunity to apply basic knowledge in an actual work environment either within or outside the University. Students work for project managers under the guidance of faculty members and meet weekly in classroom seminars. Prerequisite: Senior status.

MRKT4089 MARKETING CAREER FOCUS

Marketing and Marketing Communications majors complete experiential education requirements via co-op or summer work abroad program. These options can include individual or group work as part of an ongoing business operation.

Quarter Credit Hours 13.5

Quarter Credit Hours 9.0

#### RETAIL

#### RTL1005 RETAILING

This course is designed to introduce the student to the field of retailing. Emphasis is placed on the skills necessary to successfully open and operate a retail store in an ever-changing local and national retail environment. Basic principles of retail operations and management styles are incorporated into this course. This course is an important stepping stone towards a position in a retail executive training program. Quarter Credit Hours 4.5

#### RTL1010 TEXTILES

This course is an overview of the production and utilization of fibers, yarns and fabrics. Emphasis is placed on the performance of textiles for specific end uses. (PT) Ouarter Credit Hours 4.5

#### RTL1020 THE BUSINESS OF FASHION

This introductory course is designed to increase students' powers of observation, research and analysis of fashion. Students learn the vocabulary of the field, the structure of the industry, domestic and foreign designers, and historical as well as contemporary influences on fashion. The motivations of dress, theories of fashion adoption and the fashion lifecycle are explored as sources of information to establish fashion statements and forecast fashion trends. Ouarter Credit Hours 4.5

#### RTL1050 VISUAL MERCHANDISING

This course is an overview of the field of visual merchandising. Emphasis is placed on the importance of store image, color and composition, types of displays, and fixtures. Other topics include the use of mannequins, mannequin alternatives, signage and graphics, and floor plans.

Quarter Credit Hours 4.5

#### RTL2063 RETAIL INDUSTRY SEMINAR

This course is offered in three components. One component is devoted to the mathematics of merchandising with its ramifications and effects on profitability and terms of sale. The second component is presented in seminar and case study format where students explore the importance of decision making and its effects at all levels of the retail industry. Students are encouraged to examine personal and professional goals as they visit with local industry guests/hosts. Students are encouraged to network with industry speakers and begin planning career opportunities for the future. The third component is a community service learning experiential component that provides students with an opportunity to use skills acquired in their academic programs while working in local public service. Prerequisite: RTL1005. (PT) (WI)

Prerequisite: RTL1005. (PT) (W Ouarter Credit Hours 4.5

#### RTL2096 RETAIL PRACTICUM

The purpose of this course is to integrate the knowledge students have gained through academic classes with the attitudes and skills needed to apply the theory in the retail environment. A variety of environments are utilized for the retail training. Students train in areas of merchandise buying, sales management, catalog operations and inventory control. University-affiliated sites assist in providing a comparison of operational styles. The Retail Practicum is taken concurrently with RTL2063. Prerequisite: RTL1005. (PT)

Quarter Credit Hours 9.0

#### RTL2099 RETAIL EXTERNSHIP

This course integrates the knowledge students have gained through academic classes with the attitudes and skills needed to apply the theory in the retail environment. Students will gain academic credit, develop professional skills, build a resumé and create portfolio items while serving in a paid or unpaid employment situation. Students will work a minimum of 270 hours per term on a schedule established by the employer, the student and the academic advisor. Prerequisite: RTL1005.

Quarter Credit Hours 9.0

## College of Culinary Arts

#### **BAKING & PASTRY ARTS**

#### **BPA1100 INTRODUCTION TO BREAD & ROLLS**

The student is introduced to the techniques in the preparation of assorted breads: quick breads and yeast-raised laminated doughs (croissants and danish) for the bakeshop. The student will also be introduced to formulation and calculating baker's mathematics, the basic techniques for producing sponges and starters, and straight dough methods. The uses of baking equipment, scaling, shaping techniques, inventory control and sanitation are covered. (HO) Ouarter Credit Hours 7.5

#### **BPA1200 CLASSICAL FRENCH PASTRIES**

The objective of this course is to give the student basic working knowledge for the production of puff pastry, pâté à choux, mousses, custards and creams, with a daily emphasis on plated desserts. (HO) Ouarter Credit Hours 7.5

#### **BPA1300 HOT AND COLD DESSERT PRESENTATIONS**

This dynamic course covers the basic techniques and presentations of traditional American and international desserts. The emphasis will be on pies, tarts, cookies, cheesecakes, ice creams, frozen yogurt, ices, fried desserts, baklava, strudel, fruit crisps and cobblers. The daily presentations of desserts will focus on individual plating and platters with an emphasis placed on modern presentations for restaurants, banquets, hotels and buffets. (HO)

Quarter Credit Hours 7.5

## BPA1400 INTRODUCTION TO CAKE DECORATING AND PETITS FOURS

The course is designed to expose students to the proper procedure for producing cakes. Emphasis will be placed on the numerous different types of cakes and fillings. Time will also be spent on specialty cakes and that so the students are sufficiently cakes and wedding cakes. Petits fours will also be introduced to the students. (HO) Quarter Credit Hours 7.5

## BPA2100 ADVANCED CAKE DECORATING & CLASSICAL FRENCH TORTES

This course covers classical cakes designs as well as contemporary cake decorating techniques. To complement these items, students are shown the diversity of mousses and how they are utilized in the industry. The last section will introduce the student to making marzipan showpieces. (PT) Quarter Credit Hours 7.5

### BPA2200 CHOCOLATE AND SUGAR ARTISTRY & SHOWPIECES

During this course, students will practice, using several methods, the proper chocolate tempering procedure. Hand-dipped and molded chocolate candies (pralines) will be produced, utilizing a variety of different chocolates, fillings, manufacturing and decorating techniques. Students will design and create centerpieces and showpieces using mediums such as: chocolate, pastillage, royal icing, and poured and pulled sugar. Quarter Credit Hours 7.5

#### **BPA2276 PASTRY ARTS INTERNSHIP**

The Baking & Pastry Arts Internship provides students with the opportunity to prepare baked items and other desserts and pastries in large quantities. Upon completion of this course, students will have a better understanding of commercial operations. Ouarter Credit Hours 15.0

#### **BPA2296 PASTRY ARTS COOPERATIVE EDUCATION**

In this course, experiential learning takes place in diverse industry work settings. Selected students are exposed to various pastry arts kitchen rotations. Upon completion, the student will have a better understanding of the demands and expectations of the food service industry. Academic credit is awarded for this hands-on experience.

#### Quarter Credit Hours 15.0

#### **CULINARY ARTS**

#### **CUL1315 STOCKS, SAUCES AND SOUPS**

Students are introduced to cooking techniques of simmering and boiling. Lecture, demonstration and production focus on stocks, sauces, soups and related ingredients. The proper use of knives, tools, smallwares and equipment will be emphasized. (HO) (PT) Ouarter Credit Hours 3.0

#### **CUL1325 ESSENTIALS OF DINING ROOM**

Students are introduced to front-of-the-house (FOH) operations and professional dining service techniques. Etiquette, quality service, positive guest relations, effective communication skills and guest check handling are emphasized. Students actively perform hot and cold food and beverage service using various service techniques. Students will be prepared and take the Federation of Dining Room Professional Associate Certification (FDRP) exam as an outcome assessment. (PT) Quarter Credit Hours 3.0

#### **CUL1335 TRADITIONAL EUROPEAN CUISINE**

Students are introduced to the cooking techniques of braising and stewing. Lecture, demonstration and production revolve around traditional European cuisine, ingredients and plate presentations. (HO) (PT) Quarter Credit Hours 3.0

#### **CUL1345 INTRODUCTION TO BAKING & PASTRY**

Production will include basic breads and rolls, starting with mixing, proofing and proper baking temperatures, laminated dough, muffins, quick breads, cookies and pies. Proper use of the baker's scale, liquid measurement and equipment identification are a primary focus for this course. (HO)

#### Quarter Credit Hours 3.0

#### **CUL1355 NEW WORLD CUISINE**

Students engage in the discussion and application of grilling/broiling, roasting and deep-frying cooking techniques. Lecture, demonstration and production revolve around North, Central and South American ingredients and plate presentations. (HO) (PT) Ouarter Credit Hours 3.0

#### **CUL1365 PRINCIPLES OF BEVERAGE SERVICE**

The course combines introduction and application of beverage, bartending and service. Students are introduced to the identification, production, and service of nonalcoholic beverages, beer, wine, spirits, cordials, cocktails, mixed drinks, coffee and tea. Students are introduced to sensory evaluation of beverages. This class incorporates and requires the student becoming certified in an industry recognized alcohol training intervention procedures program. (HO) (PT) Ouarter Credit Hours 3.0

#### **CUL1375 NUTRITION AND SENSORY ANALYSIS**

Students engage in the discussion and application of steaming and poaching cooking techniques. Lecture, demonstration, and production revolve around nutritional analysis of menus, recipes, and sensory evaluation (sensory analysis of food). The focus will be on production of nutritional applications for vegetables, entrées, and desserts. (PT)

#### Quarter Credit Hours 3.0

## CUL1385 FUNDAMENTALS OF FOOD SERVICE PRODUCTION

Students are introduced to cooking techniques of baking, sautéing and shallow frying. Lecture, demonstration and production focuses on fats, oils, seasonings, flavoring and plate presentation. (HO) (PT) Ouarter Credit Hours 3.0

## CUL1395 PURCHASING AND PRODUCT IDENTIFICATION

Students engage in identifying and handling various fresh, frozen, canned, dry ingredients and sundry items. Food service purchasing, receiving, handling, storage, issuing and evaluation processes are discussed and demonstrated. Purchasing automation, computerized purchasing and HACCP systems are discussed and demonstrated in this course. (HO) Ouarter Credit Hours 3.0

#### **CUL1405 SKILLS OF MEATCUTTING**

Purchasing, receiving, evaluating and proper storage procedures will be discussed. Emphasis is placed on primal and sub-primal cuts, federal inspections, grading, yields, and the classification of meats, poultry and game. Laboratory activities include hands-on fabrication of pork, beef, poultry and lamb. (HO) Ouarter Credit Hours 3.0

#### **CUL2176 CULINARY ARTS EXTERNSHIP**

Culinary Arts Externship provides students with a "hands-on" learning experience in preparing and serving food and beverages in diverse industry work settings. Selected students will be exposed to various culinary arts settings with permission of the dean of the College of Culinary Arts. Academic credit is awarded for this experience.

# Quarter Credit Hours 15.0 **CUL2215 GARDE MANGER**

Students will be introduced to modern and traditional techniques in the preparation of cold entrées, pâtés, terrines, galantines, chaud-froid and ice carving. Students plan, organize and set up buffets. This

course also concentrates on the practical techniques of platter design and presentations. (HO) Ouarter Credit Hours 3.0

#### **CUL2225 CLASSICAL FRENCH CUISINE**

Students are exposed to the preparation of French dishes in the traditional way. French menu terminology, tableside cooking and compound sauces are taught. Emphasis is placed on sautéing, baking, roasting, braising, and poaching techniques. (HO) (PT) Quarter Credit Hours 3.0

#### CUL2235 ADVANCED DINING ROOM PROCEDURES

Students are exposed to advanced table service techniques, tableside preparation, the importance of team service and guest satisfaction. Students apply team service utilizing primarily French and Russian service. Students are introduced to French, Italian, and German wines and the laws regulating them. Students gain experience in cash operational procedures, and are introduced to forecasting sales and merchandising. (HO) Quarter Credit Hours 3.0

#### **CUL2245 INTERNATIONAL CUISINE**

The course will focus on practicing baking, roasting, frying, sautéing, stir-frying, braising and steaming through menu production from countries including Mexico and the Caribbean; Spain and Morocco; Northern Italy; Southern Italy; Eastern Europe; Greece and Turkey; India, Indonesia, and Thailand; Japan, Korea, Philippines, and Polynesia; and China. (HO) Quarter Credit Hours 3.0

#### **CUL2255 ADVANCED PATISSERIE/DESSERT**

Emphasis will be placed on the production of creams, ice creams, sorbets, mousse, chocolate, strudel, filo (phyllo), sauces and plated desserts. Daily presentation of individual desserts and creative plate presentation are featured. Prerequisite: CUL1345. (HO) Ouarter Credit Hours 3.0

#### **CUL2276 CULINARY ARTS INTERNSHIP**

Culinary Arts Internship provides students with a "hands-on" learning experience in preparing and serving food and beverages at the University's state-of-the-art internship facilities. Prerequisite: CUL1325. (SL) Ouarter Credit Hours 15.0

## CUL2286 CULINARY ARTS INTERNATIONAL EXCHANGE

The Ireland International Exchange program combines practical and educational learning experience. Emphasis is placed on providing students with hands-on learning in preparing and serving food and beverages. The practical training takes place in some of Ireland's most prestigious hotels. The educational learning takes place in regional education centers.

The France International Exchange program takes place at Ecole Superieure de Cuisine en Française. The academic curriculum develops a student's practical and cognitive skills through the planning and preparation of entire meals. Cultural culinary experiences enhance the program through various field trips, seminars and demonstrations.

Quarter Credit Hours 15.0

#### **CUL2296 CULINARY ARTS COOPERATIVE EDUCATION**

In this course, experiential learning takes place in diverse industry work settings. Selected students are exposed to various culinary and pastry arts kitchen rotations. Upon completion, the student will have a

better understanding of the demands and expectations of the food service industry. Academic credit is awarded for this "hands-on" experience.

Quarter Credit Hours 15.0

#### FOOD SERVICE MANAGEMENT

#### FSM1055 BAKING FORMULA TECHNOLOGY

This course introduces the principles of food science and technology as they apply to baking and pastry arts. Scientific method is used to explore pastry ingredients and their behavior in product preparation and storage. Emphasis is placed on formulation, ingredients and sensory. It is conducted in a non-production laboratory and includes the assessment of food quality. (HO) Ouarter Credit Hours 4.5

#### FSM1060 SANITATION MANAGEMENT

Students will explore the fundamentals of food and environmental sanitation. This course will look at the origins of foodborne illness and the implementation of HACCP. The National Restaurant Association ServeSafe exam will be administered in this course to fulfill the graduation requirement. (HO) Ouarter Credit Hours 2.0

#### FSM2025 FOOD & BEVERAGE COST CONTROL

Food & Beverage Cost Control is an introductory course designed to acquaint the student with the control problems of the food and beverage industry. Emphasis is placed on profit planning through menu planning, the control cycle and forecasting. Prerequisite: MATHO001 or placement. (HO) (WI) Quarter Credit Hours 4.5

## FSM2045 INTRODUCTION TO MENU PLANNING AND COST CONTROLS

This is a course designed to acquaint the student with the various segments of the food service industry, the understanding of how a professional menu is developed, the major areas of cost and sales, and the control needs within each of these areas. Emphasis is placed upon budgeting and computer assisted control. Prerequisite: MATH0001 or placement. (HO) Quarter Credit Hours 4.5

#### FSM2050 PERSONALIZED NUTRITION MANAGEMENT

This course will emphasize the principles of nutrition, the six basic nutrients and related health concepts. Various eating behaviors, recommended dietary intakes, and tools for diet planning will be explored. Students will create an in-depth computerized personalized nutrient profile, which will be self-analyzed for nutritional adequacy. (HO) (SL) Ouarter Credit Hours 4.5

## The Hospitality College

#### **COOPERATIVE EDUCATION**

#### Co-op

Eligible students may apply for a Selective Career Cooperative Education assignment. These paid cooperative education assignments allow students to gain academic credit for an invaluable work experience within their chosen profession. Upon completion of this term-long course, students will have a more global understanding of the demands and expectations of business and industry.

To be eligible to apply for the domestic co-op program, students must: 1) maintain a cumulative grade point average of 2.75 during the entire pre-program application process, 2) maintain a clean record of behavior as defined by the Student Code of Conduct, 3) have completed 130 credits of coursework, 4) have appropriate elective or practicum credit available in their degree audits, and 5) have the sponsorship of a faculty advisor.

In addition to the traditional eligibility requirements, students desiring placement outside of the United States must maintain a 3.25 GPA.

Quarter Credit Hours (in parentheses):

HOSP4079 International Hospitality Career Co-op (13.5) HOSP4093 Hospitality Career Co-op (4.5) HOSP4096 Hospitality Career Co-op (9.0) HOSP4099 Hospitality Career Co-op (13.5)

#### FOOD SERVICE MANAGEMENT

#### **FSM1001 INTRODUCTION TO THE** FOOD SERVICE FIELD

This introductory course examines career opportunities, organizational structures, history and human resource management in the food service industry. Specific segments will also be examined in commercial, industrial and institutional areas of food service. Quarter Credit Hours 4.5

#### FSM1060 SANITATION MANAGEMENT

Students will explore the fundamentals of food and environmental sanitation. This course will look at the origins of foodborne illness and the implementation of HACCP. The National Restaurant Association ServeSafe exam will be administered in this course to fulfill the graduation requirement. Quarter Credit Hours 2.0

#### FSM1070 F00DS I

This course is designed to introduce the students to standard operating procedures used in the food service industry. Emphasis is placed on food preparation techniques, basic purchasing procedures, kitchen equipment and products. Corequisite: FSM1060. Quarter Credit Hours 4.5

#### FSM2026 FOOD & BEVERAGE CONTROLS

This introductory course is designed to introduce the student to standards and procedures that increase the profitability of food and beverage operations in any industry setting through controlling cost and maximizing sales. Emphasis is placed on the operating cycle of control, forecasting and budgeting. Prerequisite: MATH1002 or higher. (PT)

Quarter Credit Hours 4.5

#### FSM2040 GUEST SERVICE SYSTEMS

This introductory course is a study of guest services within the hospitality industry. Emphasis is placed on development of service standards, staffing requirements, merchandising and fiscal accountability. Prerequisites: FSM1001 or HOSP1001 or TRVL1001, MATH1002 or higher.

Quarter Credit Hours 4.5

#### **FSM2060 FOOD PREPARATION MANAGEMENT**

This intermediate level course will combine the fundamentals of food theory with hands-on small quantity food production. The student will demonstrate the basic operational procedures within a food service operation through theory, demonstration and production. Prerequisites: FSM1060, FSM1070.

Quarter Credit Hours 9.0

#### **FSM2080 FOOD SERVICE OPERATIONS**

This intermediate level course is designed to complete the students' foundation in purchasing and food & beverage operational controls. Emphasis is placed on mastering the purchasing cycle functions and back-of-the-house menu management systems. Students will also develop income statements and use spreadsheets to analyze food and beverage operations. Prerequisites: ACCT1012, FSM1070.

Quarter Credit Hours 4.5

#### FSM2099 FOOD SERVICE MANAGEMENT **PRACTICUM**

This course is a requirement for all students in the Food & Beverage Management and Restaurant Management associate degree programs. The practicum provides in-depth experience in food and beverage operations. Rotational assignments will incorporate both front- and back-of-the-house operations. Prerequisite(s): CUL1325 or both FSM1070 and FSM2040. (SL) Ouarter Credit Hours 13.5

#### **FSM3001 THE MANAGEMENT OF FOOD SERVICE SYSTEMS**

Students will examine the complex and integrated nature of the hospitality industry and how various segments, such as lodging and tourism, impact the management and operation of food service establishments. This course is intended to prepare students to apply sound management principles to situations encountered within the hospitality industry. Prerequisite: BPA2276 or BPA2296 or CUL2276 or CUL2286 or CUL2296. (PT) Quarter Credit Hours 4.5

#### FSM3010 BEVERAGE SERVICE MANAGEMENT

This intermediate course will introduce the student to the history of the beverage industry as well as production and classification of beverage alcohol. Furthermore, the student will be introduced to the sales, service and control systems of the beverage industry. Responsible beverage service will be stressed. The student will have an opportunity to sit for a responsible beverage service certification examination. Prerequisite: FSM2080 or FSM3001. Quarter Credit Hours 4.5

#### FSM3070 CONTEMPORARY ISSUES IN THE FOOD SERVICE INDUSTRY

This upper-level course focuses on the current issues impacting the food service industry. Emphasis is placed on decision-making and critical thinking skills as they relate to the ever-changing macro/microenvironment. Course topics change on a term-by-term basis. Prerequisite: FSM2099 or FSM3001. (WI) Quarter Credit Hours 4.5

#### **FSM4010 BEVERAGE APPRECIATION**

This advanced course will refine the student's knowledge of beverages served in a variety of hospitality operations. Emphasis will be placed on beverage sensory perception and food pairings. Students will develop and analyze strategies to effectively manage, market and set standards for beverage operations. Both alcoholic and non-alcoholic beverages will be examined. Prerequisite: FSM3010. Quarter Credit Hours 4.5

#### **FSM4060 HOSPITALITY OPERATIONS MANAGEMENT**

This upper-level capstone course combines a working knowledge of food production techniques and management skills necessary to operate a food service facility. Students further enhance these skills in a small-quantity food service setting in which they have full control over the food service operation. Prerequisite: FSM2080. (PT) Quarter Credit Hours 9.0

## FSM4061 ADVANCED FOOD SERVICE OPERATIONS MANAGEMENT

This upper-level capstone course concentrates on integrating critical competencies of management in a small food service setting. Emphasis is placed on menu development, marketing, staff scheduling, production planning and implementation, service and fiscal accountability. Students manage the food service operation. Prerequisite: FSM2099 or FSM3001. (PT) Ouarter Credit Hours 4.5

#### HOSPITALITY MANAGEMENT

#### **HOSP1001 THE HOSPITALITY FIELD**

This course is an introduction to the various segments within the hospitality industry (lodging; food service; travel & tourism; and sports, entertainment & event management). The course is intended to prepare the student to apply sound management principles to the challenges encountered within the industry. (CS) Ouarter Credit Hours 4.5

#### **HOSP1010 FRONT OFFICE OPERATIONS**

This course familiarizes students with the front office department of the hotel. Emphasis is placed on guestroom availability, reservation processing, guest registration, night audit and check-out procedures through a computerized property management system. The student will focus on all aspects of the unique relationship between the front office and other departments in the hotel. Prerequisite: FSM1001 or HOSP1001 or TRVL1001.

Ouarter Credit Hours 4.5

#### **HOSP1011 HOSPITALITY INFORMATION TECHNOLOGY**

This is an introductory course in information systems in the hospitality industry. This course focuses on property management systems, Internet/ Intranet systems and other forms of technology. Prerequisite: HOSP1010. Quarter Credit Hours 4.5

## HOSP2011 HOSPITALITY SALES AND MEETING MANAGEMENT

This course familiarizes students with the scope of sales and meeting management within the hospitality industry. The reciprocal relationship between selling and service is presented within the context of hospitality marketing practices. Prerequisite: CUL1325 or FSM2040 or SEE2020 or TRVL1040.

Quarter Credit Hours 4.5

## HOSP2030 HOSPITALITY HUMAN RESOURCE AND DIVERSITY LEADERSHIP

The line manager in today's increasingly diverse workforce requires new skills. Many of today's service operations have no human resource department. This course will develop managerial competencies necessary to lead the ever-changing service industry workforce. Prerequisite: Sophomore status. (PT) Ouarter Credit Hours 4.5

#### **HOSP2098 HOTEL EXTERNSHIP**

This externship is designed to give the student practical experience in both lodging and food and beverage areas. Rotational assignments will incorporate both front- and back-of-the-house operations. It includes day, evening and weekend shifts. Students need to see their respective dean for admission procedures to this course. Prerequisites: FSM1070, FSM2040, HOSP1011. Quarter Credit Hours 13.5

## HOSP3020 TRADE SHOW/EXPOSITION MANAGEMENT

This course is designed to give the student practical experience in developing a trade show or exhibition with special emphasis on pre-planning, budget preparation, advertising and/or public relations, and exhibit setup, including exhibit registration, booth accommodations and assignments, draping, audiovisual, programming and wrap-up. A directed work project may be incorporated into this course. Prerequisite: HOSP2011 or SEE2020 or TRVL1040.

Quarter Credit Hours 4.5

#### **HOSP3033 HOTEL PROPERTY OPERATIONS**

This course introduces the student to the role of the property operations manager. Essential elements of engineering, housekeeping and security are studied. The student is introduced to technical and legal issues related to these departments. Prerequisite: HOSP2099 or SEE2010 or permission of department chair. Ouarter Credit Hours 4.5

#### **HOSP3040 MANAGING QUALITY SERVICES**

This upper-level course is designed to acquaint the student with the principles of total quality management and how they affect organizations and employees within those organizations. This course will stress problem solving and decision making skills using analytical tools and case studies. A directed work project may be incorporated into this course. Prerequisite: Junior status. (SL) Ouarter Credit Hours 4.5

#### HOSP3050 HOSPITALITY STRATEGIC MARKETING

This is an upper-level course dealing with the broad scope of hospitality marketing placing emphasis on the analysis, structure and strategy of the hospitality marketing department, departmental budgeting, allocation of resources, market research, media selection and effectiveness of the marketing plan. Case studies and assigned readings examine current marketing issues. A directed work project may be incorporated into this course. (PT)

Quarter Credit Hours 4.5

#### HOSP3060 PRIVATE CLUB MANAGEMENT

This upper level course examines the private club industry and its specific challenges. Emphasis is placed upon the manager's role with the governing board, membership, staff and management of the clubhouse and recreation activities. Prerequisite: FSM1001 or HOSP1001 or SEE1001 or A.S. degree in Culinary Arts or Baking & Pastry Arts.

Ouarter Credit Hours 4.5

## HOSP3070 CONTEMPORARY ISSUES IN THE HOTEL/RESTAURANT INDUSTRY

This upper-level course focuses on the current issues impacting hospitality management. Emphasis is placed on decision-making and critical thinking skills as they relate to the ever-changing macro/microenvironment. Course topics may change on a term-by-term basis. Prerequisite: HOSP2099.

Quarter Credit Hours 4.5

#### **HOSP3077 REVENUE MANAGEMENT**

This course examines and illustrates the strategies, principles and techniques of revenue management as they relate to lodging, travel/tourism, food service and facilities management. The relationship between accurate forecasting, overbooking, reservation systems, marketing issues, pricing and e-commerce as they relate to financial decision making will be investigated. Students will be required to analyze revenue management scenarios. Prerequisite: HOSP1010. Quarter Credit Hours 4.5

#### HOSP3080 ENTERTAINMENT MANAGEMENT

This is an intermediate course designed to prepare future industry professionals to address entertainment management as it relates to the lodging and food service industries. Students will participate in planning a profitable entertainment event designed to complement a hospitality enterprise.

Ouarter Credit Hours 4.5

#### HOSP3191/HOSP3291/HOSP3391 DIRECTED WORK EXPERIENCE I

The directed work experience provides an opportunity for the application of acquired skills and knowledge in a supervised non-paid industry setting. The focus of these experiences will revolve around a specific industry-based project. Prerequisite: Approval of the dean. Quarter Credit Hours 4.5

#### **HOSP3092 DIRECTED WORK EXPERIENCE II**

The directed work experience provides an opportunity for the application of acquired skills and knowledge in a supervised non-paid industry setting. The focus of the experience will revolve around a specific industry-based project. Prerequisite: Approval of the dean. Ouarter Credit Hours 9.0

#### HOSP3098 DIRECTED WORK EXPERIENCE III

The directed work experience provides an opportunity for the application of acquired skills and knowledge in a supervised non-paid industry setting. The focus of the experience will revolve around a specific industry-based project. Prerequisite: Approval of the dean. Quarter Credit Hours 13.5

## HOSP4012 DEVELOPING AND MANAGING A SMALL HOSPITALITY LODGING PROPERTY

This course is designed to familiarize the student with the challenges and rewards of the entrepreneurial development and management of a small lodging property. Concepts for establishing the business, financial operations, daily operational procedures, and marketing the business are covered. Prerequisites: ACCT3025, HOSP3050.

#### Quarter Credit Hours 4.5

#### **HOSP4060 HOSPITALITY MANAGEMENT SEMINAR**

This is a senior-level capstone course designed to give students insight into hospitality strategy. Using a variety of teaching methods including the case study approach, realism is introduced into the classroom improving the critical thinking and decision-making ability of the student. The course is also designed to integrate appropriate computer-based simulation and application programs into management theory. A directed work project may be incorporated into this course. Prerequisites: ACCT3025, HOSP3050.

Quarter Credit Hours 4.5

## INTERNATIONAL HOTEL & TOURISM MANAGEMENT

## IHTV3010 INTERNATIONAL HOSPITALITY MANAGEMENT

The purpose of this intermediate course is to acquaint students with the skills of a global hospitality manager, where students study principles of international hospitality management: marketing, human resource management, financial issues and operational risk management. An historical approach is taken in exploring the development of multinational hospitality corporations. Prerequisites: HOSP2030, HOSP3050.

Ouarter Credit Hours 4.5

#### Quarter Credit Hours 4.5

#### RECREATION/LEISURE MANAGEMENT

### REC2015 LEADERSHIP IN RECREATION/LEISURE SETTINGS

This course will explore leadership qualities, styles and group dynamics. Students will examine a selection of program activities and guidelines for presenting and developing them effectively. Focus will be on developing, leading and evaluating activities based on varying participant requirements. Aspects of group facilitation, activity sequencing and debriefing will be discussed. Quarter Credit Hours 4.5

## SPORTS/ENTERTAINMENT/EVENT MANAGEMENT

## SEE1001 INTRODUCTION TO SPORTS/ENTERTAINMENT/EVENT MANAGEMENT

This course introduces students to the sports/ entertainment/event management field. Emphasis is on the historical development, organizational structure and career opportunities that exist within the industry. Operational issues related to the management of events and facilities such as arenas, convention centers, performing arts centers and stadiums will also be discussed.

Quarter Credit Hours 4.5

#### **SEE2010 FACILITIES OPERATIONS**

This course introduces students to the functions, procedures and systems necessary to plan, develop, operate and maintain indoor/outdoor sport and recreation facility environments. Emphasis is on the importance of the facility manager's role in maintaining the physical plant and grounds for maximum safety, comfort and profitability. Prerequisite: SEE1001 or HOSP1001 or FSM1001 or TRVL1001. (PT) Ouarter Credit Hours 4.5

#### SEE2020 EVENT MANAGEMENT

This course introduces students to the methods and techniques utilized in planning, organizing, promoting and delivering major events and the role of events in generating a tourist market. (PT) Quarter Credit Hours 4.5

#### SEE3010 TICKET SALES AND OPERATIONS

This course introduces students to the ticketing operation of a major facility. The course concentrates on the sales, marketing and merchandising of the facilities inventory. Emphasis is placed on day-to-day management procedures and the technology utilized to control this box office inventory. Prerequisites: FSM2026, SEE2010. (PT) Quarter Credit Hours 4.5

#### SEE3020 PROFESSIONAL SPORTS MANAGEMENT

This course focuses on the management and issues related to professional sports enterprises. Emphasis is placed on the theoretical foundations of professional sports and the application of management principles in the industry.

Quarter Credit Hours 4.5

#### SEE3040 SPECIAL EVENT MANAGEMENT: CEREMONY AND PROTOCOL

This course is designed to prepare students to plan and execute ceremonial and protocol-sensitive events, such as social/life cycle events, governmental and political events and hallmark events. Emphasis will be placed on cultural, political and social customs and the impact these elements have on the planning process. A directed work project may be incorporated into this course. Prerequisite: SEE2020. Quarter Credit Hours 4.5

#### SEE3045 MEDIA RELATIONS

This upper-level course develops the skills necessary to proactively interact with the mass communication media. Case studies will be utilized in a laboratory environment. Emphasis will be placed on the ethical responsibilities of a spokesperson and the experience needed to relate to the communication media in a variety of situations. Prerequisites: ENG1021, ENG1030. Ouarter Credit Hours 4.5

#### SEE3070 CONTEMPORARY ISSUES IN THE SPORTS/ENTERTAINMENT/EVENT INDUSTRY

This course identifies current trends and issues, and examines how they affect the management and operation of sports/entertainment/event entities. Students focus their study on the interdependence of sports, entertainment and events within the hospitality industry as a whole. Prerequisites: HOSP3080, SEE2010, SEE2020. Quarter Credit Hours 4.5

#### SEE4050 PUBLIC ASSEMBLY FACILITY MANAGEMENT

This course integrates the various operational functions of public assembly facilities. Students focus on advanced management principles, practices and methods. Prerequisites: HOSP3050, SEE3070. (PT) Quarter Credit Hours 4.5

#### SEE4060 RECREATION/LEISURE MANAGEMENT SEMINAR

This senior-level course is designed to provide insight into the policy formulation and strategic management of recreation/leisure and sports/entertainment/event services. Utilizing case studies, realism is introduced into the classroom, improving the critical thinking and decision-making abilities of the student. Prerequisites: ACCT3020, HOSP3050 or MRKT1001. (PT) Quarter Credit Hours 4.5

#### SEE4099 SPORTS/ENTERTAINMENT/EVENT MANAGEMENT EXTERNSHIP

This senior-level course provides the opportunity for the application of acquired skills and knowledge in a supervised sports/entertainment/event-related industry setting. Prerequisite: SEE4050.

Quarter Credit Hours 13.5

#### TRAVEL-TOURISM

#### TRVL3010 DYNAMICS OF TOURISM

This is a management-oriented course covering the economic, cultural and social functions in the planning and development of the tourism industry. Emphasis will be placed on organizational concepts. Ouarter Credit Hours 4.5

#### TRVL3030 INTERNATIONAL POLICIES OF TOURISM

This is an intermediate-level course which is designed to provide the student with an increased understanding in the area of international tourism development. Emphasis is placed on the definitive study of the essential components for a successful national tourism program. Prerequisite: HOSP3015 or HOSP3025 or HOSP3035 or TRVL3010. Ouarter Credit Hours 4.5

#### TRVL3050 MANAGING NEGOTIATIONS IN THE SERVICE INDUSTRY

This intermediate-level course explores a variety of travel and tourism negotiations and interactions ranging from cooperative to competitive, two-person to large-group negotiations, as well as equal and unequal power positions. It offers the skills necessary to recognize situations, within the travel-tourism industry, which call for bargaining. The process involved in negotiations is discussed, and how to analyze, plan and carry out a successful negotiation. Prerequisite: Junior status. (PT) Quarter Credit Hours 4.5

## School of Arts & Sciences

#### **ENGLISH**

#### **ENG1001 AN INTRODUCTION TO LITERARY GENRES**

This course prepares students to read, analyze and write about the major literary genres: poetry, fiction and drama. Students are exposed to a variety of forms and styles in each genre from a wide range of historical periods. Literary selections represent a diverse group of classic and contemporary writers, poets and playwrights. (SL) (WI) Ouarter Credit Hours 4.5

#### **ENG1020 ENGLISH COMPOSITION**

This course provides the student with basic writing skills, with concentration on sentence and paragraph development. The student begins the course with instruction in the fundamentals of punctuation, capitalization, usage, correct sentence structure and construction. Three-part construction and writing as a process are stressed, and a minimum of two full-length essays are written. Elements of research are included in this course. (WI) Quarter Credit Hours 4.5

#### **ENG1021 ADVANCED COMPOSITION** AND COMMUNICATION

This course is a continuation of English Composition ENG1020 students analyze and discuss more complex rhetorical strategies and produce essays and technical writings using the process approach. Critical thinking training in conceptualization, analysis and synthesis is reinforced as students develop essays, peer edit and present them to the class. Written and oral practice in expressing ideas with precision, clarity and economy is essential. In addition, business communication is correlated with these skills. A research project is required. Elements of documentation and research are emphasized. Prerequisite: ENG1020. (PT) (WI) Ouarter Credit Hours 4.5

#### **ENG1030 COMMUNICATION SKILLS**

This is an introductory course which focuses on communication skills essential to career and personal success. Emphasis is placed upon awareness of and adaptation to the audience, ethical responsibility and cultural diversity. Students will progress in gradual stages, gaining an understanding of the communication process along with confidence and experience in numerous speaking, listening and small group interactions. Ten hours of community service is an integral requirement of this course. (PT) (SL) Ouarter Credit Hours 4.5

#### **ENG3030 INTRODUCTION TO FOOD WRITING**

This course provides students with an opportunity to concentrate on food writing for magazines and newspapers. (WI)

Quarter Credit Hours 4.5

#### **FRENCH**

#### FREN1001 CONVERSATIONAL FRENCH I

This course is an introduction to the French language, with emphasis on vocabulary acquisition, basic grammar construction and oral communication.

Quarter Credit Hours 4.5

#### FREN1002 CONVERSATIONAL FRENCH II

This lower, intermediate-level course is designed to further develop conversational ability by expanding both the vocabulary and exposure to French-speaking cultures. This course concentrates greatly on advanced verb forms and idiomatic expressions. Prerequisite: FREN1001 or equivalent placement score. Quarter Credit Hours 4.5

#### FREN1003 CONVERSATIONAL FRENCH III

This advanced intermediate course is designed to perfect the usage of advanced grammar through extensive conversational drill, directed reading, composition and laboratory practice. Prerequisite: FREN1002 or equivalent placement score.

Quarter Credit Hours 4.5

#### **HISTORY**

#### HIST2001 WORLD HISTORY TO 1500

This survey of people and their cultures focuses on the two major historical traditions (Western and East Asian) from pre-history to 1500. The varying political events, institutions, technologies and cultures of the East and West are highlighted.

Quarter Credit Hours 4.5

#### HIST2002 WORLD HISTORY SINCE 1500

Major developments in world history from the 16th century and on are considered, with an emphasis on the impact of ideas and influences from Asia and the New World upon European culture and society and the European impact upon Asia, Africa and the Americas. The various periods and kinds of revolution — industrial, democratic, political, technological, military and cultural — are surveyed. (HO) Quarter Credit Hours 4.5

#### **HIST4020 AMERICAN GOVERNMENT**

This course involves an examination of the political and governmental system of the United States, the principles upon which it is founded, and the institutions and systems which comprise it. Topics to be discussed are constitutional foundations, federalism, political parties, public opinion, interest group activities, civil liberties and decision-making in institutions of American national government, such as Congress, the presidency and the Supreme Court.

Quarter Credit Hours 4.5

#### **LEADERSHIP STUDIES**

#### **LEAD2001 FOUNDATIONS OF LEADERSHIP STUDIES**

This course delineates the principles that are important in the development of a leader for the 21st century. Discussion of the role and function of a leadership position will include an in-depth analysis and study of needs impacting individuals, organizations and society. (HO) (PT) (SL) (WI)

Quarter Credit Hours 4.5

#### **LEAD2010 SPECIAL TOPICS IN LEADERSHIP**

The field of leadership studies encompasses a wide and complex range of topics. This course presents students and faculty alike with a unique opportunity to examine revolving areas of current and relevant leadership theories and practices. Areas of specialized leadership interest include, but are not limited to: Global Issues, Women in History (LEAD2011), Power and Leadership (LEAD2012), Entrepreneurial, Business and Religion. Prerequisite: LEAD2001.

Quarter Credit Hours 4.5

## LEAD3010 LEADERSHIP THROUGH FILM AND LITERATURE

This course is an examination of contemporary theories pertaining to leadership in group, organizational and societal settings. The content of the course draws from the humanities as viewed through film and literature selections to illustrate different leadership styles and concepts. The course is based on the premise that leadership, like literature and film, is an art form whose effectiveness is enabled and enhanced through visual presentation. Prerequisite: LEAD2001 or permission of instructor. (WI)

#### **LEAD3020 CREATIVE LEADERSHIP**

Creativity can be a valuable tool for leadership in the 21st century. The objective of this course is to develop and to enhance one's own creativity, allowing each individual the opportunity to become a more productive leader of tomorrow. Extensive classroom participation and a variety of activities will allow each student to experience personal growth and to influence the growth of others. Prerequisite: LEAD2001 or permission of instructor. (WI) Ouarter Credit Hours 4.5

## LITERATURE

#### LIT3015 FOOD IN FILM AND LITERATURE

This course is designed to acquaint the student with the art forms of film and literature with a focus on food as its primary subject. The course will focus on the important books, essays, short stories, plays and films that have made major achievements in film and literature. Students will develop the critical skills necessary to increase their understanding of the experience of film and literature. (HO) (WI) Quarter Credit Hours 4.5

#### **LIT3040 SPORTS IN LITERATURE**

This course focuses on the significant inspiration of athletic endeavors upon the literary imagination. Writers of fiction and nonfiction, prose writers and poets have discovered in the athletic experience a useful metaphor to express the very purpose and meaning of life. The course is designed to acquaint the student with the essence of games as myth and metaphor and to provide for the student a body of writing which is both serious and superior. (WI) Quarter Credit Hours 4.5

#### LIT4030 MULTI-ETHNIC LITERATURE

This course presents a survey of literature including short stories, poetry and novel excerpts by a variety of ethnic groups. Emphasis will be placed on the historical context in which the writings have evolved as well as the problems encountered by these various cultural groups as they intersect with American culture. Through literature, students will compare and contrast the language, values and beliefs of many countries as well as appreciate the common themes that unite people across the globe. (SL) (WI) Quarter Credit Hours 4.5

#### **MATHEMATICS**

#### MATHO001 MATHEMATICS LAB

Students are assigned to this course based on placement tests given prior to taking MATH1002 or MATH1020. The course is designed to teach students the basic mathematical concepts and methods that will prepare them for studying college level mathematics. Topics include a review of basic arithmetic, an introduction to algebra, and problem-solving techniques. Quarter Credit Hours 1.5 (Institutional)

#### MATH1002 A SURVEY OF COLLEGE MATHEMATICS

This course is designed to teach students the basic mathematical concepts and methods that will assist them in using mathematics in both their personal and professional lives. Topics include problem solving, sets, probability, statistics, and the rudiments of college algebra. Prerequisite: MATH0001 or placement. (PT) Quarter Credit Hours 4.5

#### MATH1020 COLLEGE ALGEBRA

The course provides students with a working knowledge of the basic elements of college algebra. Topics covered include functions, exponents and radicals, the solution of linear and quadratic equations, inequalities, matrices and systems of linear equations. Prerequisite: MATH0001 or placement. (PT) Quarter Credit Hours 4.5

#### MATH1930 QUANTITATIVE ANALYSIS I

A continuation of Algebra, this course begins with the study of linear equations and their applications to business and economics. Matrices are covered in detail along with their applications to Leontief models. Linear programming, quadratic models and a brief introduction to differential calculus are also presented. Prerequisite: MATH1020 or equivalent, or permission of department chair, or placement. (PT) Quarter Credit Hours 4.5

#### **MATH2001 STATISTICS**

This course is designed to provide students with the basic statistical concepts and techniques that will assist them in both their personal and professional lives. Topics include measures of central tendency and dispersion, probability distributions of both discrete and continuous random variables, sampling distributions, and estimation theory. Prerequisite: MATH1002 or MATH1020 or equivalent. (PT) Quarter Credit Hours 4.5

#### **PHILOSOPHY**

#### PHIL3040 ETHICS OF BUSINESS LEADERSHIP

This course examines the basic principles of ethics and their philosophical foundations, particularly as they apply to institutions, environments, leadership and other activities and pursuits of business. It examines those aspects of human behavior which can be labeled right and wrong. It considers the moral obligations of leaders and followers when discussing actual cases from a variety of business organizations that have presented management and subordinates with difficult moral dilemmas. It considers also the particular responsibilities of leadership in fostering and implementing ethical awareness within a corporate culture. (HO) Quarter Credit Hours 4.5

#### **PSYCHOLOGY**

#### PSYC2001 GENERAL PSYCHOLOGY

The course in General Psychology is designed to allow the individual student the opportunity to develop an understanding of human behavior in its origins, development and manifestations. The three major theories psychoanalysis, behaviorism and humanism — are presented so that the student will be knowledgeable in their major tenets. The student will also determine their own view of these schools and why they find them acceptable or unacceptable. The course also proposes to alert the student to signs and symptoms of mental distress in themselves, their families, friends and co-workers. What to do about stress is also considered in terms of seeking the simplest solution first. Applications of this information on both a personal and professional level are introduced and discussed. (HO) (SL)

Quarter Credit Hours 4.5

#### **PSYC2901 HONORS GENERAL PSYCHOLOGY**

The honors section of General Psychology is designed to expand and enrich the students' first experience in psychology. Besides accomplishing all the course objectives of the non-honors sections, honors students are expected to analyze, synthesize and evaluate complex psychological concepts and information. A major topic in psychology (such as stress, health, peace or violence) is investigated each term within the context of each unit. The class engages in a collaborative project or design and conducts an action research project centered on the psychological topic under investigation. Prerequisites: Enrollment in University Honors Program or permission of department chair, MATH2001.

Quarter Credit Hours 4.5

#### SCIENCE

#### SCI1015 INTRODUCTION TO LIFE SCIENCE

This course describes key biological and chemical principles that apply to all living things. Students will examine cells and cell functions, as well as structure and function of the systems of the human body. Application of scientific methodology will be included. It will explore the relationship between organ systems and the internal and external environment. (HO) Quarter Credit Hours 4.5

#### SCI3010 ENVIRONMENTAL SCIIENCE

This course presents major scientific concepts dealing with the biological and physical nature of the world we live in. A major theme is the impact of human population and economic growth on the biodiversity and ecosystems of our planet, considering how sustainable use of the world's resources may be achieved for both developing and developed nations. Topics such as energy, air, water or resource use, land use and agriculture will be discussed. (HO) Quarter Credit Hours 4.5

#### SOCIOLOGY

#### SOC2001 SOCIOLOGY I

This course provides an introduction to sociology with the focus of study on how humans interact within a society, both as individuals and in groups. Stress is placed on sociological methods and paradigms. (SL) Quarter Credit Hours 4.5

#### SOC2020 CULTURE AND FOOD

This course will engage the student in an in-depth social scientific analysis of the role of food in the human experience. Students will explore how the relationship of food to society has changed over time in terms of importance, selection and preparation. The significance and function of food in diverse societies will be discussed to advance students' sociological and anthropological understanding of humankind. (HO) (SL) (WI) Quarter Credit Hours 4.5

## School of Technology

#### **COMPUTER GRAPHICS**

#### CGRA3050 DESKTOP PUBLISHING

This course introduces the student to the fundamental principles of desktop publishing. Using current industry standard software, students will learn the essential design concepts and work flow practice used in desktop publishing. In-class demonstrations and lectures will involve the introduction of design theory and practical applications of desktop publishing. Students will be required to produce various types of documents using course software. Assignments will be completed in class, and some assignments will require out of class work. Prerequisite: FIT1000. (PT) Quarter Credits Hours 4.5

#### **FOUNDATIONS IN TECHNOLOGY**

#### FIT1000 INTRODUCTION TO COMPUTERS

This course provides students with the basic understanding of computer equipment and procedures that the student encounters. Students gain practical knowledge of computing with hands-on use of word processing and the Internet. (PT) Ouarter Credit Hours 4.5

#### FIT1020 MICROCOMPUTER APPLICATIONS

This "smart classroom" course presents microcomputer topics selected on the basis of local market demand. The computer topics of spreadsheet, database, and presentation graphics are delivered in "smart" classrooms that have computers for demonstration purposes. Students gain a level of comfort with the procedures and learn about their requirements and capabilities through the completion of out-of-class assignments. Prerequisite: FIT1000 or equivalent. (PT) Quarter Credit Hours 4.5

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